## What you told us...

"Continued issues with Commissions"

"Lack of knowledge management"

"Issues with in-life-processes"

(3)

"Need better tools and insights"

## What we've done...

Stabilised issues & communicated

ARIS
Billing Site
Roles &
Responsibilities

CXX Programme

## What's coming....

LITE Commissions
Online Tool

IoT SharePoint More on Roles & Responsibilities

Operational Board Review

1SF
Pipeline tool
Finance
Dashboard