

FIT1049: IT professional practice

Week 3: How we deal with information
in the post-Internet world

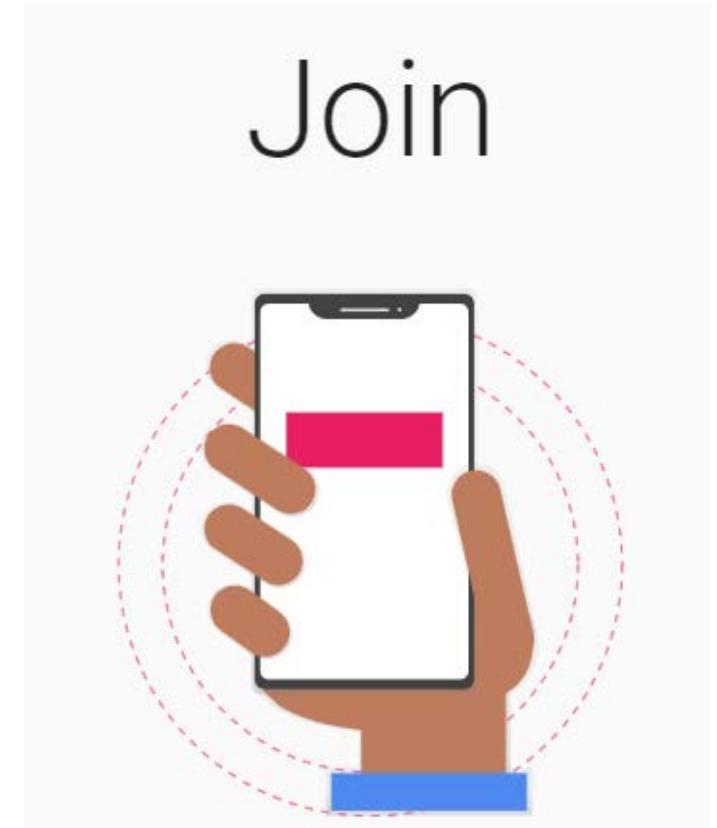


Week 3 ePub revision: Recall and apply...

Please head to **<https://flux.qa>** and sign in with your Monash account (you should then stay logged in for the semester).

Hit the plus button in the top right and type in code **8JQJ4J** to join the FIT1049 group. The code is case sensitive.

*Please note that this is a Monash system, and your responses to questions are not anonymous.



Question 1: The idea of research

Which of the following is part of ‘research’?

1. Consulting the stakeholders to refine the scope of research in order to establish a shared understanding of what needs to be researched;
2. Communicating the outcomes and implications of the research in order to increase the profile of the research being conducted; or
3. Implementing any overt or implicit actions based on the outcomes of the research.

Question 2: Research process

You have sets of data generated as a result of Business Intelligence analysis, and you are starting to see some trends in the recent financial activities in your company. Which stage of the research process are you at?

1. Collection;
2. Analysis;
3. Synthesis; or
4. Insights.

Question 3: Sources of information 1

Can an information source be both a primary and secondary source at the same time?

1. No – these classifications are objective and absolute, and a source must be either primary or secondary;
2. Yes – these classifications are objective and absolute, but a source can include some parts that are primary, and some parts secondary; or
3. Yes – these classifications are subjective and relative, and a source can be both a primary and secondary depending on how the information source is used in the context.

Question 4: Sources of information 2

You are asked by your manager to conduct a research on the current development in an area in IT unfamiliar to you. Which one of the following options would be most effective?

1. *Secondary/tertiary research*: e.g. Look at *Wikipedia* entries to grasp the research topics and identify keywords, and then proceed with more specific research;
2. *Literature search/survey*: e.g. Survey the existing literature to gain an understanding of the extent of existing research conducted on the research topics; or
3. *Assessment of relevant primary sources*: e.g. Pick a small number of research conducted on a similar topic, and refer to their references to gain further understanding of the field of research.

Question 5: Attributes of information

In May 2018, a newspaper article reported that *Company A* developed a new technology that addresses certain vulnerabilities of one of the existing encryption techniques. The technology however is now outdated since a number of emerging security risks were reported. Which aspect of the newspaper article does this new development compromise?

1. Currency – the article is no longer current since the technology is already outdated;
2. Accuracy – the article is no longer accurate, since the vulnerabilities are no longer addressed by the technology; or
3. None of the above.

Question 6: Managing the information

In the professional practice, managing any research related information in a consistent manner is imperative for:

1. The individual conducting research to maintain a clear oversight over the information he/she gathered;
2. The organisation to be accountable for its activities conducted by individual employees; or
3. The profession to maintain its integrity.

Question 7: Citing and referencing

Poor practice of citing and referencing in the professional practice may compromise:

1. Your individual professional reputation and integrity;
2. Your organization's professional reputation and integrity;
3. The IT professions' communal reputation and integrity; or
4. All of the above.

Answers and comments for the quizzes

- 1) The answer is **1**. Defining the scope of research is part of the research, though promoting/selling the research being conducted, as well as implementing the outcomes of the research is outside of the scope of research, though important parts of professional practice. The point is to understand what exactly one is tasked to do ; some are intrinsic to the process of research, while others are more political if not peripheral...
- 2) The answer is **3**. Here one is already drawing upon interpretations of the data, and this is part f the synthesis. The point is that one is often asked to deliver some research in workplace, but understanding which level of tasks you are asked to conduct is important. The manager may have asked the student only to analyse the data, and there will be a bit of confusion if the student start throwing in his/her own interpretations (i.e. synthesis) when he/she is actually not asked to do.
- 3) The answer is **3**. It is important for you to be aware of the relative nature of this classification. An example of something being primary and secondary at the same time, is a newspaper article from 10 years ago, where it can be a secondary source as a new article, but also a primary source if one is to use this source to study how the journalist wrote the article.
- 4) The answer is **1**. The approaches listed here can be used progressively from 1 to 3, depending on the researcher's level of prior knowledge. Many go straight to the option 2 without grasping an overall picture of what is going on in the area. *Wikipedia* is referred to here as an example of a tertiary source. Do note that *Wikipedia* is neither an authoritative nor fully credible source, though it can potentially be a useful starting point. One needs to understand the nature of the source whenever and whatever the source one uses...

Answers and comments for the quizzes (cont'd)

- 5) The answer is 3. The currency of the ‘information’ may be compromised, but this does not necessarily compromise the article itself; it still holds its value as an accurate source that reflects the then-current view on the state of affair back in May 2018.
- 6) All are valid, but if one needs to choose, the answer is 2. The options 1 and 3 are ‘best practice’, not ‘imperative’ as such. Management of research data and relevant information usually is something to do with compliance; remember that you will have to surrender anything, from memo pads to their devices, if the court of law requests, and we all have to be accountable for whatever we produce as part of our professional practice (including research).
- 7) The answer is 4. Note that citing and referencing is a writing technique to increase and maintain the quality and integrity of one’s writing/communications; it is not just a pesky rule to follow!

'Things to cover today...'

At the end of this lecture, you will broadly understand:

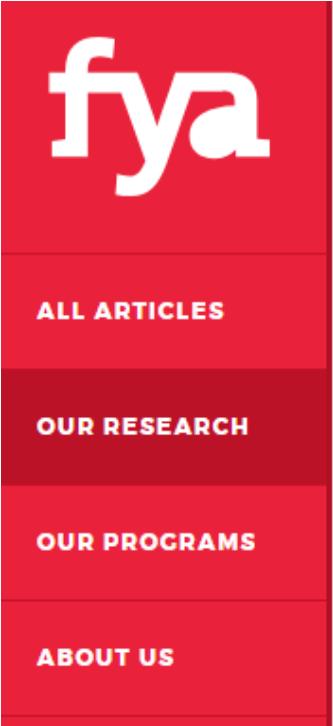
1. What 'research' actually entails in IT professional contexts;
2. How a systematic, analytical and critical approach to information will improve the effectiveness and efficiency of your research, as well as the quality of the outcomes arising from your research; and
3. How poor research and/or poor dissemination of the research outcomes, could compromise the integrity of your professional practice and outcomes.*

**Please note that in the original slide used in the lecture, this point was not updated with the latest wording that was intended to appear in this slide. The wording that was missing is 'poor dissemination of the research outcomes', which was covered in the discussion of intelligence in the second half of the lecture.*

Part 1: On ‘information’

From job hunting to fake news...

