

## Solution for Computer Hardware Issues (Monitor and Keyboard)

### Step 1: Check All Connections

Ensure that all cables connecting your monitor and keyboard to the computer are secure. Loose connections can cause

### Step 2: Restart Your Computer

Shut down your computer completely, wait for a few minutes, and then restart it. This can resolve temporary hardware

### Step 3: Test with Different Ports

If possible, connect your monitor and keyboard to different ports on your computer. This helps determine if the problem

### Step 4: Try Alternative Hardware

Connect a different monitor or keyboard to your computer. If these work correctly, the issue may be with the original hardware.

### Step 5: Update Device Drivers

Ensure your device drivers, especially for the monitor and keyboard, are up to date. Outdated drivers can lead to hardware

### Step 6: Inspect for Physical Damage

Carefully inspect your monitor and keyboard for any signs of physical damage which might be causing the issues.

#### Step 7: Contact IT Support

If the above steps don't resolve the issue, it's advisable to contact your IT support team for a more in-depth diagnosis a