



# AKANKSHA LADHA

**SCRUM MASTER / PROJECT MANAGER**  
**AGILE METHODOLOGISTS | PROJECT MANAGEMENT**

+91 7709 109 085

| [akanksha.ladha@gmail.com](mailto:akanksha.ladha@gmail.com)

## OBJECTIVE

I am a results-driven professional with a passion for continuous improvement and a commitment to delivering value to my clients through innovative technology solutions.

## SKILLS

Extensive experience in leading agile development teams and implementing Microsoft technologies to drive business success.

My deep understanding of Microsoft technologies such as SharePoint, Power Platform, .Net and SQL, allows me to guide clients and/or teams in leveraging these platforms to improve business processes and achieve strategic objectives.

## EXPERIENCE

### **SR. PROJECT LEAD • ZENSAR TECH LTD • AUG 2006 – TILL DATE**

Driven by the passion of solving complexities in the project with 16+ years of experience in Agile Implementations, Project Management, Delivery and Mentoring. I have extensively worked as Scrum Master, Project Lead, System Analyst and Developer in area of Stakeholder Management, Business Process Improvement and System implementation across UK, South Africa, and India locations.

## EDUCATION

### **B.E. (COMPUTER SC.) • 2006 • RAJASTHAN UNIVERSITY**

An Honors graduate in Computer Science Engineering from Rajasthan University with overall 78 percentages.

## CERTIFICATIONS / ACHIEVEMENTS

CERTIFIED SCRUM MASTER - 2020

ITIL FOUNDATION – 2015

MICROSOFT CERTIFIED HTML5, CSS3, JQUERY DEVELOPER - 2013

MICROSOFT CERTIFIED SOLUTION DEVELOPER - 2008

ISTQB CERTIFICATION – 2007

## EXECUTIVE PROFILE

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- ✓ Agile Enthusiast – Initiated and executed changes in teams for adopting Agile practices to increase productivity, improve team collaboration and bringing high business values to customer.
- ✓ Strong hold in executing projects in dual shore model and distributed / remote teams while practicing various Agile delivery methodologies to deliver values.
- ✓ Resource management, performance management, talent management, talent development, strategic planning, project execution and direct supervision of day-to-day project activities
- ✓ Highly adoptive to facilitating discussions and collaborations across stakeholders to effectively resolve impediments and blockers.
- ✓ Expertise in analyzing risks, mitigating liabilities, and negotiating solutions.
- ✓ Guide project delivery through all phases, ensuring processes are followed, required documents are completed, and required tracking systems are kept updated
- ✓ Possess excellent interpersonal, analytical and problem-solving skills.
- ✓ Technical expertise in SharePoint, .Net, SQL Server and Power-Apps Platform. Managed end to end development & design for client projects, including requirement gathering, designing application, implementation, testing and collaboration with business users.
- ✓ Felicitated as runner up for Mrs. Pune Pride, 2018 organized by SIPA Entertainment, Pune.

## PERSONAL DETAILS

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Date of Birth	:	30 April 1986
Father's Name	:	K. G. Ladha
Marital Status	:	Married
Languages Known	:	Hindi, English
Passport No	:	N7545955
Hobbies	:	Music and Dancing

## IMPORTANT/LATEST PROJECTS

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### **CDAT APPS / ZENSAR / PUNE**

**Duration:** Jan'19 to Feb'23

**Technologies:** Agile Methodologies, .NET Core, Power Automate, SharePoint, Rest APIs, SQL Server

**Project Profile:** CDAT APPS project comprise of various SharePoint, .Net core applications and in house mobile apps e.g Talent Portal, Deal tracker, Contract Management, Quality Management and Policy Management. Various processes are automated using Power Automate and SharePoint web APIs.

