

Competency Monitoring System application

# CRISP-DM

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# Version management

| Version Number | Date  | Author       | Change             |
|----------------|-------|--------------|--------------------|
| 0.1            | 17-09 | Jason        | Started on working |
|                |       |              | on the Current     |
|                |       |              | situation.         |
| 0.2            | 18-09 | Jason + Baha | Change of the      |
|                |       |              | documentation +    |
|                |       |              | Lay-out of the     |
|                |       |              | document.          |
| 0.2            | 18-09 | Jason + Baha | Changed the        |
|                |       |              | SIPOC + Making     |
|                |       |              | the BPMN Model.    |
| 0.3            | 18-09 | Zoë          | Changed front      |
|                |       |              | page, put          |
|                |       |              | business goals in  |
|                |       |              | table.             |
| 0.4            | 22-09 | Zoë          | Added intros and   |
|                |       |              | small changes to   |
|                |       |              | balanced           |
|                |       |              | scorecard.         |
| 0.4            | 22-09 | Fatima       | Onderbouwing +     |
|                |       |              | verbetering        |
|                |       |              | SWOT-analyse,      |
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|                |       |              | krachtenmodel.     |
| 0.4            | 22-09 | yara         | Visie&scope        |
|                |       |              | Stakholders        |
|                |       |              | analyse            |
|                |       |              | Ist-soll-Gap.      |
| 0.5            | 24-09 | Jason        | Looking and        |
|                |       |              | changing what is   |
|                |       |              | needed for a       |
|                |       |              | better outcome.    |
| 0.6            | 25-0  | Jason        | Making the         |
|                |       |              | document in        |
|                |       |              | English.           |
| 0.7            | 25-09 | Zoë          | Translated my      |
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|                |       |              | levels to balanced |
|                |       |              | scorecard that the |
|                |       |              | client provided.   |

| 0.9 | 25-9-2025  | Fatima        | Translated the                   |
|-----|------------|---------------|----------------------------------|
|     |            |               | parts to english.                |
| 1.0 | 26-9       | Baha          | Translated Sipoc<br>to English   |
| 1.1 | 30-09-2025 | Jason         | Starting the                     |
|     |            |               | Project plan.                    |
| 1.2 | 01-10-2025 | Jason         | Started on                       |
|     |            |               | Stakeholder<br>analysis + Worked |
|     |            |               | on new BPMN                      |
|     |            |               | Model for the                    |
|     |            |               | expected end                     |
|     |            |               | result.                          |
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|     |            |               | Model +.                         |
| 1.3 | 02-10-2025 | Baha          | Azure database                   |
| 1.3 | 2-10-2025  | Fatima Fatima | uitgelegd.<br>Scrapen +          |
| 1.5 | 2-10-2025  | latina        | deadlines and                    |
|     |            |               | planning                         |
|     |            |               | opgesteld.                       |
| 1.4 | 03-10-2025 | Baha + Jason  | Making new                       |
|     |            |               | document to                      |
|     |            |               | make things les                  |
|     |            |               | chaotic. Was<br>needed after     |
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|     |            |               | Risk analysis and                |
|     |            |               | added and cost                   |
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| 1.6 | 07-10-2025 | Jason         | Started working on               |
|     |            |               | new BPMN Model                   |
|     |            |               | after review with Hend.          |
|     |            |               | riena.                           |
|     |            |               | Also made a                      |
|     |            |               | MoSCoW Table for                 |
|     |            |               | business succes                  |
|     |            |               | criteria.                        |
|     |            |               | Added SWOT                       |
|     |            |               | Analysis.                        |
|     |            |               | Started on Project               |
|     |            |               | plan                             |

|     |            |           | Added Stakeholder analysis + Added Project plan Timeline and Project Overview.    |
|-----|------------|-----------|---|
| 1.6 | 07-10-2025 | Zoë+ yara | Inventory of recources and a part of requierements, assumpsionts and constraints. |
| 1.6 | 07-10-2025 | Fatima    | Initial assessment of tools and techniques, data mining succes criteria.          |
| 1.6 | 07-10-2025 | Baha      | Keep document in order and made a part of project plan.                           |
| 1.6 | 07-10-2025 | Yara      | Terminology and a part of requirements, assumptions and constraints.              |

## Introduction

For Utrecht University of Applied Sciences, we will develop a website where the lectorate and institutes can upload curricula. In the backend, a program will run that matches these curricula and the associated soft skills with the top 100 jobs from LinkedIn.

