JASON ANDREWS



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SUMMARY

Accomplished and tech-savvy Product Designer, boasting 5 years of experience in crafting intuitive interfaces and enhancing user experiences across B2B SaaS, web, applications, and products. Skilled in front-end development and product management, leveraging cross-functional collaboration to drive results. Equipped with a CSPO certification, bringing a results-driven approach honed through an entrepreneurial background in audio production. Proficient in research, prototyping, and design thinking, adeptly leading projects from concept to completion while fostering stakeholder engagement.

WORK EXPERIENCE

UX Designer Carestream Dental

Apr 2022 - Feb 2024

- **Doubled Annual Recurring Revenue (ARR) and user base** of Sensei Cloud through contributions on features like Family Billing that saved users **32** clicks, and almost **2** minutes per family billed.
- Led research, data synthesis, brainstorming, design, and testing of 12+ Sensei Cloud features. Translated complex SaaS product requirements into simple, intuitive user flows while collaborating with product managers, developers, quality assurance, and UX team members in an Agile environment.
- Built and managed component library, and design system with Figma, boosting build efficiency by 40%.

UX/UI Designer Tech for Campaigns

Mar - May 2022

- Spearheaded UX/UI vision and strategy, research, and responsive web design for Matt Koleszar's re-election website, leading to his successful win in Michigan's 22nd House district.
- Improved website functionality by adopting mobile-first design principles and accessibility standards (WCAG), resulting in optimal user experience with ideal information architecture.
- Boosted donation likelihood by 40% through a blend of user-centered design and platform functionality, validated effectiveness with usability testing.

UX Designer Spotlight Sound Studio

Dec 2018 - Dec 2021

- Managed end-to-end product development, led cross-functional teams, monitored project milestones, and incorporated customer feedback for major clients like Whole Foods Market and DHL.
- Conducted research, designed, and tested eCommerce website that generated over \$1M in revenue.

EDUCATION

Certificate in **UX/UI** I Georgia Institute of Technology

May - Dec 2021

Certificate in **Product Management** I General Assembly

Feb - Apr 2021

A.S. Degree in Recording Arts | Full Sail University

ADDITIONAL CERTIFICATIONS AND COURSES

Figma UI UX Design Advanced | Udemy

May 2024

Object-Oriented UX (OOUX) Fundamentals $\mid Udemy$

Jun 2023

Lean Research Skills for Conducting Interviews | MIT Open Learning

Apr 2023

Certified Scrum Product Owner (CSPO) I *Scrum Alliance*

Jan 2021

Front End Web Development | TreeHouse

Dec 2020

VOLUNTEERING