Looking for an IT job: When is too early?



The New Work Mindset, November 2016

The fourth report in the series analysed 2.7 million job advertisements to reveal 7 new clusters of work.

These clusters highlight that jobs are closely related and more portable than previously thought - when a young person trains or works 1 job they acquire skills that will help them get 13 other jobs. What does this mean? Well, for one thing instead of thinking about a 'dream job' we could be preparing for a 'dream cluster' based on skills and interests.

[DOWNLOAD THE REPORT](#)



([The Foundation for Young Australians, 2018](#); the source referred above was published in 2016)

...and where should I look?

The image shows the homepage of Graduate Australia. At the top left is the logo 'gradaustralia'. To its right are navigation links: 'Search Graduate Jobs', 'Browse Employers', 'Advice', 'Top 100', 'Log In', and 'Sign Up'. Below the header, a large banner features the text 'The best graduate jobs, internships & graduate programs in Australia' in white. Underneath this, a smaller line of text reads 'Leading graduate employees and careers advice in one location'. The background of the banner is a photograph of a person's hands writing with a yellow highlighter on a piece of paper.



seek

Sign in or Register | Employer site

Job Search \$150k+ Jobs Profile Company Reviews Career Advice

What

Any Classification ▼

Where

?

SEEK

Jobs in Australia > More options ▾

The image shows a LinkedIn profile for IBM Careers Australia. The banner photo on the right features a woman with dark hair, smiling, wearing a maroon blazer over a white top. Below the banner, there's a section with the text "Do your best work ever." followed by a quote about technology creating new business forms. A call-to-action button "Search all jobs" is visible. At the bottom, there are icons for following on LinkedIn, Facebook, Twitter, YouTube, and LinkedIn again, along with the name "Phaedra" and the text "Joined IBM 2007".



Australian Government **australia.gov.au**

Search

Home Information and Services About Government News and Social Media About Australia myGovit

Home / Information and Services / Jobs and Workplace / Australian Government jobs / Graduate programs

In this section

- Australian Government jobs
 - Cadetships, scholarships, work experience
 - Graduate programs**
 - ICT entry-level program
 - State government jobs
- Career information

Graduate programs

Check out the graduate opportunities in Australian Government agencies. Australian Government agencies usually advertise graduate employment opportunities between February and June each year. As well as appearing in the [Electronic APS Employment Gazette](#), opportunities will be listed on individual agency websites. Choose from the list below to locate information about Australian Government and individual agency graduate programs:

Find Graduate Jobs and Internships in Australia

545 Graduate and Internship Programs available right now



MONASH University

Current students

Student administration Course and academic Study resources Student life and support News and notices

Jobs and careers

Career Connect

Jobs and careers

Student Futures

A screenshot of the Glassdoor website. At the top, there is a navigation bar with links for Home, Log In, Sign Up, and Help. Below the navigation bar is a large search bar with the placeholder text "Search Company Reviews and Ratings". Underneath the search bar are four categories: Jobs, Companies, Careers, and Internships. The main content area features a woman working at a desk, looking down at her laptop screen. On the left side of the image, there is a sidebar with a "Newest" section showing three job posts: "Software Development Manager" at "Facebook", "Software Development Manager" at "Facebook", and "Software Development Manager" at "Facebook". At the bottom of the sidebar, there are two buttons: "View All Job Posts" and "View All Companies".

The image shows the header of the PwC Australia Careers website. It features the PwC logo with four colored squares (blue, orange, yellow, red) followed by the text "PwC | Australia". To the right is a search bar with a magnifying glass icon, a "Share" button with a person icon, a location pin icon, and a "Menu" button with three horizontal lines. Below the header, a navigation bar includes "PeC Australia" and "Careers". The main content area has a large banner with a woman holding a smartphone. Text on the left says "PwC Australia Careers. What will you create? Meaningful careers that help you to connect, grow and make an impact." A yellow footer bar at the bottom has a "Start a conversation" button.

The screenshot shows the seek.com website. At the top, there's a navigation bar with links for 'Sign in or Register' and 'Employer sign in'. Below the header, there's a search bar and a 'Career Advice' section with a sub-link 'Your destination for expert career guidance'. The main content area features a large image of a laptop and coffee cup on a desk, with a 'Start' button overlaid. There are also sections for 'Job Search', 'Company Reviews', and 'Career Advice'. A sidebar on the left lists categories like 'Jobs Hunting', 'Changing Careers', 'On the Job', 'Career Advice', 'Salary & Industry Trends', 'Resources & Templates', and 'First Job'. At the bottom, there's a 'Saved Advice' link.

A screenshot of the GraduateCareers Australia website. The header features the GCA logo and a navigation menu with links to Home, About, Research and Surveys, Research Reports, Career Planning & Resources, and Contact Us. Below the header, there's a search bar and a main content area displaying various job listings and advertisements. To the right of the website screenshot, a large, stylized logo for "graduate opportunities .com" is displayed in pink and black text against a blue background.

P

for primary sources...

You usually start with something like this.

GradConnection

Information Technology Internships and Vacation Programs
99 information technology jobs available from 128 employers

Internships Information Technology Select a location Find jobs

Register or Login to view all available jobs

Are You An UNLIKELY MATCH?

Go anywhere

KPMG

Deloitte.

Commonwealth Bank
Applications for the CommBank Summer Intern Program are open now!
Find out more...

Kpmg
With more than 30 practice areas and thousands of clients, your career options at KPMG are...
Find out more...

Deloitte
As the #1 Professional Services firm globally, we pride ourselves on providing diverse experience...
Find out more...

PwC
Creating meaningful change is important, but so is creating yourself. Do both, with PwC.
Find out more...

Internships Jobs guide

Commonwealth Bank Australia
We're looking for Graduates and Summer Interns from a wide range of disciplines who are passionate about developing their skills, taking hold of opportunities and meeting the needs of our customers.
View 6 jobs available Find out more

Deloitte Australia
As the #1 Professional Services firm globally, we pride ourselves on providing diverse experiences for our employees. We're in the business of solving complex client problems, and we believe this can't be achieved without thinking outside the box.
View 7 jobs available Find out more

Home Jobs Calendar Universities Blog Login or Register Advertise

GradConnection

Home Jobs Calendar Universities Blog Login or Register Advertise

ANZ

Take the first step in your career!

Fast track your professional career by joining GradConnection

See additional jobs only visible to logged in members
Allow employers to contact you directly
Always be informed about when your ideal employers start hiring

Create an account

Available opportunities 5

Our Sites Life at ANZ Our Graduates

2018/2019 Summer Internship Program

Work with leaders in their field
Build relationships and be part of a thriving summer intern community
Be considered for early entry into our 2020 Graduate Program

About The Role

Role Location: Australia Wide

Role Type: Summer Internship (Nov – Jan)

No matter where your career takes you, our Summer Intern Program aims to provide you with the foundations you need to grow and succeed. Our paid eight-week program is a great way to explore a career with ANZ, and gain invaluable experience.

Apply Now

Closing in a day

Job Type: Internships

Disciplines: Accounting, Administration, Agriculture, Architecture, Actuary, Arts... show more

Position Type: Full time

Work Rights: New Zealand Citizen... show more



2018/2019 Summer Internship Program

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We believe the best way to learn is to throw you into new experiences. Each of our eight week Summer Intern Program streams has a different focus.

Join our Technology program and you might be helping out on the architecture or systems we need to deliver the best experience to our customers. In Australia Division, you could be focusing on banking, lending and investments to help businesses of all sizes grow and achieve their goals.



About You

We're interested in people from diverse backgrounds, who are excited to be part of an industry that's rapidly transforming for a digital and social world. People who want to make a difference for our customers, culture and community.