The choice for a website was made because it is more user-friendly and more accessible for students. Once the system is fully developed, the website can be used everywhere, making the program accessible to anyone who wishes to use it.

By scraping LinkedIn, we will collect job postings and store them in our own database, allowing us to create a reliable match between a student's curriculum and the requirements of companies.



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## Determine business objectives

## Background

## Vision & Scope

We are starting this project to demonstrably reduce the gap between education and the labour market. Without a clear vision and a well-defined scope, it remains unclear which analyses should be carried out and which solutions should be developed.

**Mission:** Our mission is to develop a sustainable, reliable, and data-driven Competency Monitoring System that helps the Hogeschool of Utrecht and other Hoge schole in the Netherlands. We analyse marketing job vacancies and link them to curricula, so that schools, students, and employers can better anticipate current and future competency needs.

**Vision:** CMS will develop into a national standard that enables universities of applied sciences to identify which skills are important in marketing, both now and in the future.

#### Strategy:

- Automatic data collection (APIs, open data, partners)
- Matching algorithm (study programs 
   ⇔ labor market roles)
- Annual updates with new analysis
- Interactive dashboard for stakeholders
- GDPR/ToS compliant processes

#### Scope

| Category        | Description   |
|-----------------|---|
| In Scope        | Collect job postings (APIs, open data, company websites)Extract job details (title, skills, location, sector, salary, language, experience)Compare HU programs with job profilesDevelop dashboard (skills, skill gaps, regional trends) |
| Out of<br>Scope | Real-time scraping/analysis International vacancies Forecasts beyond five years   |
| Future<br>Scope | Extend to other universities (e.g. HvA)Add scenario analysis (VSM)Early warning system for labor market changes   |

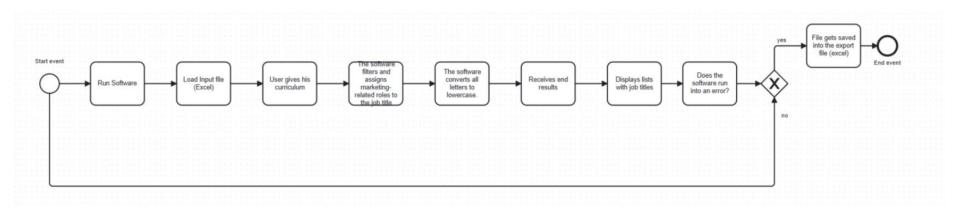
#### SIPOC:

To gain a proper understanding of the current situation, we use a SIPOC analysis to create insight into the existing processes, systems and stakeholders involved. In addition, by applying a BPMN Model, we can clearly visualize how to current process operates. This provides us with a solid understanding of the present workflow and highlights where improvements can be made in the new website.

| Suplier                              | Input  | Process   | Output  | Customer   |
|--------------------------------------|--|---|---|--|
| - LinkedIn<br>- Indeed<br>- Dennis.H | - Data from LinkedIn 2021  - Hard code  - Entered manually  - No documentation  - CSV File | Manually retrieve data from current vacancies on LinkedIn     Loading the data into code     Code runs software and searches for keywords to connect vacancies     Generating response     Answer comes back through the code | - Simple answer via code - CSV bestand - Documentatie | - Dennis.H - Hogeschool Utrecht - Lectoraat Marketing<br>Customer Experience |

With the help of a SIPOC analysis, we mapped out the process and made it as transparent as possible. This made it clear which parties are involved, what data enters the process, how the steps are carried out, and which results are ultimately delivered to the end user.

## **BPMN (Current situation)**



By modelling the process in a BPMN diagram, we now have a clear view of how the process functions. This provides a better understanding of the current situation and forms a foundation for optimization.

The process begins with starting the software. Once initialized, the input file is uploaded. Next, the curriculum is entered, after which the software assigns marketing-related roles to the position titles. The text is then automatically converted to lowercase. The software subsequently generates statistics and displays a list of position titles. A check is performed to determine whether the software produces an error message. If an error occurs, the process restarts. If no error is detected, the file is saved as an output file and the process is completed. Now we have an output file with the jobs that match the curriculum

#### SWOT-analysis

To understand the organisation and system better, we use a SWOT analysis to look at the system's strengths, weakness, opportunities, and threats. This helps to make the system strong and reliable for the future.



