

London, UK

Skills:

- Programming
- Data management
- Data science and analytics
- Information technology
- Administrative support
- Technical support
- Customer service

Programming Languages:

- Python
- Java
- Java Script
- HTML
- C#
- SQL
- R

Tools:

- Git
- TensorFlow
- OpenCV
- React
- Spring Boot
- Figma
- Visual Studio
- Unity

Interests:

- Travelling
- Competitive eSports
- Pool
- Badminton
- Airsoft
- Photography
- PC building

References:

- Available upon request

Personal Summary:

With a First Class Honours degree in Computer Science from Brunel University London, I am eager for a career in software development. My academic achievements and work experience have equipped me with a solid theoretical and practical foundation necessary to contribute to the success of my future team.

Education:

BSc Computer Science, Brunel University London				08/2019 - 07/2023
Modules:	Artificial Intelligence	A	Advanced Topics	A*
	Cyber Security	A	Algorithms	B
	Digital Media and Games	A	Full Stack Development	B
	Networking	A	Usability Engineering	B
	Software Engineering	A		

Grade: First Class Honours.

Personal Projects:

Crime Maps

A web application built using JavaScript and Vite. The application displays an interactive heat map of crime incidents across London by leveraging the Google Maps API and fetching real-time data from the Police UK API.

Fruitify

A desktop application written in Python, utilising neural networks and machine learning for fruit and vegetable identification through computer vision techniques. The application accesses a nutritional database, providing users with detailed nutritional information in real-time.

Zero Hunger

Collaborated as part of an Agile SCRUM development team, to create an android application written in JavaScript and Java. Leveraging a full-stack approach, we developed a delivery service platform enabling restaurants to donate leftover food to those in need through coordination with local food banks.

Apple Age Inquisition

A 2D platform game using the Unity engine, aimed at enhancing my proficiency in C# programming. This project includes multiple levels and features a unique combat system, to provide players with an engaging experience.

Work Experience:

Customer Care Advisor, <i>HeliosX</i> , London		11/2024 - Present
<ul style="list-style-type: none">• Collaborate with Pharmacists & Clinicians to maintain high standards of clinical care and patient safety.• Main liaison for new and existing customers, ensuring exceptional service and fostering strong relationships.• Collect and analyse customer feedback, providing actionable insights to senior agents.		
Leadership Administration Support, <i>Xydus</i> , London		08/2022 - 11/2022
<ul style="list-style-type: none">• Collaborated with seniors to ensure adherence to compliance standards and organisational protocols.• Management and support of IT equipment.• Maintained and updated stakeholder records in accordance with GDPR.• Utilised CRM software to initiate and manage new client relationships.		
Sales Assistant, <i>WHSmith</i> , Heathrow Terminal 5		01/2020 - 10/2020
<ul style="list-style-type: none">• Encouraged additional sales and delivered excellent after-sales service.• Utilised database software to monitor and locate stock area-wide.• Provided constant feedback on client activity and market analysis to optimise sales strategies.		
Sales Assistant/Bike Mechanic, <i>Halfords</i> , Hayes		07/2016 - 02/2018
<ul style="list-style-type: none">• Consistently achieved weekly sales targets through customer engagement and effective product promotion.• Collaborated closely with multiple teams to ensure the completion of daily objectives.• Efficient time management while completing multiple bike build projects to meet customer demand.		