



Capital University of Science & Technology

Term Project Proposal

Department of Electrical and Computer Engineering

Project Title		Customer Feedback Categorization by Rating
Course Title		Application of Information and communication technology
Sr. No.	Student Name	Registration Number
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Idea:

To collect feedback and categorize it based on ratings. To make it easier for businesses to identify problems and strengths. A program that displays it in an organized way of customers feedbacks.

Objectives:

The objective of this project is to take customer feedback and divide it into three categories:

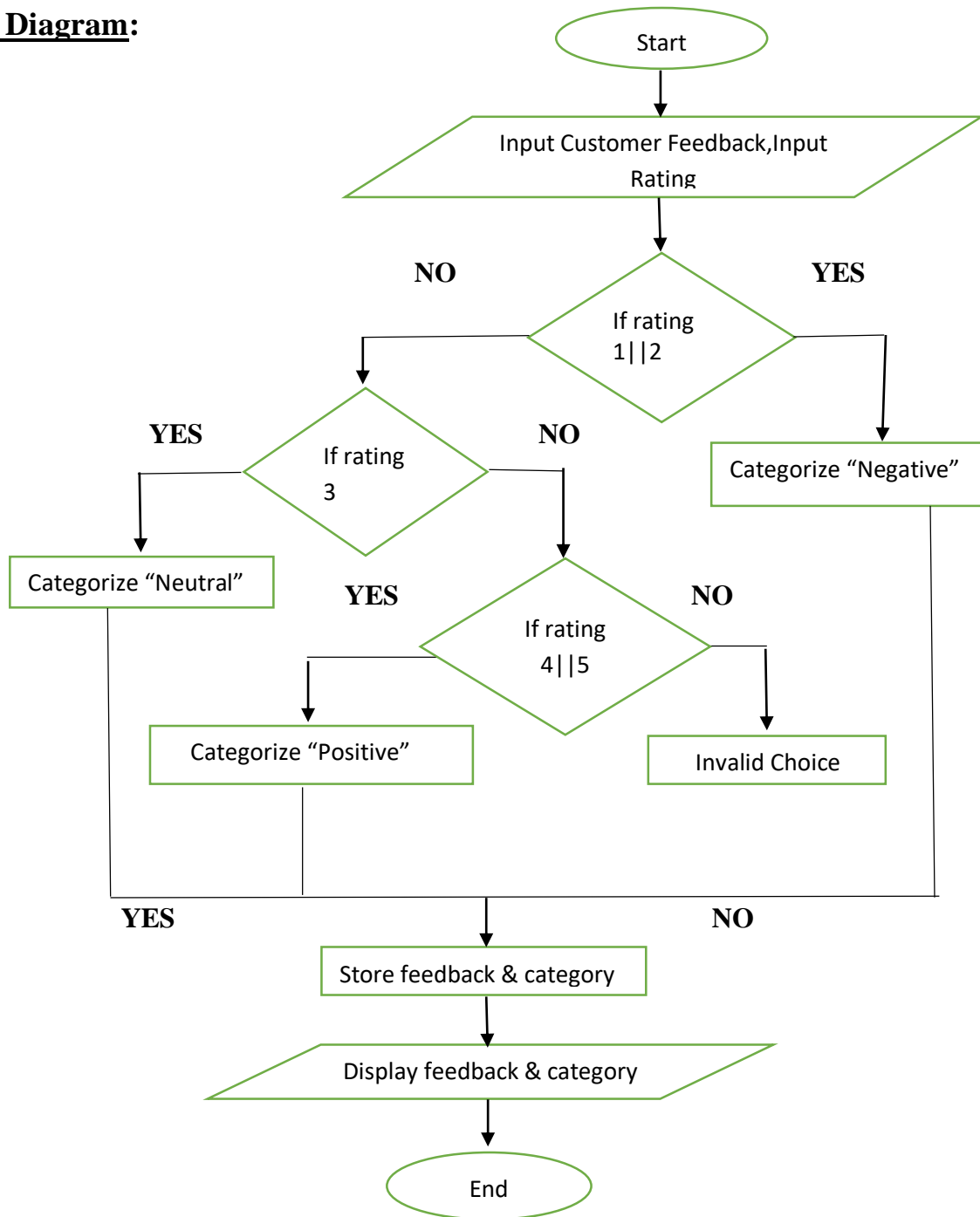
- **Positive Feedback:** Good comments with high ratings (4 or 5).
- **Neutral Feedback:** Average comments with medium ratings (3).
- **Negative Feedback:** Bad comments with low ratings (1 or 2).

Applications:

- E-commerce platforms
- Service Industry
- Educational platforms

- Retail Stores

Block Diagram:



Instructor Remarks

Student 1 Signature: _____

Student 2 Signature: _____

Instructor's Signature: _____

Date: _____