




JASON ANDREWS

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Full-Stack UX Design | Product Development

Accomplished and tech-savvy UX/UI Designer with over **10** years of experience in driving innovative UX product vision, improving user experience, and increasing customer engagement through successful website, application, and product development. Impressive history of translating complex design concepts into beautiful, intuitive user interfaces, masterminding UX strategy, and creating features that meet customer requirements. Deft at conducting research, managing development teams, prototyping, design thinking, and proposing solutions. Consummate expertise in music production, stakeholder engagement, branding, and project management.

EDUCATION

Certificate in UX/UI | Georgia Institute of Technology | Jun – Dec 2021

Certificate in Product Management | General Assembly | Feb – Apr 2021

Certificate in Front End Web Development | TreeHouse | Jun – Dec 2020

Associate of Science (A.S.) - Recording Arts | Full Sail University

Multiple Courses | Lanier Technical College

SIGNATURE SKILLS

UX/UI Design
Information Architecture
Website Development
Product Design
Wireframing & Mockups
Project Management
Prototyping
Branding
Strategic Planning
User Research & Testing
Interaction/Visual Design
Accessibility Compliance
User Journey & Experience
Client Management
Team Leadership

KEY VALUE OFFERINGS

- **Designed seamless, non-modal window in UI** that enhanced user experience by eliminating unnecessary context switching and minimizing extra clicks, thereby improving note-writing efficiency by **50%**.
- **Founded Apple-certified digital masterhouse** that delivered multimedia productions to nearly 1000 clients. Led UX studies that informed iterations and was recognized as **“Best Recording Studio in Alpharetta”** for **4** years in a row.
- **Grew UX team from 1 to 5 members** by assisting in interviewing and equipping newly hired employees with top-notch UX design resources and concepts.
- **Spearheaded successful website development for eCommerce platform** and developed user surveys, personas and insights studies, resulting in a more effective and contextual user experience.

WORK EXPERIENCE

UX Designer

Carestream Dental – Atlanta, GA

Apr 2022 – Present

Drive research activities, brainstorming sessions, ideation, design, and testing of over **12** Sensei Cloud features. Translate complex product requirements into simple, intuitive user flows while collaborating with product managers, developers, quality assurance, and UX team members.

Key Contributions:

- **Doubled Annual Recurring Revenue (ARR) and user base** by designing features that enhanced end-users' experience.
- **Masterminded and rolled out comprehensive UX strategy**, established design standards, built component library, and design system, boosting build efficiency by **40%** resulting in faster design of interactive prototypes in Figma.
- **Created family billing feature** that saved users **32** clicks, **9** keystrokes, and almost **2** minutes per family billed.
- **Improved onboarding efficiency by 25%** by interviewing and training UX team, creating user journey maps, and building research templates and site maps.
- **Resolved 25+ critical customer pain points** discovered by launching continuous discovery program, leading to effective adoption of user-centric product roadmap.

UX/UI Designer**Mar 2022 – Apr 2022****Tech for Campaigns – San Francisco, CA**

Brought on board to spearhead UX/UI vision and strategy, research, and design for Matt Koleszar's reelection website. Remotely collaborated with cross-functional team and key stakeholders to deliver one week ahead of schedule.

Key Contributions:

- **Spearheaded the design of Matt Koleszar's reelection website**, contributing to his triumphant victory in Michigan's 22nd House district.
- **Increased website functionality** by adopting mobile-first design principles and accessibility standards, resulting in optimal user experience.
- **Created eye-catching and functional digital design concepts** while architecting company logo that is viewable on small screens to strengthen brand's image and identity.
- **Enhanced likelihood of donations by 40%** by balancing user needs and platform functionality, as well as conducting usability testing to validate effectiveness of design.

Producer/Founder/UX Designer**Dec 2005 – Dec 2021****Spotlight Sound Studio – Alpharetta, GA**

Founded production studio and grew it into the "Best Recording Studio in Alpharetta" for 4 straight years. Acted as CEO, overseeing day-to-day business operations, including project planning, scoping, scheduling, and client interactions.

Key Contributions:

- **Designed one-of-a-kind eCommerce website** that garnered over **\$1M** in revenue.
- **Led engineering and production of Chantae Cann's album Sol Empowered**, which reached #8 on the Billboard charts.
- **Managed all phases of product development**, including conceptualizing designs, overseeing project milestones, and incorporating customer feedback for major clients such as Whole Foods Market, Hitt Contracting, and DHL.

EARLY WORK EXPERIENCE

Studio Design and Acoustics Consultant | Freelance - Atlanta, GA | Oct 2008 – Dec 2017

Music Director and Musician | Freelance - Worldwide | Dec 2010 – Sept 2015

Co-Founder and Musician | In Perfect Silence – Alpharetta, GA | Nov 1999 – Jun 2004

CERTIFICATIONS & LICENSES

Product-Led Certification | Pendo | Sep 2023

Object-Oriented UX (OOUX) Fundamentals | Udemy | Jun 2023

Intro to ChatGPT | Code Academy | Apr 2023

Lean Research Skills for Conducting Interviews | MIT Open Learning | Apr 2023

User Story Masterclass | Udemy | Feb 2021

Certified Scrum Product Owner (CSPO) | Scrum Alliance | Jan 2021

Certified Operator in Music | Pro Tools | Sep 2005

TECHNICAL SKILLS

Figma, Miro, HTML, CSS, AI, Dovetail, GitHub, Bootstrap, Prototyping, Mockups, A/B Testing, Agile, Scrum

PORTFOLIO

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