# Repair service application

#### Goal:

To develop a web application for accounting for the list of orders of a service repair center.

### **Primary requirements:**

- Adding/editing orders with information about the client (last name, first name, middle name, mobile phone, address), device (type, brand, model, defect, IMEI or serial number, equipment, appearance, password).
  - Adding/editing services and spare parts with the cost.
  - Add/edit the executor for each order.
  - Ability to filter orders by various parameters.
  - Search for orders in all fields.

## The basic procedure for working with the application:

- The manager creates a new order.
- A page opens for adding or editing an order.
- The default status of the order is "in operation".
- The manager fills out forms client's information, device information, selects the executor, indicates the deadline, the estimated cost of the repair.
  - The manager prints the acceptance certificate of the device and passes it to the client.
  - Depending on the stage of repair, the manager changes the status of the order.
- After changing the status to "issued", the manager prints out the certificate of completion and warranty card.

### **Required Client Information:**

- Full Name.
- Phone number for communication.
- Address of residence.

### **Required device information:**

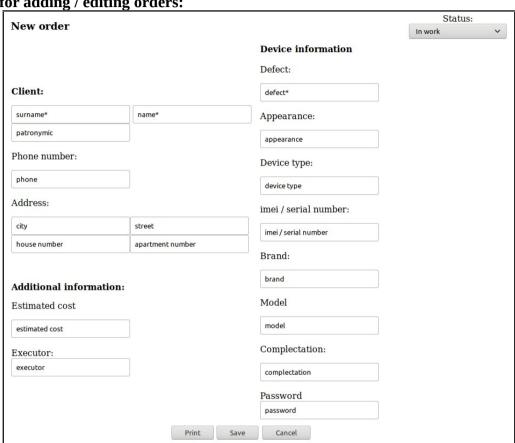
- Type of device.
- IMEI or serial number.
- Manufacturer of the device.
- The model of the device.
- Appearance (presence of visual defects).
- The completeness of the device (the presence of a SIM card, case, etc.).
- Device malfunction (the reason for contacting a service center).
- Password.

# **Required Order Information:**

- Order number (assigned by the database when saving the order).
- Order status.
- Date of creation of the order (set automatically at the time of the creation of the order).
- Deadline for completion of repairs (set by agreement with the client).

- The estimated cost of repairs.
- The actual cost of repair (the cost of spare parts and the cost of services).
- Surname, name, patronymic of the master performing the repair.
- The date when the device was issued to the client (set automatically when the order status changes to "issued").

Window for adding / editing orders:



Window displaying the list of orders:

Orders List					search		filter					
order №	status	Deadline	Client	Defect	Device type	Imei or SN	Brand	Model	appearance	complectation	password	tot
#1 2.12.2019	in work	6d.	Архутик Сергей Иванович +37533033130	не заряжается	смартфон	35735735735733	huawei	p-smart	царапины	сим-карта, чехол	1234	30,
#2 3.12.2019	ready	0d.	Романюк Александр Николаевич +375297232037	не ловит сеть	смартфон	35735735735732	sony	xperia xz1	потертости, сколы	чехол	4232	40,