Hogeschool Utrecht has a good base with the competency monitoring system to connect education and jobs. But the system is still old data, takes a lot of work and depends on good job data. There are big chances to improve it with new data, AI and working with companies. Fast changes in the job market, competition and technical problems are big threats.

# Business objectives

## **Business Goals**

To provide direction to the project and clarify where we want to go with it, we have defined business goals. These goals explain why we are doing this project and what we aim to achieve. They form the foundation of the project and were established based on discussions with the client.

| Business goal   | Description  | Project goal  |
|---|--|---|
| Building a bridge between<br>education and the labour<br>market | Contribute to reducing the competency gap and help educational programs train student with the right knowledge and skills.                 | The system should support programs in evaluating and adjusting their curricula, thereby building a bridge between education and the labor market.                           |
| Improving and updating<br>curricula                             | Evaluate and adapt educational programs so that graduates' competencies better align with the needs and requirements of the labour market. | Develop a matching algorithm that links competencies from job vacancies to the HU curriculum.   |
| Increasing labor market<br>relevance                            | Reduce the gap between education and the professional field by having real-time insights into required competencies.                       | Deliver a user-friendly, interactive dashboard that provides programs and researchers with real-time insights into competencies and trends.                                 |
| Strengthening research and education with up-to-date insights   | Provide teachers, researchers<br>and policymakers with reliable<br>and current data to support<br>decision-making.                         | •   |
| Developing future-proof<br>educational programs                 | Look ahead and anticipate the future competency needs of the top 100 companies in the Netherlands.   | Develop a predictive model that can forecast competency trends based on historical and current data.  |
| Increasing efficiency and sustainability                        | collection and analysis so it can be repeated annually and   | Within 6 months, realize a fully automated pipeline that collects and processes job vacancies, and set up a system that can run at least once a year and be easily updated. |

#### **Balanced score card**

To view the business goals from different perspectives, a balanced scorecard has been created. This provides a more complete overview, as the goals are distributed across multiple perspectives. This ensures that no aspect of the project gets overlooked or forgotten. This card was discussed with and reviewed by our client, who also helped us determine the target levels.

| Perspective   | Goals  | KPI's   | Target Level  | Initiatives /<br>Actions   |
|---|--|---|---|--|
| Financial   | Cost-efficient system<br>that can be deployed<br>sustainably     | costs - Savings through automation                            | maintenance   | Automate data collection and processing  |
| Customer (HU professors, training & education, managers, researchers) | usability of insights  |   | - ≥2-10 programs<br>use the dashboard<br>structurallv | Develop an interactive dashboard with real-time competence insights              |
| Internal<br>Processes   | collection/processing<br>of data from up-to-<br>date sources     | -% of automated<br>tasks<br>- Lead time of data<br>processing | automated   | Build a scraping pipeline for LinkedIn, indeed including top 100 Dutch companies |
| Learning &<br>Growth  | Future-proof insights<br>and scalability to<br>other disciplines | competencies aligned with the market                          | accuracy for 2-3<br>years ahead                       | Develop a predictive model and matching algorithm (VSM)                          |

## Business success criteria

#### What is the end product?

For Utrecht University of Applied Sciences, we will develop a website where the lectorate and institutes can make an input with the name of the curricula. In the backend, a program will run that matches these curricula and the associated soft skills with the top 100 jobs from LinkedIn.

The choice for a website was made because it is more user-friendly and more accessible for students. Once the system is fully developed, the website can be used everywhere, making the program accessible to anyone who wishes to use it.

By scraping LinkedIn, we will collect job postings and store them in our own database, allowing us to create a reliable match between a student's curriculum and the requirements of companies.

