

# JAYA VEERAMANI



+917550153182



[Portfolio](#)



[Jayajo5](#)



[il5ec05jaya@gmail.com](mailto:il5ec05jaya@gmail.com)

## CAREER OBJECTIVE

Motivated and detail-oriented professional with a background in the US healthcare BPO industry and a strong passion for web development. Currently building skills in full stack development with hands-on experience in HTML, CSS, JavaScript, and modern frameworks like React.js and Node.js. Quick learner with excellent communication skills, a strong work ethic, and the ability to adapt to new technologies. Eager to contribute to real-world projects and grow in a dynamic tech environment.

## PROJECTS

### 1. Personal Portfolio Website - Tech Stack: HTML5, CSS3

A responsive and visually appealing personal portfolio website to showcase my web development skills and projects.

- Designed and developed the entire website layout using HTML5 AND CSS3.
- Built a clean, mobile-responsive UI using CSS grid and CSS Flexbox and media queries.
- Included sections like About, Skills, Projects, and Contact to reflect personal branding.
- Styled navigation bar and implemented smooth transitions between sections.
- Deployed using GitHub pages for public accessibility.

GitHub: <https://github.com/Jayajo5>

Live Demo: <https://jayajo5.github.io/Portfolio-Website>

### 2. Simon Game (Memory Game) - Tech Stack: HTML5, CSS3, JavaScript (jQuery) [DOM, Events, Logic]

A classic color-sequence memory game where players repeat an increasingly long pattern of color to score points.

- Developed interactive game logic using jQuery to generate random sequence and track user input.
- Used DOM manipulation to animate button presses and provide visual/audio feedback.
- Implemented game start, level tracking, user input validation, and reset functionality.
- Enhanced user experience with sounds, transitions, and responsive design.
- Deployed using GitHub pages.

GitHub: <https://github.com/Jayajo5>

Live Demo: <https://jayajo5.github.io/Simon-Game-Challenge/>

### 3. mini-Calculator web app - Tech Stack: HTML5, CSS3, JavaScript, Math.js

A functional web-based calculator that performs basic arithmetic operations like addition, subtraction, multiplication, division, and percentage.

- Designed a responsive and clean user interface using HTML and CSS.
- Implemented calculator logic using JavaScript to process user input and perform real-time calculations.
- Integrated Math.js library for safer and more accurate expression evaluation.
- Used DOM manipulation and event listener to dynamically update the display based on button clicks.
- Deployed the project using GitHub pages for public access.
- GitHub: <https://github.com/Jayajo5>
- Live Demo: <https://jayajo5.github.io/Mini-Calculator/>

# SKILLS

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## Technical Skills (Web Development)

- HTML5, CSS3, Bootstrap
- JavaScript (Basics to Intermediate)
- Responsive Web Design
- Currently Learning: React.js, Node.js, MongoDB
- Git & GitHub (Version Control)

## Professional Skills

- US Healthcare Process (Provider Enrollment, Claims, Insurance Verification)
- Email & Chat Support
- Process Analysis & Documentation
- Quality Assurance & Compliance (HIPAA Knowledge)

## Soft Skills

- Problem Solving
- Verbal & Written Communication
- Team Collaboration
- Fast Learner & Adaptability
- Client Handling & Relationship Building

# EXPERIENCE

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## 2022 – Present

AGS Health | Chennai

### Process Analyst

Manage end-to-end provider enrollment for healthcare practitioners, ensuring accurate and timely submission of credentialing applications. Coordinate with internal teams and external payers to resolve issues and minimize delays. Prepare reports and dashboards to track status, productivity, and exceptions for improved team efficiency.

## 2019 – 2022

FirstSource Solutions Limited | Chennai

### Customer Support Associate

Provided accurate and empathetic support to US-based clients by resolving healthcare-related queries. Collaborated with internal teams to handle complex cases and ensured timely resolution with proper CRM documentation and compliance standards.

# EDUCATION

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## JUNE 2018

Sri Sairam Institute of technology

### Bachelor of Engineering, electronics and communication

# AWARDS AND ACHIEVEMENTS

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- Best performer of the month - FirstSource Solutions (2019)
- Best team play of the month - FirstSource Solutions (2020)

# REFERENCES

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Jaya Veeramani

Phone: +917550153182

Email: @reallygreatsite