# **JASON ANDREWS**



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🛞 Alpharetta, GA



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## Full-Stack UX Design | Product and Web Development

Accomplished and tech-savvy UX/UI Designer with over 10 years of experience in driving innovative UX product vision, improving user experience, and increasing customer engagement through successful website, application, and product development. Impressive history of translating complex design concepts into beautiful, intuitive user interfaces, masterminding UX strategy, and creating features that meet customer requirements. Deft at conducting research, managing development teams, prototyping, design thinking, and proposing solutions. Consummate expertise in music production, stakeholder engagement, branding, and project management.

#### **EDUCATION**

Certificate in UX/UI | Georgia Institute of Technology | Jun -Dec 2021

**Certificate in Product** Management | General Assembly Feb – Apr 2021

**Certificate in Front End Web Development** | TreeHouse | Jun – Dec 2020

Associate of Science (A.S.) -Recording Arts | Full Sail University

Multiple Courses | Lanier Technical College

## **SIGNATURE SKILLS**

UX/UI Design Information Architecture Website Development Product Design Wireframing & Mockups **Project Management** Prototyping **Branding** Strategic Planning User Research & Testing Interaction & Visual Design Accessibility Compliance User Journey & Experience Client Management Team Leadership

#### **KEY VALUE OFFERINGS**

- Designed seamless, non-modal window in UI that enhanced user experience by eliminating unnecessary context switching and minimizing extra clicks, thereby improving note-writing efficiency by 50%.
- Grew UX team from 1 to 5 members by assisting in interviewing and equipping newly hired employees with top-notch UX design resources and concepts.
- Spearheaded successful website development for eCommerce platform and developed user surveys, personas and insights studies, resulting in a more effective and contextual user experience.
- Founded Apple-certified digital masterhouse that delivered multimedia productions to nearly 1000 clients. Led UX studies that informed improvements in booking, scheduling, and production logistics. Was recognized as "Best Recording Studio in Alpharetta" for 4 years in a row.

#### **WORK EXPERIENCE**

### **UX** Designer

Apr 2022 – Present

#### Carestream Dental – Atlanta, GA

Drive research activities, brainstorming sessions, ideation, design, and testing of over 12 Sensei Cloud features. Translate complex product requirements into simple, intuitive user flows while collaborating with product managers, developers, quality assurance, and UX team members.

#### **Key Contributions:**

- Doubled Annual Recurring Revenue (ARR) and user base by designing features that enhanced end-users' experience.
- Rolled out comprehensive UX strategy, established design standards, built component library, and design system, boosting build efficiency by 40% resulting in faster design of interactive prototypes in Figma.
- Created family billing feature that saved users 32 clicks, 9 keystrokes, and almost 2 minutes per family billed.
- Improved onboarding efficiency by 25% by interviewing and training UX team, creating documentation, building templates, and site maps.
- Resolved 25+ critical customer pain points uncovered by launching continuous discovery program, leading to effective adoption of user-centric product roadmap.

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UX/UI Designer Mar 2022 – Apr 2022

#### Tech for Campaigns - San Francisco, CA

Brought on board to spearhead UX/UI vision and strategy, research, and design for Matt Kolezar's reelection website. Remotely collaborated with cross-functional team and key stakeholders to deliver one week ahead of schedule.

#### **Key Contributions:**

- Spearheaded the design of Matt Koleszar's reelection website, contributing to his triumphant victory in Michigan's 22nd House district.
- **Increased website functionality** by adopting mobile-first design principles and accessibility standards, resulting in optimal user experience.
- **Enhanced likelihood of donations by 40**% by balancing user needs and platform functionality, as well as conducting usability testing to validate effectiveness of design.

## Producer/Founder/UX Designer

Dec 2005 - Dec 2021

Spotlight Sound Studio - Alpharetta, GA

Founded production studio and grew it into the "Best Recording Studio in Alpharetta" for 4 straight years. Acted as CEO, overseeing day-to-day business operations, including project planning, scoping, scheduling, and client interactions.

#### **Key Contributions:**

- **Designed one-of-a-kind eCommerce website** that garnered over \$1M in revenue.
- Managed all phases of product development, leading cross-functional teams, overseeing project milestones, and incorporating customer feedback for major clients such as Whole Foods Market, Hitt Contracting, and DHL.
- Led engineering of Chantae Cann's album Sol Empowered, which reached #8 on the Billboard charts.

#### EARLY WORK EXPERIENCE

Studio Design and Acoustics Consultant | Freelance - Atlanta, GA | Oct 2008 - Dec 2017

Music Director and Musician | Freelance - Worldwide | Dec 2010 - Sept 2015

Co-Founder and Musician | In Perfect Silence – Alpharetta, GA | Nov 1999 – Jun 2004

#### **CERTIFICATIONS & LICENSES**

Product-Led Certification | Pendo | Sep 2023

Object-Oriented UX (OOUX) Fundamentals | Udemy | Jun 2023

Intro to ChatGPT | Code Academy | Apr 2023

**Lean Research Skills for Conducting Interviews** | MIT Open Learning | Apr 2023

User Story Masterclass | Udemy | Feb 2021

Certified Scrum Product Owner (CSPO) | Scrum Alliance | Jan 2021

Certified Operator in Music | Pro Tools | Sep 2005

#### **TECHNICAL SKILLS**

Figma, Miro, HTML, CSS, AI, Dovetail, GitHub, Bootstrap, Prototyping, Mockups, A/B Testing, Agile, Scrum

#### **DESIGN PORTFOLIO**

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