

URBAN CLAP

OBJECTIVE:-

Urban clap is used to provide various services at home for users.

DESCRIPTION:-

Urban clap mainly provides two categories of services: personal services and home services. Personal services include salon for men & women, hair and beauty services. Home services include home repair, appliance repair, painting, cleaning etc.,

MODULES:-

- Services
 - Service category:- categories of services provided
 - Services:- services in various categories
- User
 - Users can choose a professional category to get required service and book required services.
- Professional
 - Professionals are the people who will give service to users.
 - Professional category:- Professionals can be available in different categories like economic, medium, expert and cost varies for their service.
- Booking
 - Order services:- select services to order.
 - Address:- different users can add different addresses and users can add different addresses and add that address while booking.
- Payment
 - Payment will made for booking
- Appointment
 - After payment appointments will be booked based on user professional requirement and availability of professionals.
- Issue center
 - Users can choose different issue centers like chat, call, email.
 - Issue status will be available for raised issues.
 - Users can raise multiple issues.

OUT OF SCOPE:-

- USER RATING
- REWARDS
- EMPLOYEE RATING
- PRO USERS