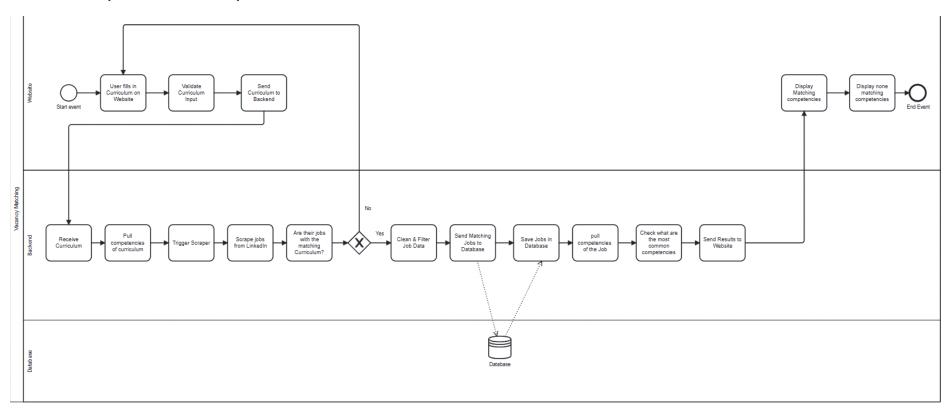
By using a MoSCoW table we can decide as team what is essential versus optional. Instead of trying to do everything at once, we can prioritize the core features that are necessary for the system to succeed. It also keeps the project realistic and on schedule.

## MoSCoW Table Business Succes Criteria



To ensure that the process remains clear, structured, and up to date, we created a BPMN model of the desired situation. This model provides a visual representation of the target process, making it easier to identify improvements.

## **BPMN Model (Wanted situation)**



As you can see in this BPMN model, many aspects have been adjusted, especially the steps required to reach the final result. With these changes, we aim to improve the process and ensure that everything runs more smoothly without pitfall

## **Assess situation**

## Inventory of resources

To carry out the project successfully, it is important to have a clear overview of all available resources. This includes not only the people involved, but also the data sources, the technical tools, and the software needed to build the system. The following table provides an overview of these resources and their specific role within the project.

| Category            | Resource   | Description   |
|---------------------|--|---|
| Personnel           | Projectteam<br>(Students)                                    | Responsible for the overall project execution, including research, development of the website, data collection and dashboard design |
|                     | Business expert (HU lectorare/client)                        | Provides insight into the project and validates the project goals   |
|                     | Project supervisor   | Provides guidance and feedback throughout the project.  |
| Data                | Indeed/LinkedIn job<br>postings (Top 100<br>Dutch companies) | Used to identify and analyze competencies and skills that are required in the Dutch labour market.                                  |
|                     | HU curriculum and study programs                             | Provides information on current competencies taught within the school's programs  |
| Computing Resources | Azure cloud environment                                      | Hosts the web application, stores datasets and runs the data processing pipeline  |
|                     | Student<br>workstations/laptops                              | Used by project team for testing, training and development  |
|                     | Database   | Stores scraped job data and curriculum information securely   |
| Software            | Python   | For data scraping, cleaning, processing   |
|                     | Power BI   | For visualization and reporting the results in an interactive dashboard   |
|                     | HTML, CSS, JavaScript and PHP                                | For developing the website's interface and ensuring accessibility   |
|                     | Azure/GitHub   | For version control, collaboration and hosting the backend system   |
|                     | Microsoft Office   | For documentation, reporting, and communication within the team   |

## Requirements, assumptions and constraints

## Requirements \*

| Requirement Website     | Description  |
|-------------------------|--|
| Website                 | A website where lectorates and programs can upload their curricula. The backend matches these curricula (including soft skills) with job vacancies from LinkedIn and Indeed. |
| Data storage            | Each job posting must include the following data fields: title, skills, competencies, location & sector  |
| Dashboard C reporting   | Results are shown in an interactive<br>dashboard with top skills, skill gaps per<br>program, and regional trends.  |
| Curriculum comparison   | The system compares curricula with job profiles to identify gaps and trends in competencies.   |
| Data collection         | Job data is automatically scraped from<br>LinkedIn and Indeed, focusing on the top<br>100<br>Dutch companies   |
| Automation C scheduling | The pipeline must run automatically with error logging and minimal manual input.   |
| Annual update           | The data collection and matching process must be repeatable every year with new data.  |

## **Non-Functional Requirements**

The system must be easy to use for non-data experts

It should operate at least 95% automatically, requiring minimal manual work.

Annual maintenance costs must stay below €500 to ensure sustainability.

All data processing must follow GDPR and the Terms of Service of LinkedIn and Indeed. The system must be stable, reliable, and scalable,

We are building a website where programs and professorships can upload their curricula. A program runs in the backend that links these curricula (including soft skills) to current Dutch.

