- 1. customerID: CustomerID
- 2. gender: Whether the customer is a male or a female
- 3. **SeniorCitizen:** Whether the customer is a senior citizen or not (1, 0)
- 4. Partner: Whether the customer has a partner or not (Yes, No)
- 5. **Dependents:** Whether the customer has dependents or not (Yes, No)
- 6. tenure: Number of months the customer has stayed with the company
- 7. PhoneService: Whether the customer has a phone service or not (Yes, No)
- 8. **MultipleLines:** Whether the customer has multiple lines or not (Yes, No, No phone service)
- 9. InternetService: Customer's internet service provider (DSL, Fiber optic, No)
- 10. **OnlineSecurity:** Whether the customer has online security or not (Yes, No, No internet service)
- 11. **OnlineBackup:** Whether the customer has online backup or not (Yes, No, No internet service)
- 12. **DeviceProtection:** Whether the customer has device protection or not (Yes, No, No internet service)
- 13. **TechSupport:** Whether the customer has tech support or not (Yes, No, No internet service)
- 14. **StreamingTV:** Whether the customer has streaming TV or not (Yes, No, No internet service)
- 15. **StreamingMovies:** Whether the customer has streaming movies or not (Yes, No, No internet service)
- 16. Contract: The contract term of the customer (Month-to-month, One year, Two year)
- 17. PaperlessBilling: Whether the customer has paperless billing or not (Yes, No)
- 18. PaymentMethod: The customer's payment method (Electronic check, Mailed check, Bank transfer (automatic), Credit card (automatic))
- 19. MonthlyCharges: The amount charged to the customer monthly
- 20. TotalCharges: The total amount charged to the customer
- 21. Churn: Whether the customer churned or not (Yes or No)