

Solution for Defect in Furniture Products:

Step 1: Gather Information

Collect detailed information about the reported defects in the batch of furniture products.

Step 2: Inspect the Defects

Conduct a thorough inspection of the defective furniture products to identify the nature and extent of the defects.

Step 3: Identify the Root Cause

Analyze the inspection results to determine the root cause of the defects, whether it's a manufacturing issue or transportation damage.

Step 4: Notify the Client

Contact the client to inform them about the findings and discuss the next steps for resolution.

Step 5: Address the Issue

Take appropriate actions to address the defects, which may include repairing, replacing, or refunding the affected products.

Step 6: Prevent Recurrence

Implement measures to prevent similar defects from occurring in future product batches.

Step 7: Document the Resolution

Document the details of the defect resolution, actions taken, and any compensation or remediation provided for future n