Debt Collection Optimizer

Optimize your debt collection process. Reduce costs and efforts while improving collection rates for your company.

Debt collection is one of the most compelled tasks in all sorts of organizations. With ever-tightening budgets, optimizing this process is crucial but demands resources and analysis in a timely manner.

Alloxentric has developed a technology suite to help your company in automizing this process as well as predicting debtors' payment intent through Artificial Intelligence. The debtors are classified in clusters according to the projected minimum contactability level required to obtain the payment, so you can improve your resources allocation.
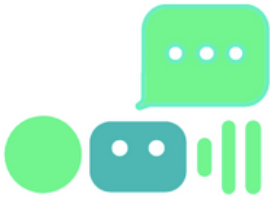
Up to 40% decrease in collection costs

Predictive portfolio analysis to identify the optimal collection contractability-mix for a given customer

HOW IS IT DONE?

By incorporating Artificial Intelligence throughout the entire process

Our **Collection Optimizer**, based on Artificial Intelligence models, analyzes the payment behavior of debtor's portfolio, identifying patterns and intent to define the minimum action required to obtain payment from a specific debtor. It also advises the best communication channel to perform the collection.

Our **Omnichannel Communication** platform integrates voice bots, chatbots and agents to interact with borrowers on the most effective channel, consolidating all these interactions on a single screen, minimizing your costs.

Analyzing the effectiveness of those conversations using our **CX Analytics** platform and identifying opportunities for improvement such as quiet times and customer adherence in real or delayed time closes the virtuous collection cycle.

Alloxentric, your partner in the debt collections process

Contact us and learn how we have helped factories, utilities, call centers, transport companies, banks, and others to innovate and optimize their business processes in a fast and cost-efficient way.

ALLoxentric

The most comprehensive and flexible solution on the market
We want to hear about your contactability needs. Contact Us!
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