# JASON YAO

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# **EDUCATION**

# **New York University**

College of Arts & Science BA in Computer Science Grad. May 2017

# **SKILLS**

# **Programming**

Languages

Java, Python, C++, Kotlin, TypeScript, C, Bash

#### AI/ML

PyTorch, TensorFlow, Diffusers

#### **Web Frameworks**

Spring/SpringBoot, Spring Reactor/WebFlux, Django, NodeJS, Vue 3, Protobuf, OpenAPI

## **Databases & Processing**

PostgreSQL, MongoDB, Spanner, Redis, Hibernate, JPA, R2DBC, Kafka, AWS SQS

#### Observability

Prometheus, Grafana, LightStep, OpenTelemetry

#### **Tools**

git, vim, Kubernetes, Docker, Github Actions, LATEX, Consul

#### General

#### Miscellaneous

I know how to learn, use Google, sing badly in the shower, and read SO

## **EXPERIENCE**

# Google

New York, NY (4 years, 0 months)

Senior Software Engineer (L5)

Nov 2023 - Present

- Designing & leading implementation on Google Search's next generation debugging platform
- Designed & lead implementation on adding debugging capabilities to next-gen Observability platform, bringing generalized debugging capabilities to over 10k+ MAU engineers

Software Engineer (L4)

Sep 2021 – Nov 2023

- Proposed, designed, and lead team of 5 SWEs on project to improve Google Search debugging performance, leading to a 99.8% error rate reduction, and ~70% latency improvement, and over 25 SWE years saved per year
- Proposed, designed, and lead team of 5 SWEs on next generation platform architecture, enabling faster developer velocity, reliability, and stability of owned services

# Squarespace New York, NY (3 years, 6 months) Software Engineer III (Domains) Mar 2018 – Sep 2021

- First engineer on Domain Registrar team, turned Squarespace into a Domain Name Registrar, enabling direct domain registration and management without 3rd parties.
- Designed and built registrar TLS, EPP, and product features that lowered domain registrations from ~30s to ~100ms (99.6% latency reduction)
- Designed and built robust backend services and systems for Squarespace Emails that lowered error rates from ~40% to ~2%, and decreased customer support volume from ~60% to <1%</li>
- Reduced company reliance on 3rd party vendors by building out registrar functionality in-house, lowering domain costs on average by ~20%, and provided new uptime guarantee of 99.9% compared to old 3rd party's 95% uptime for all domain actions
- Proposed, designed, and built the backend systems for a generic fraud detection system, increasing the number of correctly-identified fraudulently purchased domains by over 3.5x baseline. Converted fraud detection model at Squarespace from reactive to customer write-ins to proactively identifying fraudulently purchased domains

# 🕶 MediaMath

New York, NY (9 months)
Jul 2017 – Mar 2018

Software Engineer I & II

• Tech Lead for a company-critical ETL service that generated all fee data used by thousands of advertising bidders world-wide

• Reduced client friction by over 90%, and unlocked company's potential revenue substantially by enabling individual feature pricing