# Jason Saari

Kalamazoo, MI 49006 jsaari@outlook.com (269) 267-6650 linkedin.com - jason-saari FavoredByBirds.com GitHub - Jason Saari

## Skills

- Desktop virtualization: Horizon,
   Azure Virtual Desktop, Parallels
- Infrastructure virtualization:
   VMWare, Scale, Hyper-V
- Administration of Windows Server versions 2012 to 2025
- Linux Server Administration: Debian,
   Ubuntu, Fedora, RedHat, CentOS
- Hybrid environment administration:
   Active Directory, Entra, Google
   Workspace
- Veeam and Azure Backup
- Cloud Services: Azure, AWS, GCP
- IaC: Terraform, Ansible; Chocolatey, Puppet
- Scripting: PowerShell, Bash
- Workflow Automation: n8n,
   PowerAutomate, Workato, Kissflow
- Networking: Juniper, Meraki, Palo Alto
- MDM: Intune, Jamf Pro, Google Workspace
- Documentation and Management:
   Notion, Jira, Wiki
- MANY MORE but does anyone read this far down?

Dedicated System Engineer adept at cultivating long-term partnerships with vendors and clients. Expertise includes installing, configuring, and monitoring complex systems and infrastructures. Offering successful career history comprising more than 10 years.

# **Accomplishments**

- Designed and executed automation of New Hire intake process, reducing Service Desk ticket volume by 30% YoY.
- Drove a \$500,000 annual reduction in insurance premiums via resolving critical vulnerabilities.
- Cut expenditures by 40% by migrating production workloads from onprem hardware to Azure.
- Eliminated 16 labor hours per month in manual administrative work through automating patching processes for Windows and Linux servers.
- Recognized for developing self-service tools that cut help-desk tickets by 23%.
- Recognized twice for Service to White House Communication Liaison.
- Promoted twice for leading security and automation initiatives.

# Work history

## **System Engineer**

Insight Global Contractor @ Epic Games, Kalamazoo, MI \ August 2025 - Current

- Develop and refine automations using Terraform, Puppet, Ansible and GitHub.
- Design and deploy server infrastructure on AWS and Azure
- Migrate servers/applications/processes from on-premises VMWare infrastructure to AWS.
- Completed software updates and assessed security patches.
- Assisted in developing cost-effective solutions to engineering problems.

#### **Infrastructure Engineer**

Greenleaf Hospitality Group, Kalamazoo, MI | January 2021 - August 2025

- Designed, deployed, and optimized VMware vSphere/Scale/AVD supporting 200+ VMs across all 5 DR zones.
- Administer Microsoft Active Directory: managed domain controller replication, site topology, GPO enforcement, DNS, and DHCP.
- Implemented and tested HA/DR strategies: Veeam Backups, Azure

# Certifications

- Microsoft Certified: Azure Administrator Associate
- HashiCorp Certified: Terraform Associate (in progress)
- CompTIA Security+
- CompTIA Network+
- CompTIA A+

Backup.

- Developed Terraform and Ansible modules to provision server infrastructure and automate maintenance.
- Authored PowerShell and Bash scripts to automate AD provisioning, new hire process, and patch management for Windows and Linux servers.
- Deployed and administered Intune and Jamf as MDM.
- Acted as lead engineer and final escalation point for the Service Desk.

## **Associate Engineer**

Greenleaf Hospitality Group, Kalamazoo, MI | October 2019 - December 2020

- Led RFP through production rollout of a mobile infrastructure project, delivering on-time and 20% under budget.
- Conducted Lean Six Sigma assessments for software procurement and process improvements.
- Acted as level II escalation for all systems.

#### **Technology Services Specialist**

Greenleaf Hospitality Group, Kalamazoo, MI | August 2017 - October 2019

- Supported 500+ users across multiple sites; administered 50+ Windows and Linux servers
- Streamlined PC imaging with FOG and Chocolatey, cutting deployment time from 4 hours to 45 minutes
- Performed level 1 support and triaged support requests.

#### AS-400/IBM iSeries Operator

Denso Manufacturing, Battle Creek, MI | December 2015 - August 2017

- Monitored systems operation and resolved emerging issues.
- Coordinated help desk requests and escalated when appropriate.
- Logged record of support requests in the enterprise ticketing system and assisted creating documentation.