

# Jasmine Lee

---

Loveleejasmine@gmail.com | Fort Mill, South Carolina, 29715

## Profile

Personable and hardworking individual with four years of experience in customer service within a team-oriented environment. Proficient in First Aid, customer relations, and food and health safety, with the ability to excel both independently and collaboratively. Passionate about programming and committed to enhancing software proficiency. Eager to gain valuable experience in software development, TechOps, cybersecurity, or other computer science-related fields.

## Experience

### **SHIFT LEAD BARISTA | CHATTY CATHYS CAFE | JAN 2021 – MAY 2024**

- Prepare food/drinks, wash dishes, clean, organize, open/close the cafe, and take/fulfill orders
- Build relationships with customers by assisting with questions and resolving issues.
- Train new employees on customer and food service policies and procedures.
- Manage the Cash Tips process by collecting, dividing, and distributing tips among the staff.

### **LIFEGUARD | MECKLENBURG COUNTY AQUATICS CENTER | MAY 2024 – CURRENT**

- Monitored pool and areas to ensure the safety of all patrons.
- Conducted regular inspections of the swimming facility, ensuring cleanliness and compliance with safety regulations.
- Collaborated with team members to create a positive and safe atmosphere for guests.
- Performed extensive and regular training in CPR, water rescues, and general first aid.

## Education

### **ASSOCIATES IN SCIENCE | JUNE 2024 | YORK TECHNICAL COLLEGE, ROCK HILL, SC**

#### **Computer Related Classes**

- Algorithmic Design I (Java Programming)- An Introduction to Object-Oriented Programming
- Algorithmic Design II (Data Structures using Java)- Data Structures and other Objects using Java
- Computer Engineering - Digital Logic Design
- Intro to Computing - overview of Microsoft Applications Word, Excel, PowerPoint, and Access

Dean's List 2022

### **B.S. IN COMPUTER SCIENCE | CURRENT - JUNE 2027 | UNIVERSITY OF SOUTH CAROLINA, COLUMBIA, SC**

## Skills & Abilities

- Cash Handling
- Proficient with POS systems
- Excellent Customer Service Skills
- Successful in a Team Environment
- Microsoft Office Suite
- CPR Certified

## Activities and Interests

Art, Travel, Programming, and Volunteering.