If a customer has an AM-40 iQ module installed on a SMART 6065 V1 board, they will have to change to audio settings from OPS Digital to USB to enable sound. To change the Audio Settings on the AM-40 for the 6065 V1's:

1. Press the menu button
2. Access sound settings
3. Change the Audio Input option from OPS digital to USB.
4. Once this setting has been applied the audio should work without any issues