Upon completion of the program, you might even receive an early offer for our Graduate Program.

To be eligible you should be:

- a citizen of, or hold permanent residency in, Australia or New Zealand;
- in your penultimate or 2nd last year of study of your bachelor or post-graduate degree
- available for the program from 12 November 2018.

About ANZ

At ANZ, everything we do boils down to 'why' – our purpose – to shape a world where people and communities thrive. We're just as focused on seeing our people thrive as well as our customers. We'll give you every opportunity to develop your career.

We are responding faster to changing customer requirements, focusing on the things that matter the most, energising our people, eliminating waste and reducing bureaucracy.

A happy workplace is a thriving one. So in order to attract and keep the best talent, and say thanks for the hard work, we make sure all our employees are rewarded.

At ANZ we aim to create an inclusive environment where employee differences such as gender, age, culture, disability, sexual orientation, family and caring responsibilities and religion are valued. We work flexibly at ANZ. Talk to us and let us know how this role can be flexible for you.

Applications close: 6th August. Apply today.

Find out more.

(GradConnection, 2018)



Personal Business Corporate

Search



Careers Life at ANZ Job opportunities Programs How to apply

Careers > Programs > Graduate program

Graduate Program



Applications for our 2019 graduate and summer internship programs now open.

Success starts here



Our Graduate Program is designed to challenge and reward you.

Be part of building communities, providing people with opportunity and transforming ideas into reality.

We're interested in people with diverse backgrounds, who want to join a bank that's reinventing itself to address society's challenges, raise standards in banking and create opportunities for future generations.

No matter where your career takes you, our Graduate Program will provide you with the foundation needed to grow and succeed.

If you're motivated by creating social good, join us. Our July recruitment campaign is now open.

Broaden your horizons

Each of our key business areas in Australia and New Zealand has programs that offer multiple rotations.

You will get 18-24 months of valuable experiences across our businesses including exposure to a diverse range of people, environments and situations. We also provide supportive coaching, peer-to-peer learning, mentoring, training, networking and sponsorship from senior leaders.

Each program has a different focus.

[Australia Division \(PDF 430KB\)](#)

[Regional Business Banking \(PDF 435KB\)](#)

[Technology \(PDF 169KB\)](#)

[Finance \(PDF 452KB\)](#)

[New Zealand \(PDF 590KB\)](#)



Who can join the Graduate Program?

Diversity of thinking is one of the keys to success, so we encourage students from all degree disciplines to apply for our program.

Your university grades aren't the be-all and end-all. We're equally interested in your creative thinking and comfort in adapting to new people and situations.

To be eligible for our Graduate Program, when submitting your application you should be:

- ✓ a citizen of, or hold permanent residency in, Australia or New Zealand;
- ✓ in your final year of university studies (bachelor degree or higher); or
- ✓ you have graduated in the last three years.

[Apply to our New Zealand Graduate Program](#)

[Apply to our Australian Graduate Program](#)



Start your career

Applications are now open

[Browse opportunities >](#)

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Connect with us



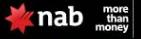
(ANZ, 2018)

CAREERS

Share Print



GRADUATE TO ACCENTURE

 more than money Personal Business Corporate About us  ? Internet Banking Login

Work with NAB

WORK WITH POTENTIAL

Our range of trainee programs offer fully supported learning and different, exciting career pathways.

Our trainee programs are a great way to get your foot in the door and help you determine what you want out of your career - at NAB or beyond. The best part is that we'll fully support you as you develop your skills and abilities, through tailored learning and development programs, mentoring and more.



TRAINEE PROGRAMS

- African Australian Inclusion Program >
- Agribusiness traineeship >
- Indigenous traineeships >



Trainee Program

Earn while you learn with us.

Create a meaningful career, and yourself.

Combine studies with work, all while receiving professional and financial support.

Our Trainee Program is a unique three-year opportunity that offers real paid work experience while you complete your degree. Why not get ahead of the curve and graduate with both a degree and full-time, relevant work experience? You'll set yourself up for a successful and fulfilling career by gaining an early insight into what areas of work you're most passionate about.

Putting what you're learning at uni into practice, you'll join our Assurance, Clients or Tax teams to work on solving our complex client problems.



Start a conversation



Get creating. Practice what you learn.

Gain valuable experience and develop the skills and networks needed to create a meaningful career.

Did you know that most of our vacationers receive an offer for a full-time graduate position after completing the program? If this isn't reason enough to apply, then read on...

If you're in your second last year of university in an undergraduate or postgraduate degree, our summer Vacation Program offers you first-hand experience at the heart of our business. The program runs over three to eight weeks (length varies per state) and includes full-time work experience during your university break, allowing you to get a head-start in your career before



^

Start a conversation



Arthur J. Gallagher & Co.

ERNST & YOUNG
Quality In Everything We Do



Deloitte.



Grant Thornton



CenITex
CENTRE FOR IT EXCELLENCE



reece™



MYER



I

for secondary sources...

Should we believe what we read?

BUSINESS
INSIDER

TECH

FINANCE

POLITICS

STRATEGY

LIFE

YOUR MONEY
INTELLIGENCE

Here's what it's really like to be an intern at Facebook

Jillian D'Onfro Aug. 19, 2016, 9:30 AM 199,596

[FACEBOOK](#) [LINKEDIN](#) [TWITTER](#) [EMAIL](#) [PRINT](#)

As summer vacation winds down, many college kids are heading back to campus ready regale each other with stories of their summer internships.

Few will have more bragging rights than former Facebook interns.



TODAY ON THE SHOW NEWS MSNBC

 TODAY

FOOD HOME HEALTH & WELLNESS STYLE PARENTS POP CULTURE SHOP

How to land an internship at Facebook: Be persistent, crave knowledge

by Rachel Becker / Mar. 02, 2016 / 10:23 AM ET / Source: TODAY

For many fields these days, to have a great career, the first step is landing an internship. Students can cultivate lasting professional relationships and mentors from the experience, and, with hard work and a bit of luck, the internship can lead to a full-time job offer.

We shall see
in this week's tutorial...

• *T* for tertiary sources (in a traditional sense)...

The best graduate jobs, internships & graduate programs in Australia

Leading graduate employers and careers advice in one location

I'm looking for
Graduate Jobs and Internships
and my field of study is
All Fields of Study

Search



seek

[Sign in or Register](#) | [Employer site](#)

Job Search

\$150k+ Jobs

Profile

Company Reviews

Career Advice

What

Enter keywords

Any Classification

Where

Enter suburb, city, or region

SEEK

More options



Find Graduate Jobs and Internships in Australia

545 Graduate and Internship Programs available right now

 Select a job types

 Select an industry

 Select a location

 Find jobs

[Register](#) or [Login](#) to view all available jobs

The screenshot shows the homepage of graduateopportunities.com. The header features the site's logo and navigation links for Career Search, Enter into, Graduate State & Salaries, Free Downloads, University Profiles Guide, and Direction to Job Alerts. Below the header is a large banner with a magnifying glass over a laptop screen, the text 'See what other grads don't', and the ARUP logo. To the right of the banner is a sidebar with 'Free 2017 jobs guide!' and logos for various universities like ACU, ECU, and Murdoch.

GCA's website and ebook
for job-seeking university
students and graduates

The screenshot shows the Australian Government website at australia.gov.au. It features the Australian coat of arms, the word 'australia' in white, and a search bar. The main navigation menu includes Home, Information and Services (which is selected), About Government, News and Social Media, About Australia, and myGov.

[Home](#) / [Information and Services](#) / [Jobs and Workplace](#) / [Australian Government jobs](#) / [Graduate programs](#)

In this section

Australian Government jobs

- Cadetships, scholarships, work experience

Graduate programs

- ICT entry-level program

- State government jobs

- Career information

Graduate programs

Check out the graduate opportunities in Australian Government agencies.

Australian Government agencies usually advertise graduate employment opportunities between February and June each year. As well as appearing in the [electronic APS Employment Gazette](#), opportunities will be listed on individual agency websites. Choose from the list below to locate information about Australian Government and individual agency graduate programs:

From indexing of jobs and
opportunities...