## **Assumptions**

During the project this far, several assumptions were made that form the foundation of the project's planning and execution. These assumptions describe the conditions that are expected to be true but cannot yet be guaranteed. By defining them, we can ensure that the project remains realistic and that potential risks can be identified early on.

| Assumption                | Description   |
|---------------------------|---|
| Data availability         | We assume that LinkedIn and Indeed will continue to have publicly available job postings that can be legally scraped                |
| Data quality              | We assume that job postings contain enough structured information to extract useful data  |
| Stakeholder participation | We assume that lecturers and institutes will cooperate by providing curricula to test and validate the system                       |
| Tool stability            | We assume that Python libraries used for scraping and Azure services will remain abailable and functional during the project        |
| Planning                  | We assume that the project can be completed within one semester   |
| Teamwork                  | We assume that all team members remain available for the duration of the project and are capable of completing their assigned tasks |

#### **Constraints**

Within the project there are several constraints that affect the scope, timeline and technical possibilities. These limitations are mainly related to the available time, resources and tools provided.

By identifying these limitations, we ensure that the business goals remain achievable, and the project stays manageable throughout the entire process.

| Constraint                   | Description  |
|------------------------------|--|
| Project timeline             | The system must be developed, tested, and presented within one semester. This limits the time available for testing and optimization.  |
| Resource availability        | This project is carried out by students, which means available time, expertise, and computing resources are limited. Development and testing are therefore restricted to what can be achieved within the team's skill set. |
| Technical limitations        | The project depends on the available Azure environment provided by HU. Database storage, computing capacity, and access rights are limited to the resources accessible within this environment.                            |
| Data access                  | The system relies on public job postings from LinkedIn and Indeed. If access is restricted, data scraping may be partially or temporarily unavailable.   |
| Legal and ethical boundaries | All data collection and processing must comply with GDPR regulations and the ToS of the platforms used (LinkedIn, Indeed).   |
| Scope limitation             | The CMS focuses solely on Dutch job postings from the top 100 companies and the HU marketing programs. International vacancies and other disciplines are currently outside the project scope                               |

## Risk and contingencies

A risk analysis is needed to find and manage problems with privacy, technology, and using the competency monitoring system early. This helps take action and make sure the project succeeds.

| Risk  | Chance   | Impact | Weight | Consequence                                   | Measure                                       |
|---|----------|--------|--------|---|---|
| Data format is wrong                          | High 2/5 | 2/5    | Low    | To much data received and its not clear       | Filtering<br>list with<br>selected<br>data    |
| LinkedIn not scrapeable                       | 4/5      | 4/5    | Low    | Switch to indeed for data scraping            | Scrape<br>part by<br>part                     |
| LinkedIn<br>partly<br>scrapeable              | 2/5      | 2/5    | Low    | Switch to indeed for scraping data            | Scrape<br>part by<br>part                     |
| Indeed not scrapeable                         | 1/5      | 5/5    | High   | No data<br>available for<br>project           | Scrape<br>part by<br>part                     |
| Indeed<br>partly<br>scrapeable                | 1/5      | 5/5    | High   | Not enough data for project                   | Scrape<br>part by<br>part                     |
| Sick or<br>personal<br>situation of<br>staff  | 3/5      | 3/5    | Medium | Part of the sick<br>person can't be<br>worked | Report on time/ Other team member picks it up |
| LinkedIn<br>under<br>maintanance<br>/Downtime | 2/5      | 5/5    | High   | Scraping not available at that moment         | Waiting till its up                           |

This table gives us a clear understanding of what could go wrong during the project and what we can do to address it. In this way, we ensure that when we encounter any issues, we can deal with them effectively and continue working toward our final goal.

## Terminology

| Word               | Meaning  |
|--------------------|--|
| Scrapen            | Automatically collecting job postings from websites (e.g., LinkedIn/company sites) and storing the relevant info in our database for analysis.                                   |
| Curriculum         | The study plan of a degree program: courses + learning outcomes. We upload this to compare it with the labor market.   |
| Matching-algoritme | The (comparison) between two words: skills in the curriculum vs. skills in job postings.  The algorithm finds matches and gaps and shows them in the dashboard.                  |
| Skill gap          | The difference between the skills in the curriculum and the skills employers ask for (missing or weak areas).  |
| Pipeline           | The fixed steps data goes through ingest $\rightarrow$ clean/transform $\rightarrow$ store $\rightarrow$ analyze $\rightarrow$ show in the dashboard (as automated as possible). |
| GDPR/AVG           | The EU privacy law. We work in compliance with GDPR and also follow each website's Terms of Service—meaning we handle access, rate limits, and what is/isn't allowed properly.   |

