

Solution for Browser Compatibility Issues with Web-Based Applications

Step 1: Update Your Browser

Ensure that you are using the latest version of your internet browser. Outdated browsers can lead to compatibility issues.

Step 2: Clear Browser Cache and Cookies

Clear your browser's cache and cookies. This can resolve issues caused by corrupted or outdated data.

Step 3: Disable Browser Extensions

Temporarily disable any browser extensions or add-ons. Some extensions can interfere with web-based applications.

Step 4: Check Browser Compatibility

Verify if the web-based application is compatible with your browser. Some applications are optimized for specific browsers.

Step 5: Try a Different Browser

Attempt to access the application using a different internet browser. This can help identify if the issue is browser-specific.

Step 6: Enable JavaScript and Cookies

Ensure that JavaScript and cookies are enabled in your browser settings, as these are often required for web applications.

Step 7: Contact IT Support

If the issue persists, seek assistance from your IT support team. They can provide more specific solutions based on the details of your problem.