

Solution for Accessing Company's Intranet Portal

Step 1: Verify Network Connection

Ensure you are connected to your company's network. The intranet portal may not be accessible from external networks.

Step 2: Use Correct URL

Confirm that you are using the correct URL for the intranet portal. Check for any typos or outdated links.

Step 3: Clear Browser Cache and Cookies

Clear the cache and cookies in your browser and try accessing the portal again.

Step 4: Try a Different Browser

Attempt to access the intranet portal using a different web browser to see if the issue is browser-specific.

Step 5: Restart Your Device

Restart your computer or device and then try to access the intranet portal again.

Step 6: Check for VPN Requirements

If you are working remotely, ensure you are connected to your company's VPN as some intranet portals require VPN access.

Step 7: Contact IT Support

If the issue persists, reach out to your company's IT support team for assistance in accessing the intranet portal.