

PROFESSIONAL EXPERIENCE

Freelance JavaScript Developer — August 2017 to Present

- Migrated legacy production website from jQuery and PHP stack to React/Redux and Express
- Architected fully RESTful API and database for production site, interface for administrator to manage content via React UI
- Developed as part of a team using Agile methodologies including code review by a senior developer

Data Analyst (Cargill Inc., contract) – December 2017 to January 2018

- Sanitizing and loading data from 23 businesses to a consolidated standardized Salesforce database with Excel and VBA

Software Analyst, BRIDGE (Best Buy Co, Inc.) — May 2016 to October 2017

- Delivered technical support for issues and inquiries on software used in logistics and retail operations.
- First group without prior Best Buy experience, awarded highest quality review rating among 100 agents for 2017
- Excel reports of processed logging and casing data, found areas of opportunity inter-departmentally to solve root call drivers

Inside Sales Agent (Ameriprise Auto and Home Insurance) — November 2013 to March 2016

- Achieved a 98% quality review rating across all customer interactions while following underwriting requirements
- Analyzed data in Excel from metrics to determine opportunities for workflow improvement, improved sales quantity by 20%

Direct Service Professional (Beyond Abilities) — April 2010 to October 2013

- Created system implemented company-wide for data visualization in Excel and providing detailed reports for care teams
- Processed daily logging notes into quantifiable data, promoted solutions to leadership with support from Excel data analysis
- Planned client's cross-country excursion to Maine and accompanied as sole caretaker ensuring his mental and physical safety

LANGUAGES AND TECHNOLOGIES

React, Redux, JavaScript (and ES6+)	Git, Github	MySQL, PostgreSQL, SAS, SPSS
Node, npm, Express, Koa, Pug, MongoDB	RESTful APIs with JSON and XML	HTML5, CSS3, Sass, Bootstrap, jQuery
Mocha/Chai, Jest, Enzyme, Selenium	Excel VBA, formulas, and pivot tables	Linux and Bash
Gulp, Grunt, Webpack, Docker	Prototyping tools such as Figma and Sketch	Firebase, Heroku, CMS providers

PROJECTS

Express Microservices: Set of Express-based microservices, constructed UI in addition to direct API server interface with MongoDB

React Forecast: Application showing local or searched location weather, built with React including Router

VOLUNTEERING AND MENTORING

- Providing curriculum and teaching for local JavaScript meetup group, emphasizing collaborative workflow for coding
- Live pair programming with online community members, coaching through computer science concepts and problems

EDUCATION

University of Wisconsin - Green Bay – Fall 2006 to Spring 2010

Bachelor of Arts in Psychology, Global Studies, and History, graduating GPA 3.7

Section editor for school publication "The Fourth Estate" and staff member for Sheepshead Review writing journal

Member of first place team for competition presenting analysis of designed psychology experiment test data and conclusions drawn