## Cost and benefits

| Category                   | Description  | Time and Costs                                    |
|----------------------------|--|---|
| Technical Development      | Building the system,<br>data scraping<br>modules, algorithm<br>design, and<br>dashboards | 200–250 hours ×<br>€60/hour = €12,000–<br>€15,000 |
| Data Management & Security |  | 80 hours × €60/hour<br>= €4,800                   |
| Licensing & Tool           | Script, databases, or software   | €500–€1,000<br>(annual)                           |
| Personnel                  | Time investment from staff and students  | 60 hours × €40/hour = €2,400                      |
| Support                    | Introducing users to the system  | 30 hours × €40/hour<br>= €1,200                   |

These are costs that we made based on information of real Developers and with ChatGPT. This is an assumption that is likely to be true.

## Determine data mining goals

## Data mining goals

Organizations have access to increasingly large amounts of data, but leveraging this information is crucial for making better decisions. Data Mining helps uncover hidden patterns and trends, while methods such as Business Case Model, SWOT-analysis, and the five forces model link these insights to strategy and market positioning. This enables companies to seize opportunities, reduce risk and strengthen their competitive position.

#### **Business Case Model:**

Organizations need to justify investments carefully before committing time, money and resources. The Business Case Model helps make the cost, benefits and risk of a project clear. This allows for better-informed decisions, more efficient allocation of resources and a higher likelihood of project success.

## The Business Goals of the Competency Monitoring System:

The Business Goals are outlined on the Business Goals page: number seven.

## The Data Mining Goals of the Competency Monitoring System:

- 1. From semi-Manuel to a fully automated pipeline.
- 2. Scraping information/data from websites (such as LinkedIn and Indeed)
- 3. Developing a matching algorithm: building a tool that compares what companies require with what students learn.
- 4. Reporting/dashboarding (preferably an interactive dashboard)
- 5. Annual update frequency
- 6. The ability to use trend reports and historical data to make predictions/forecast.
- 7. Building a system that can easily incorporate new data sources and courses.

## Data mining success criteria

## Task

The goal of this step is to describe what the data mining part of the project should achieve in technical terms. These goals support the business aim of connecting education with the labour market, improving study programs, and using data to make better decisions.

## Data mining goals and success criteria

| Data Mining Goals   | Data Mining Success Criteria   |
|---|--|
| From semi-Manuel to a fully automated pipeline.   | All steps (collecting, cleaning, matching, reporting) run automatically with a schedule, error logging and monitoring.               |
| Scraping information/data from websites (such as LinkedIn)  | The system collects at least 90% of relevant job and skill data from LinkedIn. While following legal and ethical standards (GDPR).   |
| Developing a matching algorithm: building a tool that compares what companies require with what students learn. | Compares skills in marketing job posting with student competencies; achieve around 80% accuracy verified by experts of test results. |
| Reporting/dashboarding (preferably an interactive dashboard)  | The dashboard shows key results like skill gaps and job trends; users can filter and export data without technical skills.           |
| Annual update frequency   | The system updates LinkedIn data once per year automatically, keeping older data for comparison.                                     |
| Building s system that can easily incorporate new data sources and courses.                                     | The system design allows easy addition of new data sources or other study programs later without major changes.                      |

The Competency Monitoring System wil automatically collect and analyse LinkedIn data about marketing jobs and skills. It will compare this information with what students learn in the Marketing study program. The results will be shown in an interactive dashboard, helping the university understand skills gaps.

## Produce project-plan

## Project-plan

## **Project Overview**

For Utrecht University of Applied Sciences, we will develop a website where the lectorate and institutes can make an input with the name of the curricula. In the backend, a program will run that matches these curricula and the associated soft skills with the top 100 jobs from LinkedIn.

The choice for a website was made because it is more user-friendly and more accessible for students. Once the system is fully developed, the website can be used everywhere, making the program accessible to anyone who wishes to use it.

By scraping LinkedIn, we will collect job postings and store them in our own database, allowing us to create a reliable match between a student's curriculum and the requirements of companies.

