

- **Full Transportation Terms & Conditions :**
  - **General Notes :**
    - Cargo height must not exceed 4m (sticks /headboard )
    - Permit -required locations (e.g., city limits ) need 2–3 working days processing
    - Loading and delivery on the same day
  - **Validity :**
    - Quotation valid for 15 days from issuance
  - **Additional Fees :**
    - VAT : 5%
    - Environmental Fee : AED 10/trip/truck
    - From Jan 2025 : 0.15
  - **Terms & Conditions :**
    - On FOT -to-FOT basis (Free On Truck at both ends )
    - Per trip per truck
    - Based on provided location — any changes require re-quote
    - Valid only for stable , flat, non -sandy terrain
    - Availability
    - Based on standard UAE truck specs
    - Loading /offloading under customer scope
    - Municipality permissions
    - Detention : AED 150 /hour after free period
    - Backhaul (same -day ) : -
    - Sundays /Holidays : trip rate +50%
    - Force majeure applies to delays from weather , traffic , etc.
    - Insurance must be provided 48 hours prior
  - **Inclusions :**
    - Fuel (Diesel )
    - DSV equipment & personnel
  - **Exclusions (billed at actuals ):**
    - Loading , offloading , supervision
    - Port charges , gate passes
    - Insurance , customs , VGM , washing
  - **Cancellation Charges :**
    - 50% if cancelled before truck placement
    - 100 % if cancelled after truck placement
    - Waived if cancelled 24 hours in advance
- Let us know for clarification on any specific point .
- DSV provides local and GCC transportation using:
  - Flatbeds for general cargo
  - Lowbeds for heavy equipment
  - Box trucks for secure goods
  - Reefer trucks for temperature-sensitive cargo
  - Vans and city trucks for last-mile delivery.
- **Reefer Truck:** Temperature-controlled vehicle used to transport cold chain goods like food, pharmaceuticals, chemicals.
  - DSV reefer trucks operate between +2°C to –22°C and are equipped with GPS and real-time monitoring.
- **Flatbed Truck :** An open platform truck ideal for transporting heavy , oversized , or palletized cargo.
  - Containers , steel , and construction materials .
  - Max capacity : ~22–25 tons .
- **Lowbed Trailer :** Specialized truck used for transporting heavy equipment and oversized machinery.
  - Height for tall cargo . Capacity up to 60 tons .
  - Ideal for construction , infrastructure , and oil & gas projects .
- **Box Truck :** Enclosed truck used for transporting general cargo protected from weather .
  - Typical for retail , electronics , retail , and secure goods .
  - Capacity : ~5–10 tons .
- **Double Trailer :** Articulated truck with two trailers , used for long -distance , high -volume transportation .
  - Tons total . Ideal for inter -emirate and GCC deliveries .
- **Tipper Truck :** Used for transporting and unloading bulk materials like sand , gravel , or soil .
  - Capacity : 15–20 tons and are commonly used in construction logistics .
- DSV offers full -service land transportation across the UAE and GCC . We operate a modern fleet including:
  - Lowbeds for heavy or oversized cargo
  - Tippers for bulk material (sand , gravel , etc.)
  - Box trucks for protected cargo
  - Reefer trucks (chiller /freezer ) for temperature -controlled delivery
  - Double trailers for long -haul moves
  - Small city trucks for last -mile distribution
- All transport is coordinated by our operations team with real -time tracking , WMS integration , and documentation support .
- **FOT to FOT basis** stands for **\*Free On Truck to Free On Truck \***. It means :
  - Cargo is picked up on a truck
  - Delivered to the destination on a truck
  - Loading /unloading at either end is not included
- This term is commonly used in DSV transport quotes to define the scope of delivery responsibility .
- **Here’s a breakdown of common shipping terms :**
  - **LTL (Less Than Truckload) :**
    - Road freight where cargo doesn’t fill a full truck
    - Shared with other shipments
    - Cost -effective for small or medium -sized loads
  - **Sea freight where cargo doesn’t fill a container**
  - Consolidated with other shipments
  - Ideal for partial -volume international shipments
  - **FTL (Full Truckload) :**
    - Entire truck is booked for your cargo
    - Faster and more secure
    - Best for high -volume , urgent , or dedicated deliveries
- DSV offers all modes of transport tailored to your cargo size , mode , and urgency .
- The distance between Abu Dhabi and Dubai is about 140 km, and the travel time is approximately 1.5 hours.
- The distance between Abu Dhabi and Sharjah is about 160 km, and the travel time is approximately 2 hours.
- The distance between Abu Dhabi and Ajman is approximately 170 km, with a travel time of about 2.5 hours.
- The road distance from Abu Dhabi to Ras Al Khaimah is about 240 km, and the travel time is around 3 hours.
- Abu Dhabi to Fujairah is approximately 250 km, with a travel time of about 3 to 3.5 hours.

# DSV internal