## Informatics Institute of Technology In Collaboration With

University of Westminster, UK



University of Westminster, Coat of Arms

# Trading Recommendations System for Non-fungible Tokens

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ACRO	ONYMS	
API	Application Programming Interface.	
DL	Deep learning.	
ERC	Ethereum Request for Comments.	
ML	Machine Learning.	

NFT

NLP

Non-fungible Token.

P@K Precision at K.

Natural Language Processing.

## **ABSTRACT**

#### **CHAPTER 1: INTRODUCTION**

#### 1.1 Chapter Overview

In this research project, the author tries to identify the required features to be considered for an NFT-trading Recommendations System and introduce a new Ensemble Architecture for Recommendations that can be applied in other related domains as well. The proposed architecture will try to automate several decision-making steps that a user would otherwise need to go through to find the best possible trade.

This chapter defines the problem, the research gap, aims & objectives of the research and the research challenge that the author wishes to address by completion of the project. The necessary proofs of the problem, as well as previous research interests, are also reviewed.

#### 1.2 Problem Domain

#### 1.2.1 Non-fungible Tokens (NFTs)

In recent months, the Non-fungible Token (NFT) market has been growing exponentially as it appears to be the most widely accepted business application of Blockchain technology (Dowling, 2021b), since the introduction of crypto. NFTs are provably scarce unique digital assets that can be used to represent ownership (*ERC-721 Non-Fungible Token Standard* 2021). They can be one of a kind rare artworks, collectable trading cards, and other assets with the potential to increase in value due to scarcity (Conti, 2021; Fairfield, 2021). While being digital assets, they also can be used to represent physical assets. A digital certificate of land/ qualification can be identified as a couple of examples. The biggest winners in the NFT space over the last few months have been digital artists who were able to sell art worth over \$2.5 Billion (*Off the chain* 2021).

NFTs were introduced by Ethereum (Wood, 2014) as an improvement proposal (*EIP-2309* 2021; *ERC* 2021) in the Ethereum Request for Comments (ERC)-721 standard (*ERC-721 Non-Fungible Token Standard* 2021). This allows anyone to implement a Smart Contract with the ERC-721 standard and let people mint NFTs as well as, keep track of the tokens produced by it. This allows the created tokens to be validated.

Each of these created tokens is unique from the other tokens created by the same Smart Contract, unlike fungible tokens which were introduced with cryptocurrencies and are denoted by the ERC-20 standard (*ERC-20 Token Standard* 2021) on the Ethereum network. One Bitcoin can be swapped to another Bitcoin, but each NFT will be unique. Then, the deployed Smart

Contract will be responsible to keep track of the tokens created by it on the network. A Smart Contract is a program that resides on the Ethereum network with a collection of code & data (*Introduction to smart contracts* 2021).

For each NFT, the contact address & unit256 tokenId are globally unique on any blockchain. This allows Decentralized Applications (DApps) (Frankenfield, 2021; *Decentralized applications (dapps)* 2021) to take the tokenId and present the image/ asset that is identified by the particular NFT.

"To put it in terms of physical art collecting: anyone can buy a Monet print. But only one person can own the original." (Clark, 2021)

While a digital file can be copied regardless of whether it's an NFT or not, what this technology provides is the ownership of the digital asset. If an NFT that contains your certificate/domain is held under your wallet on the Blockchain, no one else can get it from you unless they have your digital wallet's private key. Similar to a deed. But, anyone can see, validate and admire what you own.

#### 1.2.2 NFT Marketplaces

OpenSea, which was the first NFT marketplace is also considered to be the largest. In the attempt to become the "Amazon of NFTs", OepnSea raised \$23 million in a Series A (Hackett, 2021), following a \$100 million raise in a Series B round, ended the company in a valuation of \$1.5 billion (dfinzer, 2021; Matney, 2021). Open Sea saw nearly \$150 million in sales in the month of June. These marketplaces are set to increase access to the digital goods industry (Chevet, 2018).

An NFT purchased on an Ethereum marketplace can be traded on any other Ethereum marketplace for a completely different NFT. Creators don't necessarily need to sell their NFT on a market. They can do the transaction peer-to-peer, completely secured by Blockchain. No one is needed to intermediate and an owner isn't locked onto any platform (*ERC-721 Non-Fungible Token Standard* 2021).

#### 1.2.3 Recommendation Systems

Recommendation Systems have been driving engagement and consumption of content as well as items on almost every corner of the internet over the last decade. These systems help users identify relevant items on an online platform. When users are recommended with relevant items, it enables businesses in growing their revenue. 35% of Amazon's revenue (Naumov et al., 2019) & 60% of watch time on YouTube (*Recommendations* 2021) comes from recommendations.