It's also important to make sure that the project is clear which stakeholders are involved. To make sure that everything is clear we made a Stakeholder Analysis.

| Stakeholder        | Role   | Internal/ External |
|--------------------|--|--------------------|
| Hend Elsayed       | Client, Final<br>Responsible                                       | Internal           |
| Gerrita van de Ven | lector in the<br>Lectoraat marketing<br>and consumer<br>experience | Internal           |
| HU IT Department   | Technical support  | Internal           |
| HU Lecturers       | Main end users   | Internal           |
| Top 100 Companies  | Provide job posting data   | External           |
| Other Universities | Potential future users   | External           |
| Students           | Secondary End<br>Users   | Internal           |

## Timeline & phases

To create a clear overview of the project flow we are going to define phases. With the phases. The project has a total of 8 phases. These eight phases are each two weeks long. This gives us enough time to make sure that every phase is completed.

| Sprint   | Week  | Goal   | Tasks  | Deliverables  |
|----------|-------|--|--|---|
| Sprint 1 | 1-2   | Introduction   | Kick-off<br>Meeting +<br>Team<br>agreements                                      | Kick-off document. First version of Business understanding                    |
| Sprint 2 | 3-4   | Business<br>Understanding  | Making the business understanding assignment                                     | Business understanding document   |
| Sprint 3 | 5-6   | Process feedback<br>business<br>understanding +<br>Starting on Data<br>Understanding | Process<br>feedback of<br>teachers into<br>our document                          | Final product of Business Understanding + start of Data understanding         |
| Sprint 4 | 7-8   | Finalizing Data<br>Understanding   | Finalizing document of Data understanding and getting to know how scraping works | Data Understanding document + Start of Data preparation                       |
| Sprint 5 | 8-10  | Finalizing Data<br>preparation +<br>Start on<br>Modelling                            | Finalizing document of Data Preparation + Start on coding                        | Data preparation document + First work of Code.                               |
| Sprint 6 | 11-12 | Working on<br>Modelling fase   | Making the product   | Tests of product  |
| Sprint 7 | 13-14 | Evaluation & Start<br>Deployment   | Finishing the product + making it ready for deployment                           | Reviewing the product and evaluate it. Starting the deployment of the product |

| Sprint 8 | 15-16 | Extra time | Resolve         | Final presentation + Final product |
|----------|-------|------------|-----------------|------------------------------------|
|          |       |            | delays +        |                                    |
|          |       |            | Implement       |                                    |
|          |       |            | additional      |                                    |
|          |       |            | client requests |                                    |
|          |       |            |                 |                                    |

## **Resources & Roles**

The resources and roles within the project have been clearly defined. The resources were previously outlined in the *Inventory of Resources* section on page 15.

The roles have been clarified by creating a table that specifies each team member's responsibilities.

| Naam   | Rol   |
|--------|---|
| Jason  | Leading the project. Responsible for project plan in data understanding with Baha.                                    |
| Baha   | Keeping all project documents organized. Responsible for Project plan in data understanding with Jason.               |
| Zoë    | Responsible for inventory of recources and a part of requirements, assumptions and constraints in data understanding. |
| Yara   | Responsible for a part of requierements, assumptions and constraints and terminology in data understanding.           |
| Fatima | Responsible for Initial assessements of tools and techniques and data mining succes criteria in data understanding.   |

This is, of course, a summary of how the process works. The specific task assignments are discussed via WhatsApp, where the corresponding deadlines are also communicated.

#### **Documentation & Review**

All project documents are managed by **Baha**. This ensures that the documentation remains well-organized and forms a coherent narrative, rather than having separate, uncoordinated sections written by different team members. The completed work is reviewed by **Baha** and **Jason** to ensure that all parts align properly and maintain consistency throughout the project.

Every two weeks, we hold a **sprint review** where we present our project progress and upcoming plans. During these sessions, we receive feedback which we then apply to improve our workflow and the overall project outcome.

## Initial assessment of tools and techniques

At the end of the first phase, we reviewed possible tools and techniques for building a prototype of a sustainable, automated competency monitoring system.

The current system predicts which skills are needed in the professional field based on job vacancies. This helps Dutch universities of applied sciences align their study programs with labour market needs. However, it uses outdated data from 2021 and requires manual work.

Given the short timeframe of about four months, the focus is onbuilding a working prototype that:

- Runs the full data process automatically (collecting, cleaning, matching and reporting)
- Matches job skills with student competencies
- Shows result in a simple interactive dashboard
- can be scaled in the future to include new data sources and programs.

