

**Title :**

General terms and conditions of sale for the sale of electrical appliances in Ras Al Khaimah by Voltorus

**Content :**

1. Scope of Agreement : These terms and conditions govern the sale of electrical appliances ("Products") by Voltorus ("Seller") to the customer ("Buyer").
2. Order Process : The Buyer may place an order for Products by submitting an order through the Seller's website or by phone. The Seller will confirm the order by sending an email or phone call to the Buyer.
3. Payment and Pricing : The prices of Products are as stated on the Seller's website or as quoted by phone. Payment must be made in full before Products can be dispatched. Payment may be made by credit card or bank transfer.
4. Delivery : The Seller will deliver Products to the address specified by the Buyer. The Buyer is responsible for ensuring that the delivery address is correct and accessible. Delivery times may vary and are not guaranteed. The Seller will not be liable for any delay or failure to deliver Products.
5. Title and Risk : Title to Products passes to the Buyer upon delivery. Risk of loss or damage to Products passes to the Buyer upon delivery.
6. Warranty and Returns : Products are covered by a manufacturer's warranty. The Buyer should contact the manufacturer directly for any warranty claims. The Seller does not offer any additional warranty. If the Buyer wishes to return a Product, they must do so within 14 days of delivery. The Product must be in its original packaging and condition. The Seller will refund the purchase price, less any applicable restocking fees.
7. Limitation of Liability : The Seller will not be liable for any damages or losses arising from the use of Products, including but not limited to, direct, indirect, incidental, or consequential damages.
8. Governing Law and Jurisdiction : This agreement is governed by the laws of Ras Al Khaimah, United Arab Emirates. Any disputes arising from this agreement will be resolved in the courts of Ras Al Khaimah.
9. Amendments : These terms and conditions may be amended by the Seller from time to time without notice to the Buyer. The latest version of the terms and conditions will be available on the Seller's website.
10. Entire Agreement : These terms and conditions constitute the entire agreement between the Seller and the Buyer and supersede any prior agreements or understandings, whether written or oral.