Javorie Garrett

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Cybersecurity & IT Operations | Network & Endpoint Management | Student Leadership & Engagement

Computer Science and Cybersecurity major with hands-on training in municipal IT operations, public safety technology systems, and secure endpoint environments. Experience spans configuring and deploying VPNs, implementing role-based access controls, managing endpoints, and supporting infrastructure across city government and law enforcement departments. Serves as a student leader on campus, planning and facilitating programs and events that support student engagement, academic growth, and personal success.

Technical Skills

IT & Cybersecurity Skills: Identity & Access Management, Remote Access & VPN, Endpoint Security & Device Management, Asset Inventory & Remote Support, Public Safety Technology Systems, Networking & Physical Infrastructure, Troubleshooting & Ticketing Workflow, Post-Incident Security Awareness, Digital Forensics, Web Development, Cross-Functional Collaboration

Tools & Technologies: Kali Linux, RBAC (Implementation), VPN (IPsec), ManageEngine, Intune (MDM/UEM), Workspace One UEM, Sophos Endpoint (EDR), Cisco AMP, Endpoint Agents, Motorola CAD, NICE, RAVE, Centralized Security Camera Systems, C++, Assembly, Bash, Python, Ethernet Cabling, RJ-45 Termination

Certifications: CompTIA Security+

IT Internship Experience

IT Intern | City of Little Rock | Summer 2025

Gained hands-on exposure to mission-critical IT operations supporting police, fire, and administrative city departments. Shadowed experienced staff to understand enterprise systems, emergency dispatch technologies, security protocols, and post-incident procedures, while observing device imaging, endpoint security management, and centralized monitoring workflows.

- Observed and learned integrated emergency systems including Motorola CAD, NICE, and RAVE, understanding how real-time dispatch and recordkeeping support public safety operations.
- Shadowed IT handling of FOIA requests and evidence preservation, gaining insight into legal compliance, digital data retention, and post-incident procedures.
- Assisted in device imaging and deployment, observing secure administrative access workflows and proper system reconfiguration processes.
- Supported the rollout of a centralized security camera system across multiple city facilities, connecting cameras to network infrastructure for centralized monitoring.
- Trained in enterprise cybersecurity tools, including Intune (MDM/UEM), Sophos Endpoint, and Cisco AMP, learning how security and system performance are balanced in municipal IT operations.
- Learned operational aspects of ticketing systems, vendor management, and least-privilege policies, understanding how IT supports uptime and productivity across distributed departments.

IT Intern | City of Pine Bluff | Fall 2024

Supported the City of Pine Bluff Police Department in preparing and securing devices for both in-office and remote use. Configured and deployed VPN clients, managed endpoint devices, and implemented role-based access controls to strengthen security and ensure staff had the right access. Troubleshot network and hardware issues to maintain reliable system functionality and optimize departmental operations.

- Spearheaded deployment of IPsec-based VPN clients across 10–25 workstations and laptops, enabling secure remote access for officers and administrative staff.
- Implemented role-based access control (RBAC) policies, reviewing and tightening permissions to enforce least-privilege security while maintaining workflow efficiency.
- Deployed and configured ManageEngine endpoint agents on active police devices, establishing accurate inventory and enabling seamless remote monitoring and support.
- Diagnosed and resolved network and connectivity issues using command-line tools, restoring workstation functionality and minimizing operational downtime.
- Installed and networked departmental printers, running Ethernet cabling, terminating RJ-45 connectors, and integrating devices into the server infrastructure.
- Provided hands-on IT support to officers and staff, ensuring systems were secure, reliable, and ready for critical departmental operations.

Student Leadership Experience

Residential Assistant | University of Arkansas at Little Rock | January 2026 – Present

Leads residential operations for a diverse student population, ensuring safety, well-being, and success within an inclusive university housing community.

- Supervises assigned students and provides on-call support, responding to concerns and emergencies to maintain a safe living environment.
- Mentors residents on academic, personal, and social matters, providing guidance and facilitating access to campus and community resources.
- Designs and facilitate student-focused programs and engaging activities that foster resident participation, social interaction, and community belonging.
- Collaborates with housing administrators, campus police, and student affairs leadership to address incidents, implement proactive solutions, and promote community safety.
- Partners with housing staff to support hall operations, coordinate move-in/move-out processes, and meet ongoing community needs.
- Generates administrative reports, prepares incident documentation, and maintains compliance records with confidentiality.

Residential Assistant | University of Arkansas at Pine Bluff | August 2024 – May 2025

Managed residential operations for assigned students, ensuring safety, well-being, and engagement within an inclusive university housing community.

- Oversaw front desk operations, directing guest access, maintaining building security, and ensuring a welcoming environment for residents and visitors.
- Provided on-call support and duty coverage, resolving resident concerns and responding to emergencies promptly.
- Planned and led engaging programs and events that fostered student participation, social interaction, and personal development.
- Advised residents on academic, personal, and social issues, providing support and connecting them to appropriate campus resources.
- Documented incidents, behavioral concerns, and maintenance issues, collaborating with housing staff to ensure timely resolution.

Education

Bachelor of Science in Computer Science & Cybersecurity | University of Arkansas at Little Rock | Expected May 2027
Concurrent Enrollment | Lufkin High School & Angelina College | Jan 2020 – May 2023
Lufkin High School | 2023

Professional Associations & Memberships

National Society of Black Engineers
Association for Computing Machinery
Kappa Alpha Psi Fraternity, Inc.