# Jason Burke

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## OBJECTIVE

A position in the software development field that allows for the development of new technologies and languages while sharpening those already possessed. An opportunity to find a company at which relationships and respect can be built through quality work and actions.

## PROJECTS

- [GitHub](GitHub)

## SKILLS

- Languages: Java, C++, Python, SQL, PL/SQL
- Exposure to: Vim, HTML, CSS, JavaScript
- Technologies: Visual Studio, NetBeans, Eclipse, JBoss/WildFly, GitHub, FileZilla, WinSCP, Dreamweaver
- Oracle Database experience and exposure to MS SQL Server and Access
- Linux/Unix, Windows, iOS, Mac
- VNC Remote PC Management
- Understanding of Object Oriented Programming(OOP)
- Understanding of Project Management
- Microsoft Office Suite

## EDUCATION

**Austin Community College**                                                                                       Austin, TX
*Associates, Computer Programming (3.75 GPA)*                                                          *2016- 2017*

**Texas State University**                                                                                               Austin, TX
*Bachelor of Science, Computer Information Systems (Progress towards degree)*

## CERTIFICATIONS

- (2017) Java Certification from Austin Community College
- (2017) C++ Certification from Austin Community College

## WORK HISTORY

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**Apple Inc. through Volt Workforce Solutions**                    Austin, TX
*Customer Service Support 2*                              *July 2016 –Oct 2016*

- Assist customers with issues relating to Apple ID and security
- Provide exceptional customer service - maintained a 97% customer approval rating
- Troubleshooting, assisting, and guiding customers to a solution to multiple technical issues

**Texas Diabetes & Endocrinology**                          Round Rock, TX
*Assistant Clinical Research Coordinator*                 *Feb 2016 – June 2016*

- Design and carry out local drug trials based on study specifications
- Develop through knowledge of ongoing and upcoming drug research protocols
- Patient recruitment and enrollment management for clinical research trials
- Mastered multiple EDC and IVRS web systems - industry medical software

**Trinity Gardens**                                         Round Rock, TX
*Support Technician*                                          *2012 – 2016*

- Technical Support for a small business
- Communication with customers about details of landscape installations
- Assisting with installation of landscape designs

**Pharmaceutical Product Development**                        Austin, TX
*Senior Research Technician*                                  *2007 – 2012*

- Headed software testing for internal tools migration, including regular progression reports to management
- Development and instruction of employee training materials on the use of internal tools
- Handling of hardware maintenance and software upgrades/downgrades for ECG machines across the site
- Developed customized boot configurations for ECG machines from client specifications