Student administration Course and academic Study resources Student life and support News and notices

Jobs and careers

Career Connect

Jobs and careers

[SHARE](#)

Finding work

- Job-hunting methods
- Casual or part-time work

Our commitment

Our service commitment to you (pdf, 0.8 mb)

Student Futures



Find out how to launch your career with Student Futures

themuse

HOME EXPLORE COMPANIES SEARCH JOBS COACHES AND COURSES GET ADVICE FOR EMPLOYERS

CAREER ADVICE JOB SEARCH CAREER PATHS MANAGEMENT TOOLS & SKILLS BREAKROOM

Sign In Sign Up

RESUMES & COVER LETTERS

Just found your dream job? Land that interview with our resume tips and advice on writing cover letters.



Stand Out From the Pack With These 5 Creative Resume Hacks



This Is Exactly How to List Volunteer Work on Your Resume

Job Search \$150k+ Jobs Profile Company Reviews Career Advice

Career Advice

Your destination for expert career guidance

Search

Job Hunting Changing Careers On the Job Career Advice Salary & Industry Trends Resources & Templates First Job

< Back

[Career Advice](#) > [Resumes & Cover Letters](#)

Resumes & Cover Letters

Sort by Newest

RESUMES
The GOOD and the BAD



Resumes: the good and the bad

Here we hone in on the little details that separate a good resume from a bad one.

[Resumes & Cover Letters](#) | Infographic

...to indexing of know-how and necessary skills.

C

for the complexity of it all...

Consulting Associate Interview

Anonymous Interview Candidate in Tampa, FL (US)

No Offer

Negative Experience

Average Interview

Application

I applied through other source. The process took 2+ months. I interviewed at PwC (Tampa, FL (US)) in July 2011.

Interview

Snobby culture. Interview standard. Review background and listen to them talk and talk

Interview Questions

How did you motivate your team

[↳ Answer Question](#)

Consulting Associate Interview

Anonymous Employee

Accepted Offer

Positive Experience

Average Interview

Application

I applied through college or university. I interviewed at PwC.

Interview

On campus basic fit questions. Know your resume and the business in the first round. Second round is more situational questions that can get a little tricky at times but as long as you have thought through your experiences ahead of time, you will be okay.

Interview Questions

How has your experience made you a good fit for this role?

[↳ Answer Question](#)

Consulting Associate Interview

Anonymous Interview Candidate in Boston, MA (US)

No Offer

Positive Experience

Average Interview

Application

I applied through an employee referral. The process took 2 weeks. I interviewed at PwC (Boston, MA (US)) in September 2010.

Interview

I had 3 phone interviews, the 1st one was with the HR which consisted of basic questions the other 2 were with managers which were 30min and 15min long. The 4th round was at the Boston office where I had to meet 7 people which included 2 Partners, 1 Director. It was interactive and all of them were very easy to talk to.

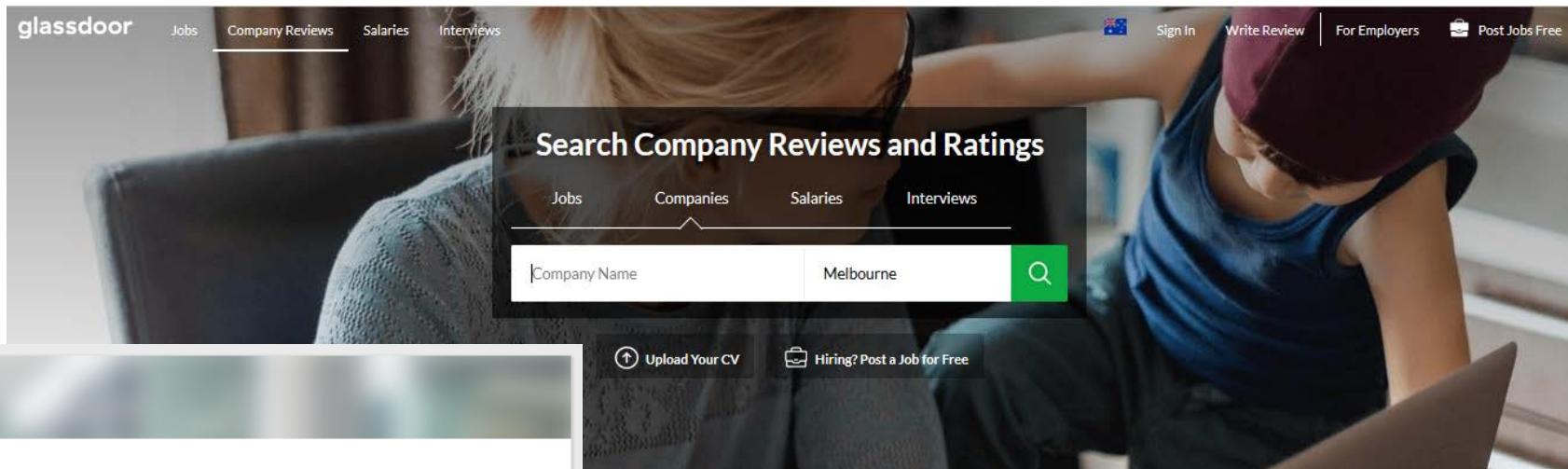
Interview Questions

Mention an incident where you faced a problem with a team member?

[↳ Answer Question](#)

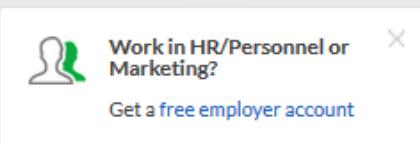
...and how do we make sense of these ‘primary sources’ that are so close to being ‘secondary’?

...and with the interface
that looks very much
'tertiary'.



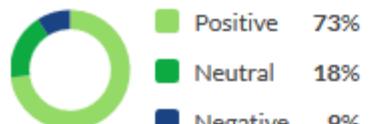
This screenshot shows the PwC company profile on Glassdoor. It features the PwC logo and name. Below the logo, there are several statistics: 19k Reviews, 9.7k Jobs, 35k Salaries, 7.4k Interviews, 4.6k Benefits, and 258 Photos. There are also 'Follow' and 'Add a Review' buttons. A green dot indicates PwC is an 'Engaged Employer'. The background of the profile page has a blurred image of people working at desks.

This screenshot shows the PwC company overview section. It includes basic information like website (www.pwc.com), headquarters (New York, NY, US), size (10000+ employees), founded year (1998), type (Company - Private), industry (Accounting), and revenue (\$5 to \$10 billion (USD) per year). Below this, there's a brief description of PwC's services: "PricewaterhouseCoopers LLP (PwC US) helps clients meet the challenges and opportunities of the US marketplace in the areas of assurance, tax, and advisory." There's also a note about being part of a global network and a mission statement: "Mission: At PwC, it starts with you."