#### 1.3 Problem Definition

Currently, there is no way of identifying possible tradable NFT assets, unless manually browsing through the internet. Marketplaces allow searching for NFTs by keywords, categories & pricing, but don't provide personalized recommendations of trending items. This applies to someone who wants to purchase an NFT that shows similar characteristics to another NFT that has already been purchased by a previous buyer or oneself. Since there can be only one owner for an NFT at a time, recommendations using standard collaborative filtering is also not entirely ideal. Content-based approaches won't help identify trending items.

To help with the exploration of these digital assets, it's identified that several steps that the user has to follow to identify trending items that are timely, popular among the community and may have an expected value can be automated.

## 1.4 Research Aims and Objectives

#### 1.4.1 Research Aim

The aim of this research is to design, develop & evaluate a novel Recommendation Architecture that will provide relevant, trending, timely, and worthy NFTs for trading purposes by automating some of the decision making steps that the user would otherwise have to do manually.

To elaborate on the aim, this research project will produce a system & architecture that can be used to recommend trending items with respect to a chosen item in a specific data set. The focus will be laid on the recommendation of NFTs. In order to achieve this several public channels of trends will be required to be streamed into the recommendations architecture together with the automation of several decision-making steps that a user that is interested in purchasing NFTs would have to manually go through, in order to make the best possible trade. The use of Data Mining techniques, Natural Language Processing (NLP) techniques, Data Analysis, hybrid, content-based, collaborative filtering & Deep Learning methods will be researched to make the best possible recommendations.

The required knowledge will be studied and researched, components will be developed and the performance will be evaluated in order to validate or invalidate the chosen hypothesis. The system will be able to run in a local browser for personal use or in a hosted server for public use. The data science models & their code will be available for further research and use in a public repository that is easy to get up and running with ease. A review paper will be published with knowledge gathered from the survey of Literature. A research paper will be published on the outcome of the findings in the research project.

#### 1.4.2 Research Objectives

The Aims and Research Questions mentioned above are expected to be achieved and answered with the completion of the following Research Objectives. These objectives are milestones that will be expected to be met in order for the research to be completed successfully.

Table 1.1: Research Objectives

Objective	Description	Learning
		Outcomes
Literature	Read previous work to collate relevant information on related	LO4, LO2,
Survey	work and critically evaluate them.	LO5
	• RO1: Conduct a preliminary study on existing Recom-	
	mendations Systems & Architectures.	
	• RO2: Analyze the perception of Recommendation tech-	
	niques.	
	• RO3: Conduct a preliminary study on NFTs.	
	• RO4: Analyze user desires and factors that affect the	
	likability of owning NFTs.	
Requirement	Specifying the requirements of the project using appropriate	LO1, LO2,
Analysis	techniques and tools in order to meet the expected research gaps	LO5, LO7
	& challenges to be addressed based on previous related research	
	and any domain-specific sources of knowledge.	
	• RO1: Gather information about requirements related to	
	desirability of owning NFTs & crypto-related assets.	
	• RO2: Gather the requirements of a Recommendations	
	System and understand end-user expectations.	
	• RO3: Get insights & opinions from technology & domain	
	experts to build a suitable system.	

Design	Designing architecture and a system that is capable of solving	LO1
	the identified problems with recommended techniques.	
	• RO1: Design a price prediction system to identify the	
	possible increase/ decrease in value of the NFTs.	
	• RO2: Design an automated flow to match NFTs with	
	global social trends data.	
	• RO3: Design a data-preprocessing pipeline to add Smart	
	Contract data related to NFTs in the system.	
	• RO4: Design a Deep learning (DL) or Machine Learning	
	(ML) Recommendations model that is capable of appro-	
	priately utilizing feature-enhanced data to produce recom-	
	mendations.	
Development	Implementing a system that is capable of addressing the gaps	LO1, LO5,
	that were aimed to be solved.	LO6
	• RO1: Develop a Recommendations System that can pro-	
	duce relevant, timely & trending NFTs (items).	
	• RO2: Integrate automation steps in the prototype to en-	
	hance features of NFT records and use them to recommend	
	suitable NFTs.	
	• RO3: Develop an algorithm that can utilize factors that	
	are considered to affect the desirability of owning an NFT	
	by a person.	
Testing and	Testing the created system & Data science models with appropri-	LO4
Evaluation	ate data and evaluating them with baseline techniques identified	
	in the literature.	
	• RO1: Create a test plan and perform unit, integration and	
	functional testing.	
	• RO2: Evaluate the novel model by bench-marking with	
	Precision at K (P@K) score, compared against baseline	
	models.	