#### **Role / Responsibilities:**

- Facilitated all scrum ceremonies – Daily stand-up, Sprint Planning, Sprint Review, Sprint Retrospective, Backlog Refinement.
- Managed Epics, relationship with stories, helping team to slicing down big stories into small chunks to continuous delivery of related product in shorter cycles.
- Helped PO and BA to define acceptance criteria and Backlog Management to ensure a healthy product backlog
- Conducted workshops and have been part of discovery phase to understand customers' expectations for project
- Implemented lean practices in Agile journey
- Defining MVP
- Resource management, performance management, talent management & development, strategic planning, project execution and direct supervision of day-to-day project activities
- Cross skilling of resources to reduce dependencies.
- Reporting and dashboards for sprint deliveries, team velocity, burn downs, productivity and managerial reports

### **SANLAM SEB SHAREPOINT PORTAL/ SANLAM (SA)/ PUNE**

**Duration:** May'17 to Dec'18

**Technologies:** SharePoint Online, SP Designer, Power Automate, Web Parts, InfoPath, ASP.NET, SQL Server

**Project Profile:** SEB SharePoint Portal provides an intranet platform to communicate and share information amongst SEB employees within Sanlam network. It caters document management, enterprise content, employee engagement, centralized knowledge repository, team sharing, etc.

#### **Role / Responsibilities:**

- Closely work with business understanding their requirements and configuring LOB sites
- Assist business users to adopt SharePoint portal by explaining capabilities and functionality
- Setup custom workflows using SharePoint Designer and forms customization using InfoPath
- Setup web parts on site pages and populate content as per business requirement
- Maintaining content types, taxonomy and security administration
- Analysis and Implementation of SharePoint version migration (2013 to 2016 and 2016 to Online)
- Created Web APIs to provide content from SharePoint to other applications
- Automation of business processes by integrating Power Automate, MS forms and other SharePoint features.
- Release and Change management for dev, test and production environments.

## OTHER/PREVIOUS PROJECTS

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### **MOBILE DATA CLIENT PORTAL / ASSURANT SOLUTIONS (CANADA) / PUNE**

**Duration:** Mar'15 to Nov'15

**Technologies:** Microsoft SharePoint 2010, C#, HTML, CSS

### **SANLAM SEB SHAREPOINT PORTAL / SANLAM (SA) / CAPE TOWN (SA)**

**Duration:** Jan'14 to Feb'15

**Technologies:** Microsoft SharePoint 2010, SharePoint Designer, Info-path Forms

### **RETIREMENT FUND WEB / SANLAM (SA) / CAPE TOWN (SA)**

**Duration:** Jul'13 to Dec'13

**Technologies:** ASP.NET, C#, MS SQL Server, AJAX, JavaScript, SQL File Streaming, CSS

### **AMPROBE STOCKCHECK / FLUKE CORPORATION (USA) / PUNE**

**Duration:** Mar'13 to Jun'13

**Technologies:** .NET (C#, VB, ASP), MCMS 2002, MS SQL Server 2005, JavaScript, CVS

### **IRCON SITE MIGRATION AND ENHANCEMENTS / FLUKE CORPORATION (USA) / PUNE**

**Duration:** Jun'12 – Feb'13

**Technologies:** .NET (C#, VB, ASP), MCMS 2002, MS SQL Server 2005, JavaScript, CVS

### **FLUKE WEB / FLUKE CORPORATION (USA) / PUNE**

**Duration:** Nov'11 – Jun'12

**Technologies:** .NET (C#, VB, ASP), MCMS 2002, ASP 3.0, MS SQL Server 2005, Telerik RadControl

### **WEB & COLLABORATIVE APP SUPPORT / NATIONAL GRID (UK) / UK & PUNE**

**Duration:** Oct'07- Feb'08 & Jun'08 – Aug'11

**Technologies:** SharePoint 2007, 2003, .NET (C#, VB, ASP), MCMS 2002, ASP 3.0, MS SQL Server 2000

### **BUSINESS TEST SUPPORT / NATIONAL GRID (UK) / UK**

**Duration:** Mar'08 - May'08

**Technologies:** Testing, Clear Quest tool

### **MIPI (MARKET INFORMATION PROVISION INITIATIVE) – TESTING / NATIONAL GRID (UK) / PUNE**

**Duration:** Apr'07 – Sep'07

**Technologies:** Testing, Clear Quest tool

### **TOGA (TRANSMISSION OUTAGES AND GENERATION AVAILABILITY) / NATIONAL GRID (UK) / PUNE**

**Duration:** Sep'06 to Mar'07

**Technologies:** Testing, Clear Quest tool