

Solution for Improving Video Playback Quality

Step 1: Check Internet Connection

Ensure that you have a stable and high-speed internet connection. Slow or unstable connections can lead to poor video playback quality.

Step 2: Adjust Video Quality Settings

If the video platform allows it, manually adjust the video quality settings to a lower resolution for smoother playback if you experience buffering.

Step 3: Close Background Apps

Close any unnecessary background applications or browser tabs that may be consuming bandwidth.

Step 4: Use a Wired Connection

If possible, connect your device to the internet via an Ethernet cable for a more stable connection.

Step 5: Clear Browser Cache

If you're watching videos in a web browser, clear the browser's cache and cookies to improve video loading speed.

Step 6: Update Browser or Video Player

Make sure your web browser or video player is updated to the latest version to benefit from performance improvements.

Step 7: Contact IT Support

If the issue persists, contact your IT support team for assistance in improving video playback quality.