Documenting	Documenting and notifying the continuous progress of the re-	LO8, LO6
the progress	search project and any faced obstacles.	
of the		
research		
Publish	Produce well-structured documentation/ reports/ papers that	LO4, LO8
Findings	critically evaluate the research.	
	• RO1: Publishing a review paper on related work.	
	• RO2: Publishing evaluation & testing results identified	
	from the research.	
	• RO3: Making the code or models created in the research	
	process available for future advancements in research.	
	• RO4: Making any modified data-sets or re-creation strate-	
	gies available to the public, to train & test models related	
	to similar use cases of utilized data.	

#### 1.5 Novelty of the Research

The author's research contribution that highlights the novelty of the research can be identified as follows:

#### 1.5.1 Technological Novelty

A Hybrid Recommendations technique that attempts to use public trends in a way that hasn't been attempted in previous research will be explored in order to facilitate the recommendation of relevant, trending and timely items. Automation of several decision-making steps that a user would otherwise need to go through to find the best possible trade will be integrated into the Recommendations Architecture. It is hypothesized that this novel recommendations architecture will be able to be applied to other items as well to give enhanced recommendations based on trends.

#### 1.5.2 Application Novelty in Domain

Currently there is no research work done regarding the recommendation of NFT assets. The information in an NFT that has an effect on a user's desire to be owned will be identified, when attempting to provide suitable recommendations. Looking at the success of Recommendation Systems across multiple systems for over a decade, it is understood that a Recommendation System would help users identify NFTs that they would be interested in trading. This will in return help in increasing sales on NFT Marketplaces and wider adoption of the technology.

#### 1.6 Research Challenge

NFTs is a new domain, which has very less research done related to preferences and factors considered when purchasing NFTs. Therefore, it is first important to identify the data points (features) & external factors that affect the value/ desirability of owning NFTs to suggest trading recommendations of NFTs to a user.

"Crypto has a founding tradition of emphasizing freedom and privacy. Maybe because of this prevailing cultural trend, the NFT space does not have many recommender systems." (Theorem, 2020)

NFTs are identified to be more challenging to be recommended to users using traditional recommendation methods due to the uniqueness of each item together with the traditions brought forward with the crypto community. Similar to cryptocurrencies, it has been identified that NFTs too have an impact on the general public opinion & trends (Dowling, 2021a).

Currently, available Recommendation Systems haven't had the necessity to consider trends as much as with related to the desirability of owning NFTs. Furthermore, scarcity of items opens another challenge of the inability to keep recommending items that are not available for sale or have already been purchased by an interested buyer. But that alone can't be considered due to the time-tested & proven baseline recommendation techniques being highly effective in multiple domains. Using the identified factors to be considered, a suitable recommendations architecture needs to be implemented.

#### 1.7 Chapter Summary

This chapter presented the problem with necessary proofs and domain description, the research gap, the research challenge, and the research strategy that is expected to be addressed by the author in the research project presented by this document. The research objectives were mapped to the learning outcomes of the project module in the BSc(Hons) Computer Science undergraduate program of the University of Westminster.

## **CHAPTER 2: SOFTWARE REQUIREMENTS SPECIFICATION**

#### 2.1 Chapter Overview

This chapter focuses on identifying possible stakeholders of the project by taking a look at all possible points of interaction with the system with the use of a rich picture diagram, gathering their perceptions to analyse and come up with possible expected use cases, functional and non-functional requirements of the prototype.

#### 2.2 Rich Picture

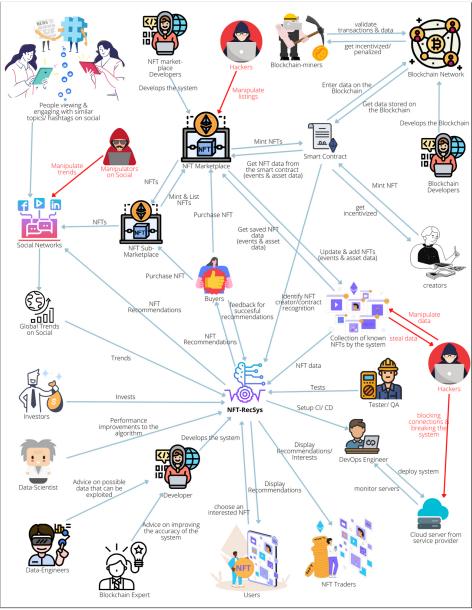


Figure 2.1: Rich Picture Diagram (self-composed)

The above Rich Picture diagram shows a helicopter view of how related parties in the rest of the world interacts with the system. It is used to understand the possible interactions that are expected to happen when the system is functional.

#### 2.3 Stakeholder Analysis

The Stakeholder Onion Model illustrates recognized stakeholders who are associated with the system, along with an explanation of each stakeholder's involvement in the system, in Stakeholder Viewpoints.

