

Solution for Establishing a Stable Remote Connection to Work Computer

Step 1: Check Internet Connection

Ensure both your remote device and work computer have stable internet connections. Unstable or slow connections can cause remote access issues.

Step 2: Restart Network Devices

Restart your modem and router to refresh your network connection. This can solve temporary connectivity issues.

Step 3: Update Remote Access Software

Ensure that the remote access software on both your device and the work computer is up to date.

Step 4: Verify Remote Access Settings

Check the settings on the remote access software. Ensure that the necessary permissions and configurations are correct.

Step 5: Disable VPN if Not Required

If you are using a VPN, try disabling it to see if it improves the connection stability, unless the VPN is required for remote access.

Step 6: Use Wired Connection if Possible

If feasible, use a wired internet connection for both the remote device and work computer for a more stable connection.

Step 7: Contact IT Support

If the problem persists, contact your IT support team. They can provide more specific troubleshooting based on your ne