JAYGANDHI
SR.QUALITY ANALYST

CONTACT

F504,PushkarGreen,B/h Maruti popular showroom, Isanpur, Ahmedabad 382443

+918733918538

Jaygandhi147@gmail.com

https://tinyurl.com/jaygandhiporfolio

EDUCATION

BE in E.C•2013-2016
Hasmukh Goswami college of engineering, Vahelal

Diploma in EC•2010-2016
F.D institute of Engineering, Bahiyal

SKILLS

- Automated and manual testing
- Defect tracking and management
- Quality assurance and testing tools
- Cross-functional collaboration
- Team leadership and agile methodologies
- Performance and regression testing
- Test case design and management
- Requirements analysis and communication skills
- AI integration in testing
- Software development lifecycle expertise
- Web application and API testing
- Automation and writing test cases

CERTIFICATIONS

- Project management assessment
- Selectors Hub Certification Program
- Test Case Studio Certification Program
- NSDC Advance Selenium Certificate

PROFILE

- Dynamic Senior Quality Analyst with a proven track record at OpenXcell – AI Development Company, specializing in automation testing and defect management. Skilled in leading QA teams, streamlining testing workflows, and integrating AI tools to enhance efficiency and accuracy. Committed to delivering high-quality software through strong cross-functional collaboration, clear communication, and a passion for continuous improvement in quality assurance processes.

EXPERIENCE

OpenXcell AI Development Company
March 2025 - PRESENT
AHMEDABAD,GUJARAT

- Executed comprehensive manual and automated testing for ERP, E-Commerce, CMS, insurance, banking, and mobile applications using tools like Selenium, Postman, Swagger, and Appium.
- Managed defect tracking and test management using Jira, Bugzilla, Redmine, and TestLink, ensuring high-quality software delivery.
- Enhanced testing workflows with AI tools such as ChatGPT-4, Test Craft, Test sigma, Qase.io, AI Test Case Generator, Test.io, and Mocarro to improve efficiency and accuracy

Impero IT Services Pvt. Ltd.
JULY2023 - Feb 2025
AHMEDABAD,GUJARAT

- Collaborated with cross-functional teams such as Engineering, Product Development, and Operations to ensure product quality goals were met.
- Managed a team of Quality Analysts and provided guidance on best practices for testing protocols.

Silicon IT hub Pvt Ltd.
MAY 2018- JUN 2023
AHMEDABAD, GUJARAT

- Initiated career development as a Quality Analyst at Silicon IT Hub Pvt Limited, gaining foundational experience in quality analysis.
- Collaborated with a dynamic team to acquire essential quality assurance skills, contributing to client-focused efforts.
- Developed foundational knowledge in quality analysis, enhancing team-based client assurance initiatives.

Midco Limited
NOV2016-NOV2017
AHMEDABAD,GUJARAT,INDIA·ON-SITE

- Participated in apprenticeship, developing practical skills and understanding of industry standards.

PROJECTS

REX Construction (Ongoing)
Role: Sr.QA

- As a Sr. QA for a full-scale digital platform tailored to the construction industry, integrating CMS, web, and mobile apps (iOS & Android). The system supports both enterprise and individual users with features like AI-assisted support, document management, analytics, training, and subscription services.

U-LEARN (Aug 2023 – Feb 2025)
Role: Sr.QA

- Led quality assurance for a digital education platform connecting schools, teachers, and parents from early childhood to graduation. Oversaw testing of web and mobile applications, created test cases from user stories, and conducted comprehensive API testing to ensure a seamless and reliable user experience.

U-MART (Aug 2023 – Feb 2025)
Role: Sr.QA

- Directed QA efforts for a multi-role marketplace platform serving customers, delivery agents, and administrators. Managed end-to-end testing across mobile apps and web interfaces. Conducted API validation and authored detailed test cases to ensure system reliability and cross-platform performance.

PENSION VAULT (Jan 2023 – Present)
Role: Sr.QA

- Managed QA for a pension management platform with four distinct user roles. Ensured robust testing across all interfaces, validated APIs, and implemented structured test plans to support secure and accurate financial operations and reporting.

ARK (Mar 2024 – Jun 2024)
Role: QA & Business Analyst

- Dual responsibility for defining functional specs and ensuring product quality on a cross-platform content sharing app. Led requirement gathering, test strategy development, and user experience testing across Android, iOS, and web to deliver a collaborative, high-performing digital workspace.

CREDEBT (Feb 2020 – May 2023)
Role: Senior Software Quality Analyst

- Ensured QA for a financial platform offering alternatives to traditional credit services. Conducted full-cycle testing, including test case design, execution, and API testing using Swagger and Postman. Delivered a stable, scalable product to support business liquidity and trade finance.

ONSOURCE – Genpact (Jan 2018 – Jan 2020)
Role: Quality Analyst

- Contributed to QA for an insurance claims platform with 3D model functionality and Azure storage integration. Focused on mobile application testing for Android and iOS, validated media handling via Azure, and ensured consistency across platforms for enhanced claim processing.

SOLID WASTE MANAGEMENT (Jan 2019 – Jan 2020)
Role: Senior Software Quality Analyst

- Led QA for a multi-city waste management platform with real-time tracking and route optimization. Conducted mobile and web testing, created extensive test cases, and validated backend services via Swagger/Postman to deliver a reliable public service solution.