PwC Interview Questions

Experience



Getting an Interview

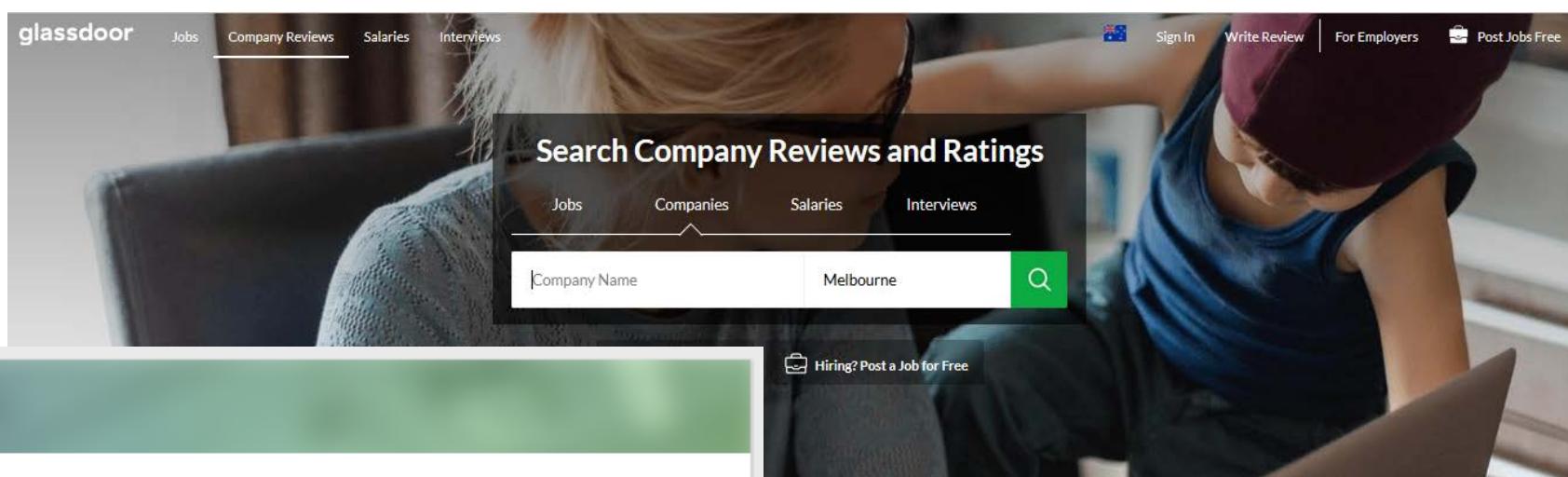


Difficulty

2.9
Average



(Glassdoor, 2018a)



Monash University

Engaged Employer

Follow + Add a Review

Overview 299 Reviews 94 Jobs 152 Salaries 25 Interviews 55 Benefits 17 Photos

Monash University Overview Work here? Get a FREE Employer Account

Website	www.monash.edu	Headquarters	Melbourne
Size	10000+ employees	Founded	1958
Type	College / University	Industry	Colleges & Universities
Revenue	\$1 to \$2 billion (USD) per year	Competitors	Unknown

There's a certain feeling you get from coming to work at Monash. A feeling that you're part of something bigger. Where making an impact isn't just a pipe dream - it's a very real possibility. Where you can take your work in ... [Read more](#)

Work in HR/Personnel or Marketing?

Get a free employer account

(Glassdoor, 2018b)

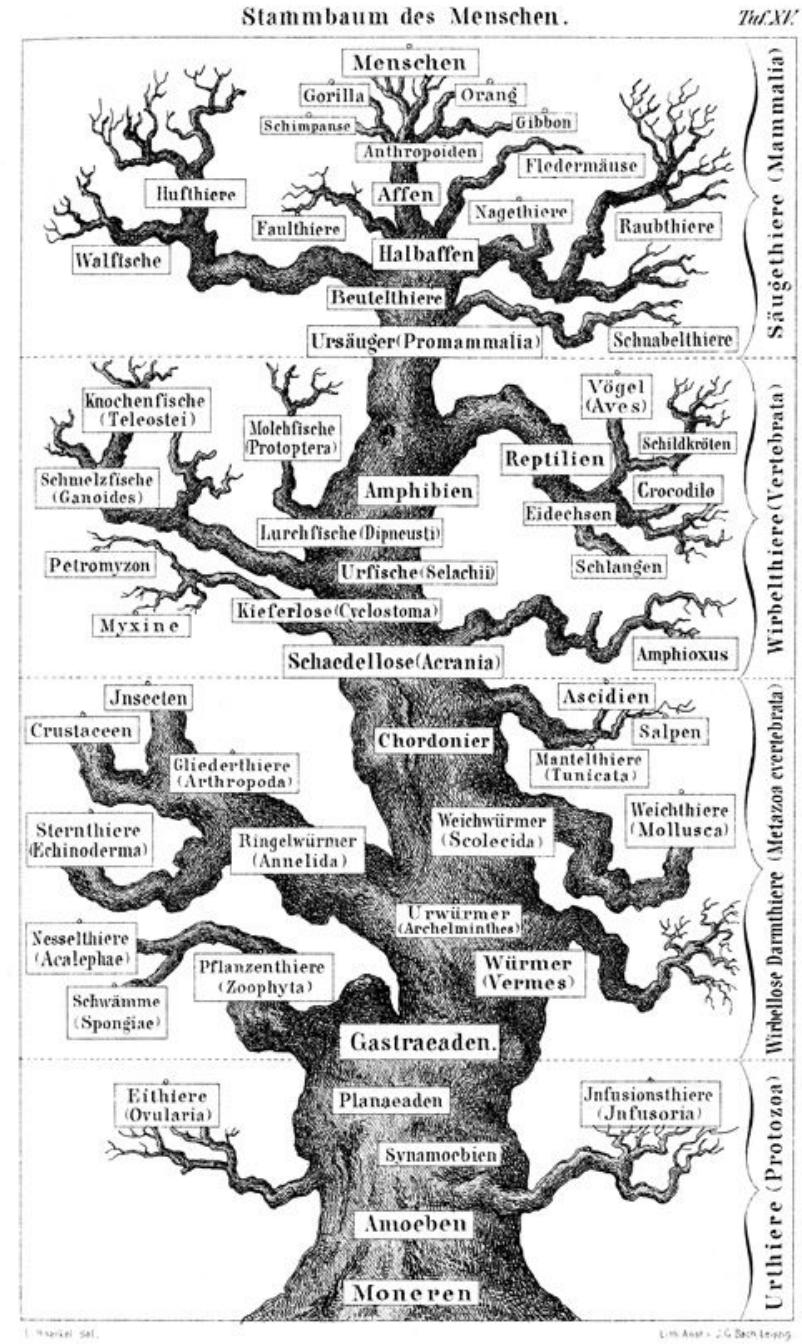
Monash University Interview Questions

Experience	Getting an Interview	Difficulty
<ul style="list-style-type: none"> Positive 80% Neutral 12% Negative 8% More	<ul style="list-style-type: none"> Applied Online 64% Employee Referral 16% In Person 12% 	<p>2.2 Average</p>

Why does it matter?

Information used to come with a fair bit of its context...

Ernst Haeckels, 19th C.
(Die Evolution Des Menschen, 2018)





Giuseppe Maria Mitelli, Bologna, 1677
[\(Biblioteca Digitale Delle Archigginasio, 2018\)](#)

...and the Internet often removes this context.

As a result, the information loses its visible contexts.

When it was said/written?; It is still valid? (Currency)

Who actually said/wrote it? (Authorship)

Who is he/she anyway? (Authority)

Where can you find? (Authority/stability)

Is it even true? (Accuracy)

Is it actually drawing upon the original material (and how)? (1° source)

Or it is retelling someone else's material (and how)? (2° source)

Or is it reorganizing someone else's materials into something else (and how)? (3° source)

What's the purpose of it being put on the Internet anyway?

Is it real? Or just is it trying to confuse/mislead us?

Some deliberately take advantage of this lack of contexts...