#### Purpose of the assignment.

The assessment helps select tools and techniques that best support the project's data mining goals. These tools and techniques will help collect, clean, and analyze job and curriculum data, match skills and show results in a dashboard. The data mining goals and success criteria, which explain what the system should achieve, are listed on the data mining goals page. This assessment makes sure the chosen methods are practical, efficient and suitable for the project's short timeline.

#### **Assessment of tools**

| Tool  | Function  | Strengths   | Weaknesses   | Evaluation   |
|---|---|---|--|--|
| Python<br>(pandas,<br>beautifulSoup,<br>scikit-learn,<br>spaCy and<br>Selenium) | Data collection, cleaning, matching and automation. | Open-source,<br>large community,<br>supports<br>automation and<br>scraping.                                 | Requires coding<br>skills  | Highly recommended; ideal for automated pipeline and webscraping.            |
| MSQL / Azure  | Data storage and management                         | Reliable, scalable, intergrates with python and other tools.  | Requires setup<br>and<br>maintenance   | Recommended:<br>stores data for<br>historical<br>tracking and<br>updates.    |
| Power BI  | Data<br>visualization and<br>dashboards             | User friendly interface, interactive visuals, intergrates with multiple data sources.                       | Limited advances analytics: less flexible than coding sloutions.             | Recommended:<br>perfect for<br>reporting and<br>interactive<br>dashboards    |
| Power BI /<br>RapidMiner  | Visual data<br>mining workflows                     | No-code interface,<br>quick to prototype<br>models, easy to<br>test matching or<br>transformation<br>logic. | Limited<br>customization<br>and scalability<br>for large or<br>complex data. | Optional: useful for early experminentatio n or testing matching algorithms. |

This project we will primarily use Python for data collection, cleaning, matching and automation. Azure for structured data storage. And we use Power BI for dashboards. This combination is practical, scalable, and open-source.

#### **Assessment of techniques**

| Technique  | Purpose   | Strengths                                      | Weaknesses                                | Evaluation  |
|--|---|--|---|---|
| ETL<br>(extract,<br>transform,<br>load)                | Automates collecting, cleaning and storing data.                    | Saves time, reduces manual work.               | Needs some setup                          | essential: needed for automation and yearly updates.        |
| Natural<br>Language<br>Processing<br>(NLP)             | Finds and compares skills from job posts and study programs         | Can read and understand text automatically     | Needs text<br>cleaning to work<br>well.   | Highly recommended:<br>very important for skill<br>matching |
| Keyword<br>matching /<br>similarity<br>check           | Compares skills<br>between jobs and<br>what students<br>learn.      | Simple, quick<br>and easy to<br>understand.    | Not as accurate as advanced methods.      | Recommended: good for prototype                             |
| Viable<br>system<br>modellin <b>g</b><br>(VSM)         | Helps organize<br>and explain the<br>system and<br>curriculum links | Gives a clear<br>structure or<br>framework     | It is hard to<br>understand and<br>use.   | Keep as theory:<br>supports background<br>understanding     |
| Predictive<br>modellin <b>g</b> /<br>trend<br>analysis | Predicts future<br>skill needs                                      | Uses old data<br>to make<br>simple<br>forecast | Not always<br>accurate with<br>small data | Optional: use if there is time                              |

This project will mainly use NLP, keyword matching and ETL. These techniques help the system read text, compare skills and automate data collection and cleaning. Optional methods like predictive modelling and VSM can be used for forecasting and curriculum guidance in the future.

This assessment shows the best tools and methods for building a sustainable and fully automated Competency Monitoring System within four months.

The system will use Python for automation and data handling, Azure for data storing, and Power BI for dashboards and reports.

Main techniques include Natural language processing (NLP), keyword matching and ETL (Extract, transform, load). These make it possible to collect, clean, match and report data automatically.

Overall, this setup will deliver a working prototype that needs little manual work, gives clear visual result and forms a strong base for future growth and automation.

## Sources

Artificial intelligence in het onderwijs: dit zijn kansen en risico's - Kennisnet

Privacy in education | Privacy First

Cyberveiligheid | Onderwerp | Inspectie van het onderwijs

Meer kennis over Al in het onderwijs nodig, anders risico op discriminatie | PO-Raad

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