

1. Homebuyer: As a homebuyer, I want to efficiently search for properties based on specific criteria, such as location, price range, number of bedrooms, and amenities. Additionally, I want the ability to save my favourite listings for future reference and comparison. To enhance my property search experience, I would like to view property locations on a map, making it easier to assess their proximity to important landmarks and neighbourhoods. Lastly, I need the convenience of requesting property viewings through the system.

2. Property Renter: As a property renter, I need a user-friendly platform that allows me to search for rental properties efficiently. I want to be able to specify my rental criteria, such as location, rental price range, number of bedrooms, and amenities, in order to find suitable rental options. Additionally, I need the ability to save rental listings I'm interested in a list of favourites for easy reference and comparison. To make informed decisions about potential rental properties, I would also like to see the location of each property on a map, helping me understand their proximity to important amenities and areas of interest. Lastly, I need the convenience of contacting property owners or managers through the system to inquire about rental details or schedule property viewings.

3. Broker: As a real estate broker, I require a safe and effective method to make property purchase offers on my customers' behalf and monitor their progress. I want to securely log in, and submit offers that include pricing and property information. Moreover, I need to browse a list of submitted offers with clear statuses and get instant alerts when an offer changes. I'd also like to be able to organize property visits, manage property listings, find properties that meet client preferences, examine and manage homebuyer offers, and manage property visit schedules. My workflow will be streamlined, and clients will be happier.

4. System Administrator: As a System Administrator, I need a comprehensive CRUD (Create, Read, Update, Delete) functionality for managing broker profiles efficiently. Therefore, to ensure accurate data entry, secure the login page, view and change broker data, inactive marking of brokers and deletion of broker profiles all should be included with careful validation. Furthermore, I need to be able to generate administrative reports, maintain data integrity, search, filter, and track changes to broker profiles.