

# Jira Training

TestSystem, Schulungsprojekte

<https://jiratest.muc.ssdn.accounts.intern/>

Accounts:

trainer [trainer]

participant1, participant2 .. 10 [participant1, participant2 .. 10]

TrainingsProjekt : Basic Training [BT]

ProduktivSystem

<https://jira.muc.ssdn.accounts.intern/>

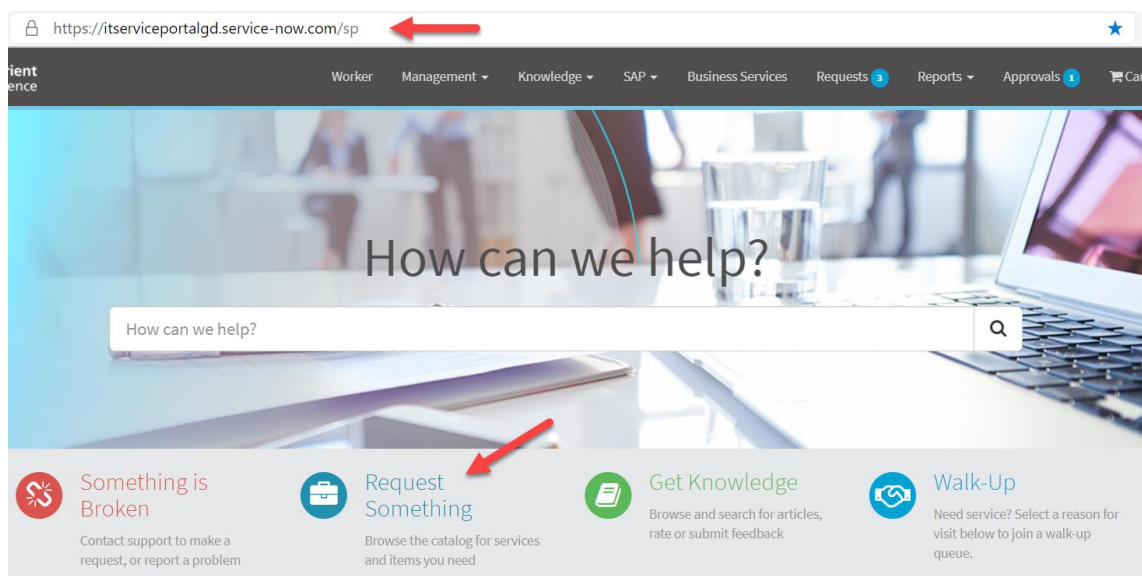
Zusätzliche Agenda zur Einleitung:

## Wie beantrage ich einen Zugriff zu Jira

1. Start ServiceNow Link to open the Service Portal

<http://servicenow.accounts.intern/>

2. Select Menu Point “Request Something” and “IT Authorization Workflow”



#### Categories

- Standard Changes
- Can We Help You?
- Request Fulfillment
- New Workplace
- Hardware
- Software
- Request approval for new software
- Consumable
- IT Authorization Workflow


#### Popular Items

##### Report an IT Issue

If you experience unexpected behaviour with IT Services

[View Details](#)

##### Report a SAP Issue

 Open an incident for SAP related issues

[View Details](#)

##### Visitor Registration - Besuch...



Visitor Registration - Besucheranmeldung

[View Details](#)

##### Firewall Request



Firewall Request

##### Stop Rental

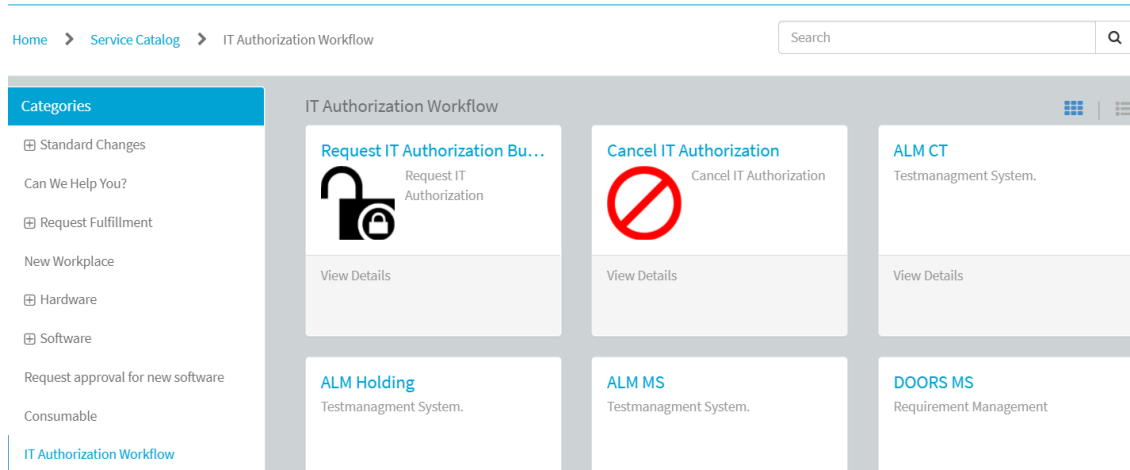
Stop rental of Software or Hardware

##### Manage SAP User Account



Manage SAP User Account

3. Now you have to choose your Application, you can select between
  - a. "IT Authorization Bundle"      A set of toolrights for Jira, Confluence & Bitbucket ..
  - b. "Cancel IT Authorization"      Deleting an existing Access Right
  - c. "Application Name"              Access request to an application like ALM, DOORS, ..



