**Jason Saari**

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**Objective**

Infrastructure Engineer with 5+ years of designing, deploying, and maintaining virtualized and Active Directory environments. Proven expertise in VMware vSphere, Hyper-V, Windows Server, and automation tooling (Terraform, PowerShell) to deliver high-availability, secure, and scalable IT operations.

**Core Competencies**

* Virtualization Platforms: VMware vSphere/ESXi; Horizon; Microsoft Hyper-V; Azure; Azure Virtual Desktop; Parallels; Scale
* Windows Server: 2012, 2016, 2019, 2022, 2025 administration.
* Linux Server Administration: Debian, Ubuntu, Fedora, RedHat, CentOS
* Active Directory & Identity: Domain Controllers; Group Policy; DNS; DHCP; Azure AD Connect; Hybrid Environments; IAM; Conditional Access Policy
* Storage & DR: SAN, NAS, hyper-converged infrastructure; Veeam; Azure Backup
* Automation & IaC: Terraform; PowerShell scripting; Ansible; Bash; Chocolatey; Puppet
* Security & Compliance: Microsoft Defender for Endpoint; Azure ARC; Intune; system hardening; patch management
* Networking: VLANs; VPN; Juniper; Meraki; Palo Alto
* Documentation & Processes: ITIL-aligned SOPs; technical runbooks; cost analysis

**Professional Experience**

**Insight Global Contractor @ Epic Games**, Kalamazoo, MI  
**System Engineer** August 2025 - Present

* Develop and refine automations using Terraform, Puppet and Ansible.
* Design and deploy server infrastructure on AWS and Azure
* Migrate servers/applications/processes from on-premises VMWare infrastructure to AWS.

**Greenleaf Hospitality Group**, Kalamazoo, MI  
**Infrastructure Engineer** Jan 2021 - Present

* Designed, deployed, and optimized VMware vSphere/Scale/AVD supporting 200+ VMs across production and DR sites
* Administer Microsoft Active Directory: managed domain controller replication, site topology, schema updates, GPO enforcement, DNS, and DHCP
* Implemented and tested HA/DR strategies: Veeam backups, Azure Backup integration, and SAN replication for critical workloads
* Integrated Azure ARC and Ansible to centralize hybrid server configuration, compliance reporting, and automated patching
* Developed Terraform and Ansible modules to provision compute, networking, and storage; maintained state and version control
* Authored PowerShell scripts to automate AD provisioning, hew hire process, and patch management for Windows and Linux servers
* Enforced endpoint security via Microsoft Defender for Endpoint policies and GPO-based device compliance
* Participated in cost analysis for workload placement (cloud vs. on-prem), reducing annual infrastructure spend by 30%

**Associate Engineer** Oct 2019 - Dec 2020

* Led RFP to production rollout of a mobile infrastructure project, delivering on-time with 20% under budget
* Conducted Lean Six Sigma assessments for software procurement and process improvements
* Acted as level II escalation for virtualization and AD issues, improving SLA compliance by 25%

**Technology Services Specialist** Aug 2017 - Oct 2019

* Supported 500+ users across multiple sites; administered 50+ Windows and Linux servers
* Streamlined PC imaging with FOG and Chocolatey, cutting deployment time from 4 hours to 45 minutes
* Optimized Mitel VOIP reliability; rolled out service desk automation tools that increased first-call resolution by 15%

**Technologies & Tools**

VMware vSphere/ESXi • Microsoft Hyper-V • Windows Server 2016/2019/2022 • Active Directory • Group Policy • DNS • DHCP • Azure AD Connect • SAN/NAS • Veeam • Azure Backup • Terraform • Bicep • PowerShell • Ansible • Azure ARC • Intune • Microsoft Defender for Endpoint • Juniper • Meraki • Palo Alto • Dell PowerEdge/iDRAC • ITIL

**Certifications**

* Microsoft Certified: Azure Administrator Associate
* HashiCorp Certified: Terraform Associate (in progress)
* CompTIA Security+ • Network+ • A+

**Additional Highlights**

* Promoted twice for leading security and automation initiatives
* Recognized for developing self-service tools that cut help-desk tickets by 23%
* Versed in hybrid identity and zero-trust security frameworks