

Jason Xu
0466 273 028 xungui.xu@gmail.com

SUMMARY

Dedicated IT graduate with a strong foundation in troubleshooting and problem-solving. Exceptional interpersonal skills and a passion for delivering top-notch customer service, ensuring seamless IT experiences for end-users. Eager to contribute technical expertise and a client-centred approach to a dynamic IT team.

EDUCATION

Master of Information Technology Jun2020 - Jun2022
University of New South Wales

Bachelor of Engineering (Honours) in Civil Engineering Mar2016 - Nov2019
University of Technology Sydney

SKILLS

- **Technical:** technical understanding of hardware peripherals, networking knowledge including basic switching and routing, Microsoft 365, installing and maintaining IT hardware and software, operation systems (Windows, macOS), cable management
- **Transferrable:** interpersonal communication, problem-solving, attention to detail

WORK EXPERIENCES

Quant Engineer Apr2022 - Current
Edge Ark Pty Ltd

- Cooperate with quantitative traders to analyse 20+ large noisy datasets and identify market signals to develop effective algorithms and models
- Assist in validating that financial models have been correctly implemented for their intended use, and worked on general efficiency improvement and optimization
- Provide support in development, QA and 100+ production issues

Design Engineer Intern Oct2018 - Mar2019
Enoch Building Design Pty Ltd

- Conducted concrete, timber, and drainage designs of two residential houses
- Enhanced understanding on Building Code of Australian Standards
- Reviewed all design documentation before submission to supervisor

Cadet Site Engineer Oct2017 - Mar2018
Prestige Building Constructions Pty Ltd

- Collaborated with 5-member team to complete construction of a 6-storeys apartment
- Inspected and proctored site activities, kept a site diary on a weekly basis
- Supported new intern to get him familiar with site activities

Shelf Filler Mar2017 - Aug2017
Tong Li Supermarket

- Collaborated as a diligent team member, actively stocking and organizing shelves, ensuring a well-maintained and organized shopping environment for customers
- Assisted customers with inquiries, product recommendations, and locating items, consistently providing friendly and culturally sensitive customer service

REFEREES

Available upon request