

JASON YAO

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EDUCATION

New York University

College of Arts & Science
BA in Computer Science
Grad. May 2017

SKILLS

Programming

Languages

Java, Python, C++, TypeScript,
C, Bash

Web Frameworks

Spring/SpringBoot, Spring
Reactor/WebFlux, Django, Flask,
NodeJS, Express, Vue 3

Data Layer/Caches

PostgreSQL, MongoDB, Redis,
Hibernate, JPA, R2DBC

Message Buses

Kafka, AWS SQS, RabbitMQ

Observability

Prometheus, Grafana,
LightStep, OpenTelemetry

Tools

git, vim, Kubernetes, Docker,
Github Actions, DroneCD, L^AT_EX,
Consul

General

Languages (Native Fluency)

English, Chinese

Miscellaneous

I know how to learn, use Google,
sing badly in the shower, and read SO

02.01.2023

EXPERIENCE

Google

New York, NY (1 years, 5 months)

Software Engineer L4 (Google Search) Sep 2021 – Present

- Proposed, designed, and lead team of 5 SWEs in implementation of a plan to improve Google Search debugging performance, leading to a **99.8% error rate reduction, and ~70% latency improvement**, and over 500 SWE-days saved in time per year
- Proposed, designed, and lead team of 5 SWEs in implementation on next generation service architecture enabling faster developer velocity and additional latency improvements

Squarespace

New York, NY (3 years, 6 months)

Software Engineer III (Domains) Mar 2018 – Sep 2021

- First engineer on Domain Registrar team, **turned Squarespace into a Domain Name Registrar**, enabling direct domain registration and management without 3rd parties.
- Designed and built registrar TLS, EPP, and product features that **lowered domain registrations from ~30s to ~100ms (99.6% latency reduction)**
- Designed and built robust backend services and systems for Squarespace Emails that **lowered error rates from ~40% to ~2%**, and **decreased customer support volume from ~60% to <1%**
- Reduced company reliance on 3rd party vendors by building out registrar functionality in-house, lowering domain costs on average by ~20%, and **provided new uptime guarantee of 99.9% compared to old 3rd party's 95% uptime** for all domain actions
- Proposed, designed, and built the backend systems for a generic fraud detection system, increasing the number of identified fraudulently purchased domains by over 3.5 times baseline. Converted fraud detection model at Squarespace from reactive to customer write-ins to proactively identifying fraudulently purchased domains
- Wired up deep observability metrics via Prometheus/Grafana, **providing useful technical and business dashboards and alerts in previously opaque systems running in production**

MediaMath

New York, NY (9 months)

Software Engineer I & II Jul 2017 – Mar 2018

- Tech Lead** for a company-critical ETL service that **generated all fee data used by thousands of advertising bidders world-wide**
- Reduced client friction by over 90%**, and unlocked company's potential revenue substantially by enabling individual feature pricing
- Increased team developer velocity by >300%** (based on story point completions before/after) by creating a command-line API interacting with service subsystems