

# Jay Kanani

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## Summary

Motivated Service Worker with exceptional social skills, communication abilities, and customer service background. Dedicated to following health and safety guidelines and handling food items properly. Pursues every opportunity to support team members and proactively address issues.

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## Experience

### Sandwich Artist and Cashier

Subway restaurant • Toronto,  
Ontario 10/2021 - 04/2023

- Keep the workplace clean and organized in line with restaurant policies.
- Greeted guests, promoted specials, and took orders.
- Prepared and presented food in compliance with health and safety guidelines.
- Store Opening and Closing
- Quality Control
- POS System Operations
- Operate Cash Register
- Seating and Table Management

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## Skills

- Exceptional interpersonal and communication skills, with the ability to establish rapport and build positive relationships with customers.
- Strong active listening skills to understand customer needs and address their concerns effectively.
- Proven track record of delivering outstanding customer service, consistently exceeding customer expectations.
- Excellent problem-solving abilities, with a focus on finding prompt and satisfactory resolutions for customers.
- Ability to remain calm and composed in challenging situations, handling customer complaints and difficult interactions with empathy and professionalism.

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## Education

### diploma in computer programming

Seneca College • Toronto, Ontario  
12/2022

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## Availability

- Full-Time