

Claude AI is Down (Outage)? Can't Log In to Anthropic's Claude AI App or Browser (October 31, 2025)

I cannot login to Claude AI Desktop and Browser App Today 31st of October 2025

3 min read · 1 day ago



Reza Rezvani

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Hey everyone,

is anyone else having issues logging into Claude AI today – both the Desktop App and the Browser App?

Claude Status

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Elevated errors for requests to Claude 4 Sonnet

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Update - We are continuing to investigate this issue.

Oct 31, 2025 - 09:25 UTC

Investigating - We are currently investigating this issue.

Oct 31, 2025 - 09:17 UTC

Elevated errors on claude.ai

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Investigating - We are currently investigating this issue.

Oct 31, 2025 - 09:25 UTC

Claude Status — No clear indication what is happening now

Since this morning (October 31, 2025), I've been getting the "Rate exceeded" error every time I try to sign in. I've already gone through all the usual fixes — cleared cache and cookies, switched browsers, disabled extensions, reinstalled the desktop app, and even tried without a VPN — but the issue persists.

Claude Code v2.0.30: Full Guide of what is New? Production Readiness Edition

Claude Code v2.0.30: Full Guide of what is New? Production Readiness Edition How Anthropic's latest update for Claude...

alirezarezvani.medium.com

```
 Claude Code v2.0.30
+ features
  allowUnsafeCommands sandbox setting
  disallowedTools field to custom agent definitions
  re-create output styles; use CLAUDE.md or plugins
  new custom pipgrep configuration support
  3 more

+ bug Fixes
  fix explore agent creating unwanted .md files
  /context failing with max_tokens error
  --mcp-config flag to override MCP configs
  2 more
```

Check the Outage Report here on [DownDetector!](#)

Rate exceeded.

The Only Message You see as 200 USD Max Pro Plan User :)

When I checked the official [Claude Status Page](#), I noticed ongoing incidents titled:

- Elevated errors for requests to Claude 4 Sonnet
- Elevated errors on Claude.ai

Both are currently **under investigation**, so it looks like this might be a **wider outage or service degradation** rather than an individual account issue.

As a **Claude Max Pro (\$200/month)** user, I really appreciate the technology — but I'd also love to see **better communication from Anthropic Support** during incidents like this. Getting generic AI-generated responses asking me to "*clear my browser cache*" doesn't exactly inspire confidence when the issue is clearly on the platform side.

Elevated Errors on Claude AI

If anyone has updates, insights from Anthropic's team, or temporary workarounds, please share them in the comments — I'm sure many others are running into the same problem today.

Hopefully the service will be back up soon — I'll update this post once I can log in again. 🤞

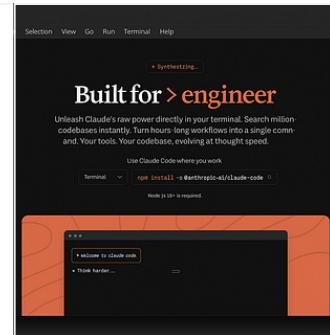
Finally a Message received from Anthropic's support

Happy Clauding ;)
— Reza

It's maybe time to go back to something else. but WHAT???

From Assistant to Autonomous Engineer: The 9-Month Technical Evolution of Claude Code

alirezarezvani.medium.com



GitHub - alirezarezvani/claude-code-tresor: A world-class collection of Claude Code utilities...

A world-class collection of Claude Code utilities: autonomous skills, expert agents, slash commands, and prompts that...

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0 Issues 60 Stars 22 Forks

Claude Ai

Anthropic Claude

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Incident Response



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Written by Reza Rezvani

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As CTO of a Berlin AI MedTech startup, I tackle daily challenges in healthcare tech. With 2 decades in tech, I drive innovations in human motion analysis.

Responses (7)





Bgerby

What are your thoughts?



Mohid Yousaf

1 day ago

...

Not working on my end as well, keeping in check with status.claude



2



1 reply

[Reply](#)



lilian cipciricu

1 day ago (edited)

...

+1. The claude code is working, desktop - rate exceeded



2



1 reply

[Reply](#)



Parmarpratik

1 day ago

...

Weird that they themselves don't have AI agents actively monitoring and mitigating outages (release/rollbacks) or atleast summarising the issues while the whole world uses their platform for such use cases, apart from writing boilerplates.



1

[Reply](#)

[See all responses](#)

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I Let Claude Sonnet 4.5

IMAGINE this: It's 6 a.m., the kind of quiet dawn where the world's still wrapped in that soft, hazy light filtering through your blinds...

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...

 Reza Rezvani

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Reza Rezvani

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[W] ...

In Coding Nexus by Code Coup

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I didn't expect much when I first saw the announcement for Claude Desktop. Another AI wrapper, I thought. Maybe with a shiny UI.

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○ ZIRU

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