

- Dubai to Sharjah is around **30 km**, and the travel time is typically **30 to 45 minutes**.
- Dubai to Ajman is approximately **40 km**, and it takes around **60 to 90 minutes** by road.
- The distance between Dubai and Ras Al Khaimah is around **120 km**, with a travel time of **2 to 2.5 hours**.
- Dubai to Fujairah is approximately **130 km**, and the travel time is about **2.5 hours**.
- Sharjah and Ajman are extremely close — only about **15 km**, with a travel time of **45 to 60 minutes**.
- Sharjah to Fujairah is roughly **110 km**, and takes about **2 hours** by road.
- Sharjah to Ras Al Khaimah is approximately **100 km**, and the travel time is around **2 to 2.5 hours**.
- Here's the typical tonnage each DSV truck type can carry :  
  - **Flatbed Truck** : up to 22–25 tons (used for long-haul, heavy loads, pallets, containers)
  - **Double Trailer (Articulated)** : up to 50–60 tons combined (used for long-haul, heavy loads)
  - **Box Truck / Curtainside** : ~5–10 tons (weather-protected for packaged goods)
  - **Reefer Truck** : up to 10 tons (refrigerated for temperature-sensitive cargo)
  - **City Truck (1–3 Ton)** : 1 to 3 tons (last-mile delivery with city permits)
  - **Trailer** : up to 60 tons (for heavy equipment and oversized machinery)
  - **Tipper / Dump Truck** : up to 25 tons (for loose materials like sand, gravel, or construction material)
- Approximate road distances from Mussafah:  
  - Al Markaz: **60 km**
  - Hameem: **90 km**
  - Mirfa: **140 km**
  - Ghayathi: **240 km**
  - Ruwais: **250 km**
- Let me know if you need any other transport support too.
- **Environmental Fees** : AED 10.00 per trip /truck - Effective 1 Jan 2025 : 0.15% of invoice value as a surcharge .
- **Cancellation Charges** :  
  - 50% if cancelled before truck placement
  - 100% if cancelled after truck placement
- **Transport quotation validity** is **15 days** from the date of issue .
- **Loading and offloading** are under **customer scope** . DSV provides trucks on an FOT -to-FOT basis .
- **Backhaul /Backload Charges** :  
  - Same -day return to origin : **+ 60%** of trip charge
  - Next -day return to origin : **+ 100%** of trip charge
  - Separate location = separate trip rate .
- **For Sharjah & Ajman** : Customer must arrange **Municipality loading/offloading permission** — activity on the road is not allowed and fines will be passed to the client.
- **Inclusions** :  
  - DSV Equipment Insurance
  - Personnel Insurance
  - Fuel (Diesel)
- **Exclusions** :  
  - Loading/Offloading/Supervision
  - Port handling, customs, tolls, permits, road taxes
  - Cargo insurance, and third-party fees.
- **Force Majeure Clause** :  
  - Delays due to weather (sandstorms, rain, wind) or unforeseen events are not considered DSV's responsibility during working hours . Detention will apply beyond free hours . DSV reserves the right to claim costs if delays impact the customer's schedule.
- **Detention Charges** :  
  - AED 150 per truck after 1 free hour of waiting at site .
- DSV Abu Dhabi's open yard spans 360,000 SQM across Mussafah and KIZAD. The total logistics plot is approximately 400,000 SQM, including ~100,000 SQM of service roads and utilities, and a 21,000 SQM warehouse (21K).
- In addition to the main 21K warehouse, DSV operates sub-warehouses in Abu Dhabi: M44 (5,760 sqm) and Al Markaz (12,000 sqm). Combined with 21K, the total covered warehouse area in Abu Dhabi is approximately 38,760 sqm.
- DSV quotations include the following terms: Monthly billing, final settlement before vacating, 15-day quotation validity, and space availability. The depot operates Monday–Friday 8:30 AM to 5:30 PM. Insurance is not included by default, but a rate of 0.15% is added to all invoices. Non-moving cargo over 3 months may incur extra storage tariff.
- DSV staff undergo regular training in fire safety, first aid, manual handling, emergency response, and safety protocols. Toolbox talks and refresher sessions to maintain safety awareness and operational excellence.
- DSV has an active relationship with ADNOC and its group companies, supporting logistics for Oil & Gas projects. This includes warehousing of chemicals, fleet transport to remote sites, 3PL for EPC contractors, and material handling for onshore and offshore projects. All operations are QHSE compliant and meet ADNOC's safety and performance standards.
- **FM** :  
  - **200 (HFC)** : 200 kg
  - **227 ea** : 227 kg
  - **agent fire suppression system** used in sensitive areas (like RMS) . "It extinguishes fires quickly by absorbing heat, leaves no residue, and is safe for documents and electronics when applied properly."
- DSV complies with UAE summer working hour restrictions. From June 15 to September 15, all outdoor operations (loading, unloading, transport, loading) is paused daily between 12:30 PM and 3:30 PM. This ensures staff safety and follows local regulations.
- DSV Abu Dhabi operates multiple logistics facilities :  
  - **21K Warehouse (Mussafah)** : 21,000 sqm
  - **M44** : 5,760 sqm
  - **Al Markaz (Hameem)** : 12,000 sqm
  - **Open Yard (KIZAD)** : 360,000 sqm
- In total : **~44,000 sqm** of covered warehouse and **481,000 sqm** of open yard.
- **DSV Abu Dhabi Location** :  
  - M-19, Mussafah Industrial Area, Abu Dhabi, UAE
  - **+971 2 555 2111**

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- Hello! I'm here to help with anything related to DSV logistics, transport, or warehousing.
- I'm doing great! How can I assist you with DSV services today?
- You 're very welcome ! ■
- I didn't catch that—could you share a bit more detail about your DSV storage, transport, or VAS question?

# DSV internal