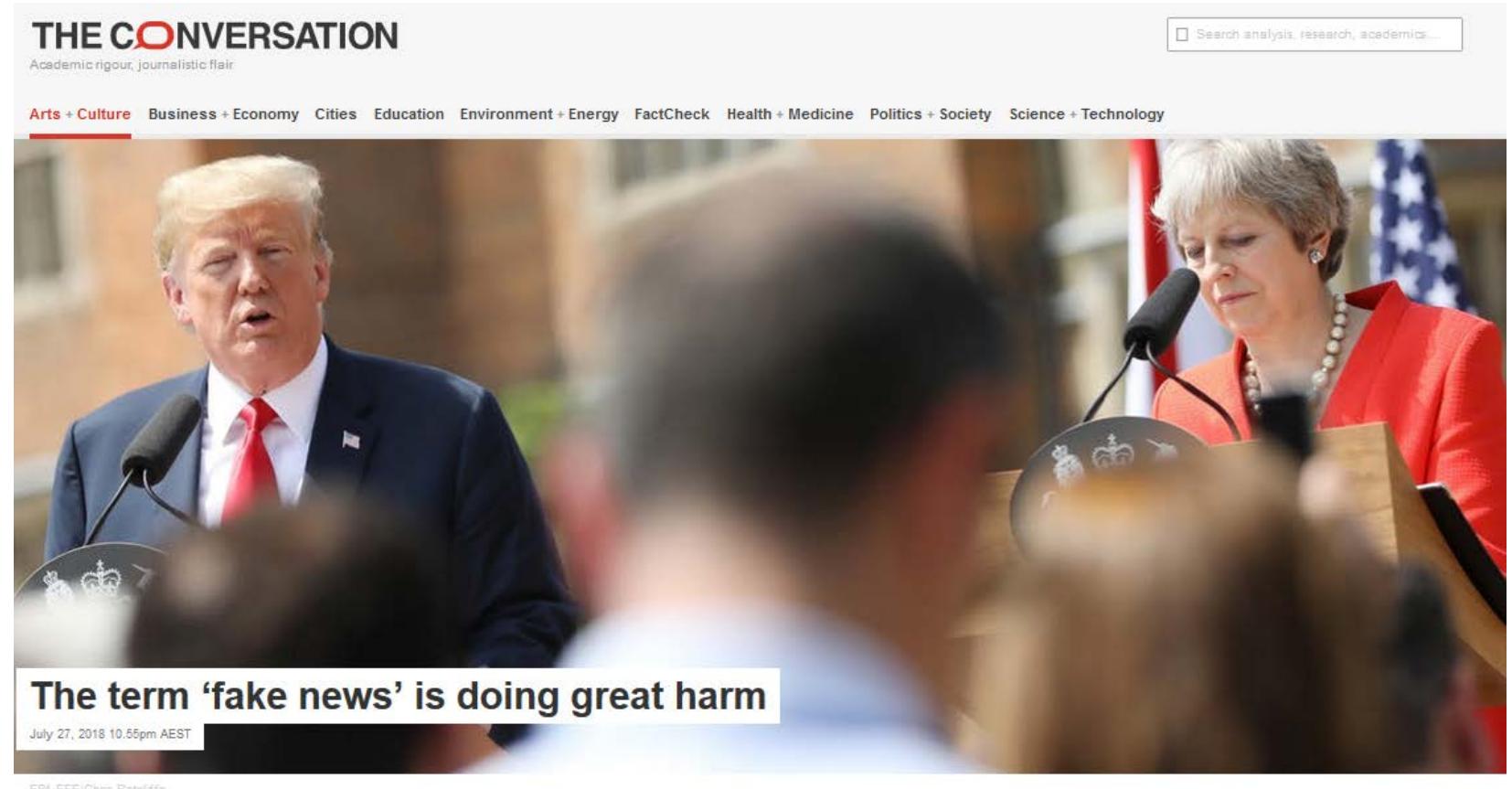
Fake news /feɪk nju:z/ [n.] false, often sensational, information disseminated under the guise of news reporting
[\(Collins English Dictionary, 2018\)](#)



[\(ABC, 2017\)](#)

... and some take advantage of this precariousness...

“During a recent press conference in the UK, Donald Trump shut down a reporter from the news network he loves to hate. “CNN is fake news – I don’t take questions from CNN,” he said, moving swiftly on to a reporter from Fox News.”



([Habgood-Coote, 2018](#))

... while some (many?) only want to hear what they want to hear.

The medium is the message...

([McCluhan, 1964](#))

Part 2: On ‘intelligence’

Information about information (and how to make use of it)



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The Intelligence Cycle

When we're tasked with a specific project, we follow a five-step process called the Intelligence Cycle. This process ensures we do our job correctly as we work through a system of checks and balances. Let's take a closer look at each step:

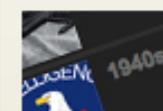
- Planning and Direction
- Collection
- Processing
- Analysis and Production
- Dissemination

ABOUT CIA



[Headquarters Tour](#)

Take a look inside the CIA.

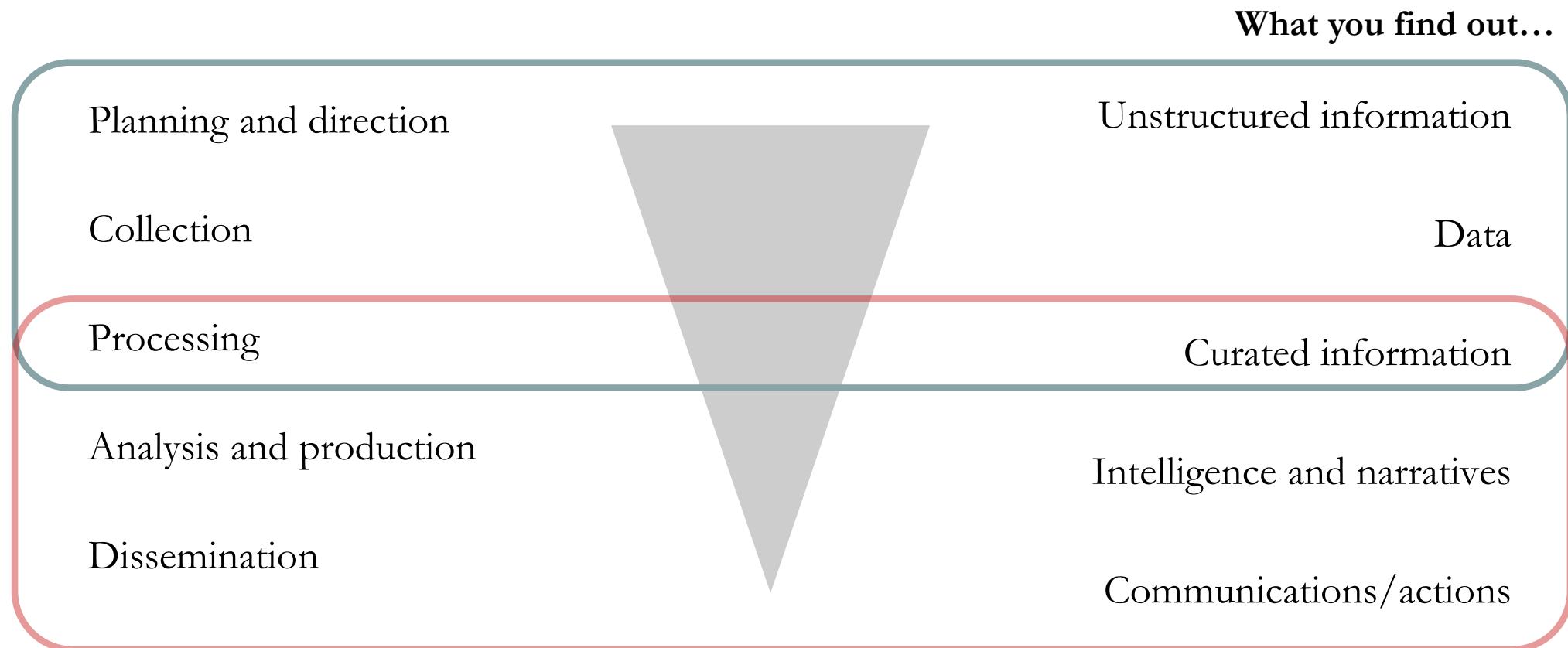


[Interactive Timeline](#)

Experience more than 60 years of CIA history.

