

# Team 12: LegalSG



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# Target Audience

- Age 17 to 30
- Young Adult



# 01: The Problem

## THE PROBLEM

### **Accessibility**

Legal document and judgement are not easily accessible to the general public.

### **Cost**

Consulting professional lawyers for advice or service can be costly.

### **Empowerment**

Without knowledge and understanding individuals might not be aware of their rights, leading to potential exploitation or missed opportunities to seek justice.

you will find law firms charging an hourly rate ranging from \$300 to \$1,000 per hour. As it is hard to predict how long your case will take to close, being billed based on the hourly rate can add up to a hefty legal bill.

# Linda Hill (Persona 1)



"I'm seeking an app that provides insights into business law, allowing me to gain knowledge and potentially reduce the costs of hiring a lawyer"

### **Biography**

Linda is a budding entrepreneur in her late twenties. She passionate about launching her startup. However, her knowledge about legal matters is limited. She knows that understanding legalities is crucial for the smooth functioning and success of her business, but hiring a full-time lawyer is out of her budget at this early stage.

#### Goals

- 1) To minimize expenses
- 2) Efficiently gather information about business law
- 3) Ensure that her startup sticks to all legal and industry regulations

#### **Frustrations**

- 1) Spends too much time finding information about business law
- 2) Can't afford to hire a lawyer





"I am seeking an app that help to verify if my actions are in violation of the law and find a cheaper options to resolve my case file."

### **Biography**

John is a young adult in his earlier twenties. When he was working part time in a tech company, he accidentally told his friend working in another tech company some confidential information of the company when both company are competitor. He is unsure whether he is going against the data protection and privacy law of the company.

### Goals

- 1) He wants to use the app to check whether is he going against the law.
- 2) He wants to check the possible legal consequences he would face in the future.
- 3) He hopes to find ways to resolve the problem with getting a case file against him

### **Frustration**

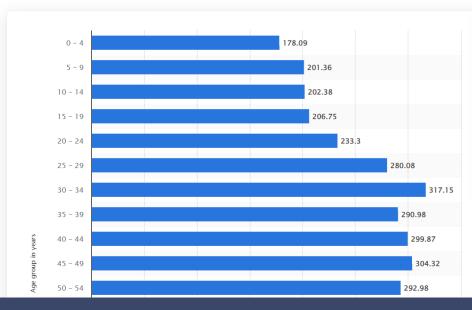
- 1) Does not know where to find accurate and reliable information online
- 2) He is hesitant to seek assistance from those around him

# 02: The Market

# The Market



Population of Singapore as of June 2022, by age group (in 1,000s)



## The Market

## Projected Market Size

300,000 based on our target sg's age group

## Projected Money Earned

\$10 - \$1000 a month per customer

# People impacted

- 70% of the users
- direct users and indirect beneficiaries

# 03: The Solution

# 03: The Solution

# Scan to try the app



## The Solution

### Affordable Legal Consultation

This app has marketplace of legal professionals who are willing to provide advice at reduced rate through virtual consultations via chat, call, or video.

## Peer Support and Community Forums

Contains expansive library of law resources such as summaries of key laws and regulations, frequently asked questions (FAQs) on common legal topics.

## Comprehensive Law Library

Contains expansive library of law resources such as summaries of key business laws and regulations, frequently asked questions (FAQs) on common legal topics and case studies showcasing real-life examples.

### AI-Powered Search

To address the issue of spending too much time finding information, the AI-powered search allow users to quickly find specific information related to their queries

# 04: Solution Resolution

# Cost

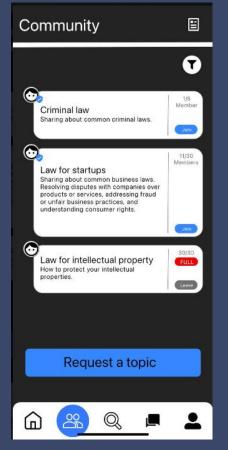
- "hiring professional lawyer or having a consultation with them are costly."
- Lawyer will charge user a minimum of \$20 per hour and a maximum of \$100 per hour for consultation

# **Empowerment**

"I am unsure whether he is going against the data protection and privacy law of the company"

- by using the **search engine** and joining the **community** in the app, users can gain **law knowledge** from the app and **prevent** themselves from doing any **illegal activities**.





## **Empowerment**

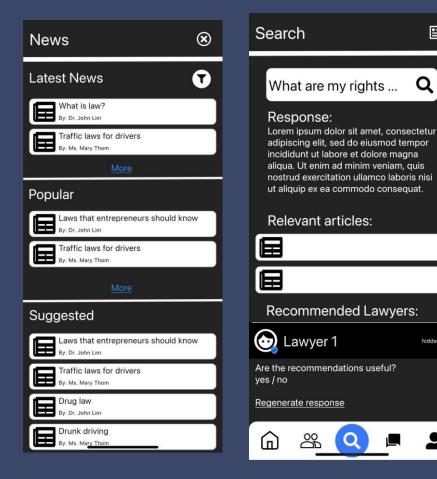
- " I need professional, accurate and detailed information about starting my business"
- By using this app, she can consult a professional lawyer that meet her requirement



# Accessibility

" My knowledge about legal matters is limited."

- Through the app, user are can know more about the law and gain legal education



Q

# 05: The Competition

# The Competition

- LawNet: A service by Singapore Academy of Law, which provide legal research, eLitigation services, and practice management tools for the Singapore legal community.
- Reddit (Community Forums): An online communities in Singapore where legal matters are
  discussed. It also acts as informal avenues for people to seek advice.
- **GLS (Global Legal Service):** Provide accessible legal solutions, particularly in the Asia-Pacific region such as online legal resources and consultation service







# 06: Execution

Implementing App: React Native, Flutter

**Database:** To store user and chat data

<u>Chat AI:</u> Train model using law data to build a model to recognize prompts from users and suggest relevant laws, articles, and lawyers who specialize in the issue.

**Web Scraper:** To source for news articles related to law

### Verifying a Lawyer's account:

- take a photo of all documents to prove they are a qualified and licensed lawyer
- verification requires payment of \$5
- each client has to pay a deposit in the chat to prevent safeguard potential misuse of the platform.



Thank You for your attention!