### Zugriffsrollen:

ADM: Anwender hat Jira Projekt Adminrechte (anlegen von Versionen, Komponenten)

r/w: Anwender kann Tickets bearbeiten und den Ticketstatus ändern

Für einen reinen Jira Anwender sind nur die Rollen Produktowner bzw. Limited User interessant. Weitere Rollen machen nur in Verbindung mit anderen Tools (Bitbucket, Nexus) Sinn. Dafür ist aber dann auch ein ExportControlWorkflow notwendig, welcher den Datentransfer von Sourcecode ins Ausland erlaubt.

| Role          |               | Jira    | Confluence | Bitbucket/Git | Plain Git (old) | Nexus | Jenkins | Enterprise Tester | Sonar | Teamscale 1 | Blackduck 1 |
|---------------|---------------|---------|------------|---------------|-----------------|-------|---------|-------------------|-------|-------------|-------------|
|               | Export WF 2 3 | Details | Details    |               |                 |       |         |                   |       |             | Details     |
| Product Owner | no            | adm     | adm        | -             | -               | -     | -       | adm               | -     | -           | adm         |
| Build Master  | yes           | r/w     | r/w        | adm           | adm             | adm   | adm     | adm               | adm   | adm         | adm         |
| Team Member   | yes           | r/w     | r/w        | r/w           | r/w             | r/o   | r/w     | r/w               | r/w   | r/o         | r/o         |
| Contributor   | yes           | r/w     | r/w        | r/w           | r/w             | r/o   | r/w     | r/w               | -     | -           | -           |
| Extended User | yes           | r/w     | r/w        | r/o           | -               | r/o   | -       | -                 | -     | -           | -           |
| User          | yes           | r/w     | r/w        | -             | -               | r/o   | -       | -                 | -     | -           | -           |
| Limited User  | no            | r/w     | r/w        | -             | -               | -     | -       | -                 | -     | -           | -           |

### Wie kann ich mein Passwort zurücksetzen:

Jira verwendet die GuD Intranet Accounts. Über folgenden Link kann dieses zurück gesetzt werden: <https://chpasswd.intern/>

### Wie beantrage ich ein neues Projekt:

Mit einem Incident in ServiceNow (IT-Ticketing System) kann ein neues Projekt beantragt werden. Folgende Daten sind dafür notwendig:

| Information Item            | Value - <i>Comments and Hints</i>  |
|-----------------------------|--|
| Project Name                | <project name> - <i>can later changed by Project Lead</i>  |
| Project Key                 | <project key> - <i>uppercase letters only [A ... Z]</i>  |
| Short Description           | <short description of the project>   |
| Project Lead                | <person acting as project lead> - <i>only one user allowed</i>   |
|                             |  |
| Jira Instance               | <ul style="list-style-type: none"><li><input type="radio"/> EXDN (for external access)</li><li><input type="radio"/> SSDN (office network)</li><li><input type="radio"/> SSDN-SEC (MS high secure developer network with home office access)</li><li><input type="radio"/> HSDN (MS high secure developer network)</li><li><input type="radio"/> HSDN-DCG (MS high secure developer network, access only for german developers)</li><li><input type="radio"/> HSDN-AS (CT security features)</li></ul> |
| Project Category            | <project category> - <i>'NONE' if no category is required</i>  |
| Project Scheme <sup>1</sup> | <project scheme> - <i>select a scheme</i> <ul style="list-style-type: none"><li><input type="radio"/> MS Dev</li><li><input type="radio"/> MS SPECDEV</li><li><input type="radio"/> MS SPEC</li><li><input type="radio"/> MS Assistance</li><li><input type="radio"/> MS Audit</li><li><input type="radio"/> MS Complaint</li><li><input type="radio"/> Classic</li><li><input type="radio"/> Minimal</li><li><input type="radio"/> Mirror (only in HSDN)</li></ul>                                    |

|  |   |
|--|---|
|  | <input type="radio"/> MS PPM<br><input type="radio"/> MS PPM_Restricted<br><input type="radio"/> MS PPM<br><input type="radio"/> MS PRS Kanban<br><input type="radio"/> MS PRS Scrum<br><input checked="" type="radio"/> PL_Shopflormanagement<br><a href="#">&lt;free text&gt;</a> - need help |
|  |   |
| Access Group for Authorization/Access Control <sup>1</sup> | <a href="#">&lt;key of <b>existing</b> group&gt;</a> or <a href="#">&lt;<b>new</b> group than use project key name&gt;</a>  |
| Responsibles (if new access key)                           | <a href="#">&lt;person's managing access rights&gt;</a> - minimum two, maximum three  |
|  |   |
| Comment:   | <a href="#">&lt;additional imformation for project creation&gt;</a>   |