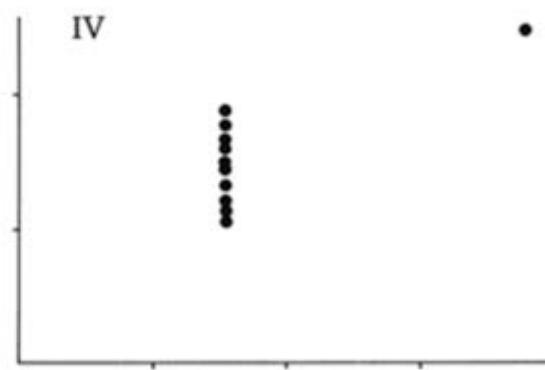
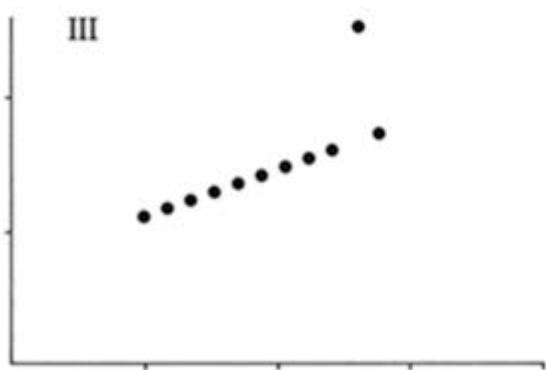
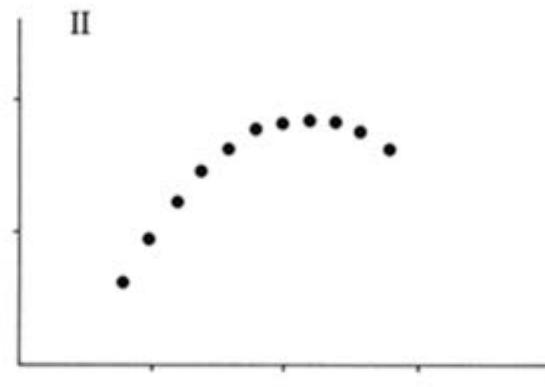
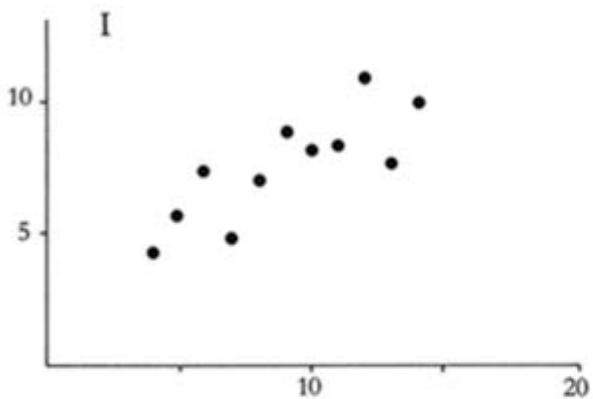
[Learn More About CIA](#)

The intelligence cycle (cont'd)

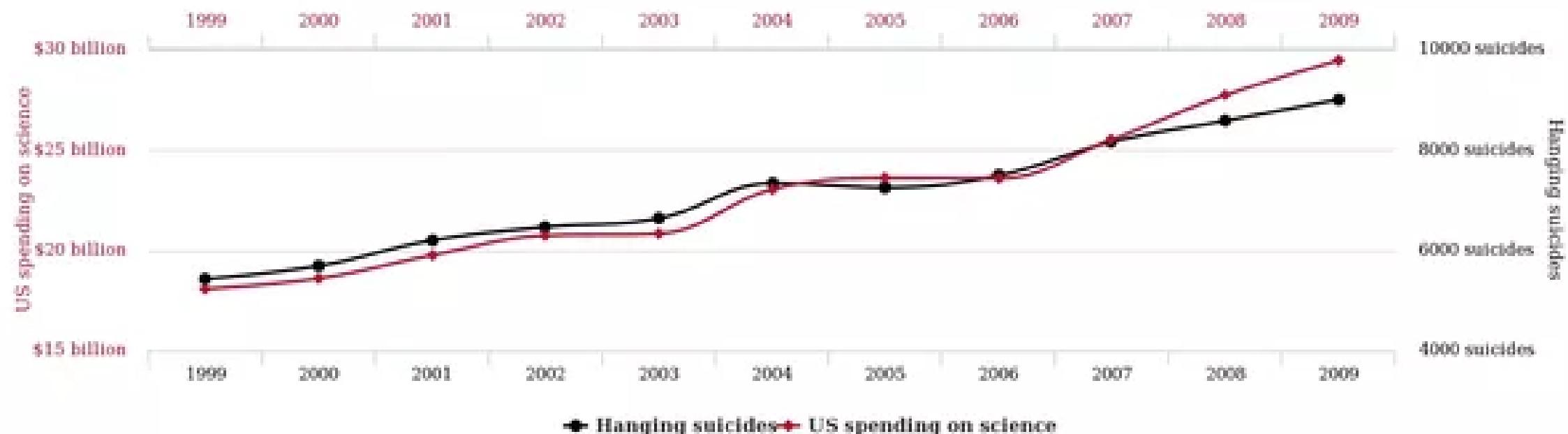


And yet how they differ, as the graphical display of the data makes vividly clear:

F. J. Anscombe, "Graphs in Statistical Analysis," *American Statistician*, 27 (February 1973), 17-21.



US spending on science, space, and technology correlates with Suicides by hanging, strangulation and suffocation



(Priori, 2018)

tylervigem.com

(NASA, 2018)

FINANCIAL REVIEW
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More than half of federal Liberal MPs 'don't trust' climate science: think tank

[✉](#) [G+](#) [f](#) [t](#) [in](#) [w](#)



Former prime minister John Howard said at a US Studies Centre forum last Thursday that he is becoming more sceptical about climate change. Daniel Munoz

(Patrick, 2017)

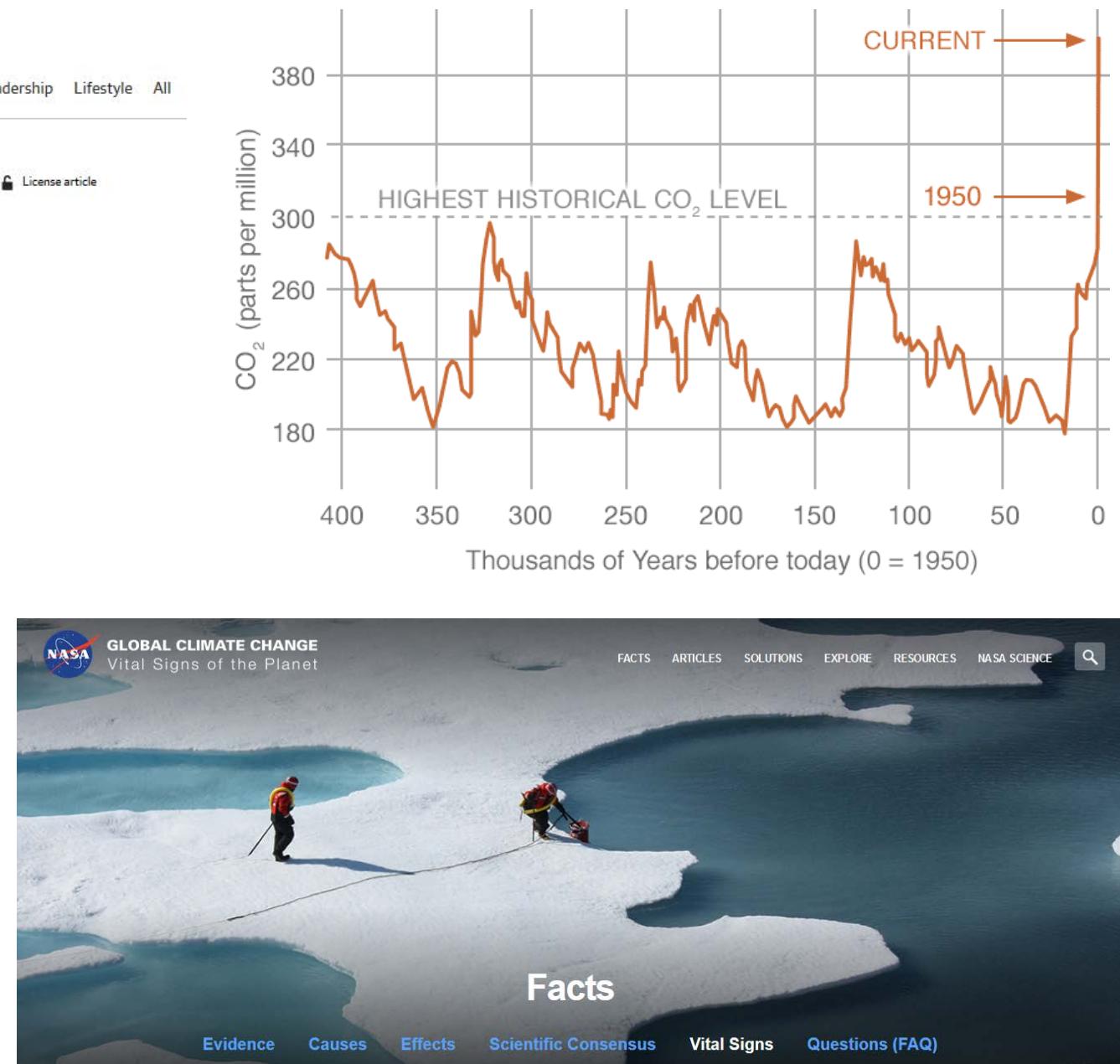




Photo: Thomas Monaster/NY Daily News Archive/ Getty Images

LIE AFTER LIE: WHAT COLIN POWELL KNEW ABOUT IRAQ 15 YEARS AGO AND WHAT HE TOLD THE U.N.



