

## Solution for VPN Connectivity Issues

### Step 1: Check Internet Connection

Ensure you have a stable and working internet connection. VPN connectivity issues often stem from poor or unstable internet connectivity.

### Step 2: Restart Your Device

Sometimes, simply restarting your device can resolve connectivity issues. Try this before proceeding with more complex troubleshooting steps.

### Step 3: Update VPN Client

Make sure that your VPN client is up to date. Outdated software can lead to compatibility and connectivity problems.

### Step 4: Verify VPN Credentials

Double-check your VPN login credentials. Incorrect username or password can prevent successful connections.

### Step 5: Check VPN Server Status

Consult with your IT department or check any available resources to ensure the VPN server is up and running without issues.

### Step 6: Disable Firewall Temporarily

Temporarily disable your firewall to see if it is blocking the VPN connection. If the VPN works with the firewall off, adjust

#### Step 7: Contact IT Support

If you continue to experience issues, contact your company's IT support. They can provide more specific guidance and