**R.JAWAHAR**

Email: [jawaharramaujam@gmail.com](mailto:jawaharramaujam@gmail.com)

Contact no: +91-9514175448

**OBJECTIVE**

To pursue a career as a good Engineer in a competitive environment, where I can learn and utilize my skills to the maximum for the growth of my organization.

**WORK EXPERIENCE**

Currently working in **Vodafone Global Shared Services** , from Mar’17 as **Technical support Engineer,** payroll through Magna InfoTech Pvt Ltd**.**

**ROLES & RESPONSIBILITY AT Vodafone.**

* Taking client calls to sort out doubts & clarification on client issues, First level support / troubleshooting over voice.
* Working in JML project, Vodafone SOX applications access for Joiners and leavers are handling
* Responsible for internal audit report issues and external audit ground level support

Worked in, **TV Sundram Iyengar & Sons Private Limited** from June 2016 to Nov 2016 as **System Engineer**, payroll through PRECISION INFO MATRIC PVT LTD.

**ROLES & RESPONSIBILITY AT TVS & SONS**

* Coordination with vendor, Location Engineer and Client for Link problems.
* Installation & Maintenance of communication peripherals like printer and scanner.
* Installing and configuration WIN Server(DHCP,FTP)

Worked as **SYSTEM ENGINEER**, from May 2015 to May 2016 at **SYSCO INFOTECH**, Chennai.

**ROLES & RESPONSIBILITY AT SYSCO INFOTECH**

* Providing OS maintenance, management, customization and trouble shooting.
* Providing software and hardware support (SMPS, RAM, CPU &Mother Board)
* Desktop computer configuration, repair, maintenance, installation Support.

**TECHNICAL SKILLS**

* Cloud technology in AWS services ( EC2 , SSS , EBS )
* Troubleshooting the Network related problems.
* Knowledge in LAN and WAN Technologies
* Experience in real-time desktop support.

**ACADEMIC PROFILE**

|  |  |  |  |
| --- | --- | --- | --- |
| **COURSE** | **INSTITUTION** | **YEAR OF PASSING** | **MARKS**  **(%)** |
| **B.E – ECE** | Jerusalem College of Engineering, Anna university | 2014 | 70.5 |
| **XII** | Sri Vidya Mandir Mat Hr Sec School,Uthangarai. | 2010 | 90.9 |
| **X** | S.R.G.D.S Mat Hr Sec School,Thiruvannamalai | 2008 | 86.2 |

**CO-CURRICULAR ACTIVITIES**

**Certificate Course**

|  |  |  |
| --- | --- | --- |
| **Organization** | **Course** | **Duration** |
| RJP INFOTEK PVT LTD | **DIPLOMA IN LAN & WAN TECHNOLOGIES(CCNA)** | 12 Feb 16 – 8 Apr 16 |
| Pragathi technologies | **Amazon web services** | 07 Aug 18 - present |

**PERSONAL SKILLS**

* Patient and polite
* Adaptive to environment
* Hard working

**PERSONAL DETAILS**

**NAME :**R.JAWAHAR

**DOB :**07.05.1993

**FATHER’S NAME**  **:**T.RAMANUJAM

**MOTHER’S NAME :**R.SANTHI

**NATIONALITY :**INDIAN

**ADDRESS**  **:**No.19 Bharathi street,

Polur road, Manthoppu, Thiruvannamalai.

**HOBBIES** **:**Gardening , Listening music, puzzles solving

**LANGUAGES KNOWN :**Tamil(R/W/S), English(R/W/S), Hindi(R/W)

**DECLARATION**

I do here by declare that the above furnished details are genuine to the best of my knowledge.

Place: Bangalore yours sincerely,

Date:

(R.JAWAHAR)