Jon Schwarz

February 7 2018, 12:38 a.m.

([Schwarz, 2018](#))

LEADERSHIP

Meet Christopher Wylie, the millennial whistleblower behind Facebook's data controversy

Zameena Mejia | 6:00 PM ET Mon, 19 March 2018

[\(Mejia, 2018\)](#)[\(Ball, 2013\)](#)

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The Snowden files
The NSA files

James Ball
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Tue 3 Dec 2013 05.00 AEDT


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Parliaments, tech leaders and privacy activists are scrambling to respond to revelations about NSA and GCHQ surveillance

▲ New companies are stepping up efforts to build encrypted email and data storage services. Photograph: Kacper Pempel/Reuters

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The world is being undone before us. If we do not reimagine Australia, we will be undone too
Richard Flanagan

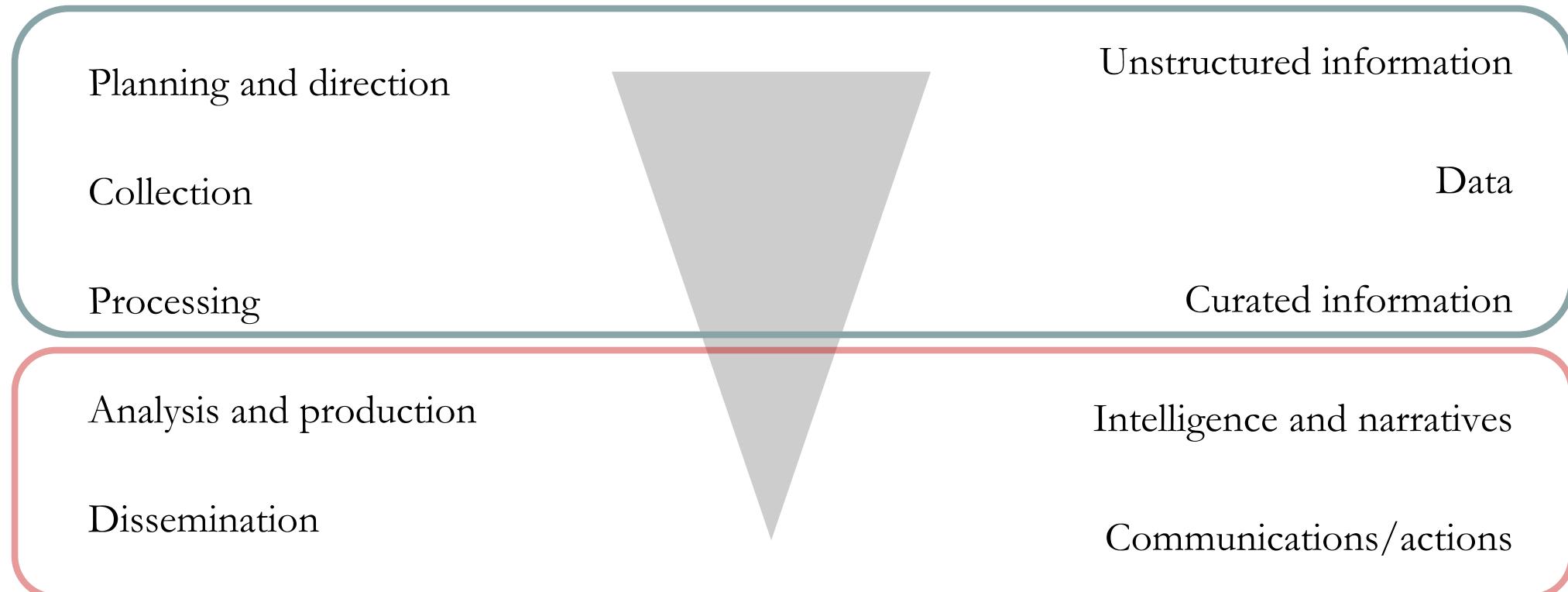
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Tanya Gold

Tony Abbott says Shorten's republic plebiscite plan is 'completely toxic'

Venezuela's Nicolás Maduro survives apparent assassination attempt

If you think Meghan Markle's father is a wrong'un, check out her father-in-law
Catherine Bennett

The intelligence cycle (reprise)



What are you supposed to deliver?

An ‘anonymous’ case study

Know what exactly you are supposed to deliver,
and never digress from it.

Beware of the risks of getting your deliverable used against your original intentions,
and frame it as appropriate to protect yourself.

Sometimes you have no idea what is going on,
and that is quite inevitable.

So, how will this week's topics be assessed in the exam?

Sample question 1 (based on this week's lecture): While Internet search results yield a wealth of information based on the keywords entered, such results tend to lack the original contexts of each of the information. What does this mean? And why is this potentially problematic?

Hints and comments: Have a think about how the Internet search results are presented. Does it make it easier or harder for you to identify the attributes of the information (e.g. currency, authority)? Does it reveal the types of information (e.g. primary, secondary)? What kind of challenges would you have if you were to find specific information relevant to your own purpose?

Sample question 2 (based on this week's lecture): “The medium is the message.” What does this mean, and how does this relate to IT professional practice (or professional practice in general)?

Hints and comments: The statement generally can be translated like this: The medium in which the message is embedded starts having its own quality as a message itself. So one of the issues with ‘fake news’ is that despite its often dubious contents, it presents in the guise of ‘news’ which already starts making the audience under the impression that this is a legitimate piece of information. What can we learn from this in the context of professional practice? Think in terms of the balance between contents (i.e. what we communicate) and means (i.e. how we communicate), as per discussion from Week 2.

Sample question 3 (based on this week's lecture): The ‘intelligence cycle’ includes as its part ‘dissemination’. What does this entail in the context of research in the professional practice?

Hints and comments: One lesson we learn from the ‘intelligence cycle’ is that gathering and analysing information is only part of the ‘research’ we conduct in professional practice, and disseminating and actioning on the outcomes of the research hold equally significant values to produce positive outcomes. Well, this is more like an answer than a hint, but here you go, you have it.

Things to do this week...

1. Attend your Tutorial session(s) this week.
2. Read the ePub for Week 4 before the lecture next week. You will also see in the Week 4 tab on the Moodle Site a summary of what to come in Week 4.

Pre-lecture activities (30 minutes)

Before you attend the Week 4 lecture, please read the following chapter from the ePub, which is an introduction to oral communication skills in professional contexts (be it in IT or more generally).

We understand that sometime your life may get in a way of these tasks, and just in case you could not have 30 minutes for reading the full chapter, we have also prepared a summary version, which can be read in approximately 5 minutes. Please at least read these before you attend the lecture, thank you.

Please also note, that aside from its obvious purpose to prepare you for the lecture activities, reading the ePub in a timely manner will also help you prepare for the final examination, since all the contents in the ePub will be assessed as part of the final examination.



[FIT1049 ePub Chapter 4: Oral presentation as a form of communication](#)



[FIT1049 ePub Chapter 4 - 5 minutes version](#) 76.8KB PDF document