#### 2.3.1 Stakeholder Onion Model

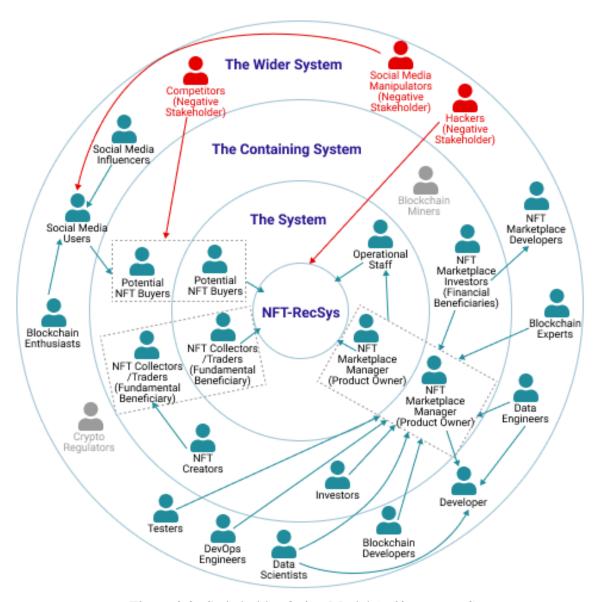


Figure 2.2: Stakeholder Onion Model (self-composed)

## 2.3.2 Stakeholder Viewpoints

Table 2.1: Roles and benefits of identified stakeholders

Stakeholder	Role	Benefits/ Role Description
Developer	Eineneiel Denefeiem	Develops the system
Investors	Financial Beneficiary	Makes a profit out of the investments put into
		marketing, deployments and development of the
		system
NFT Marketplace	Operational - Mainte-	Integrates the system into NFT Marketplaces.
Developers	nance	
Blockchain Ex-	Expert, Quality Regulator	Provides expert advice & insights into domain
perts		knowledge, to improve the system's perfor-
	Regulator	mance.
Data Scientists		Provides performance improvements for the per-
		formance of the Data scienc models/ algorithms
		used.
Data Engineers		Provides advice on possible data that can be ex-
		ploited, to make the best possible recommenda-
		tions.
NFT Creators	Financial Beneficiary	Gets a better opportunity to get their creations in
		the eye of potential buyers. Makes a profit by
		selling creations to people who are interested in
		the creations.
NFT Traders/ Col-	Fundamental Bene-	It becomes easier for traders to sell NFTs as well
lectors	ficiary	as explore more NFTs to purchase. It also al-
		lows them to explore NFTs that may be worth
		collecting for a future trade.
Potential NFT		It becomes more convenient for these parties to
Buyers		explore NFTs that they're interested in.
NFT Marketplace	System Owner, Oper-	Inputs data sources for opinion mining, sets de-
Manager	ational - Administra-	fault biases. Makes sure that the system is up &
	tion	running, while managing the operational staff.

Operational Staff	Operational - Support	Makes sure that the system is up & running, while
		attending to users' requests & issues.
DevOps Engineers	Product Deployment	Deploys the system to the cloud and make sure
	& Maintenance	that it's up & serving users, without throttling.
Social Media In-	Operational - Sec-	Influences users on social media and drives
fluencers	ondary	trends.
Social Media	Operational - Sec-	Get influenced to search for items of interest and
Users	ondary & Fundamen-	possibly turn into potential NFT buyers.
	tal Beneficiary	
Hackers		May manipulate listings in NFT market places.
Competitors	Negative Stakeholder	May build competing products that outperform/
		undercut pricing.
Social Media Ma-		May manipulate users on social media & drive
nipulators		trends that a majority of users aren't interested
		in.
Blockchain Enthu-	Operational	Helps drive awareness and keep the public up to
siasts		date with the latest releases & feature updates.
Blockchain Miners	Operational - Sec-	Helps keep Blockchains up & running by vali-
	ondary	dating the data on the network.
Crypto Regulators	Quality Regulator	May have an impact as a regulator, if the system
		is used by mainstream networks.
Testers	Quality Inspector	Tests the system & ensures that it's suitable to
		run in production.

## 2.4 Requirement Elicitation Methodologies

In order to gather requirements for the development of the research project, there were multiple requirement elicitation methodologies that were followed. literature review, interviews, survey & prototyping were the methodologies chosen for this purpose. The reasons to choosing the specified requirement elicitation methodologies have been discussed below.

Table 2.2: Requirement Elicitation Methodologies

#### **Method 1: Literature Review**

At the inception of the project, the author has done a thorough literature review to identify research gaps that are open in the desired field of study and a chosen domain of interest. In order to understand research gaps available in technologies that can be applied, existing systems were studied together with relatable technologies that are possible to be applied to the existing systems that were mentioned in literature.

#### **Method 2: Interviews**

Interviews were conducted as a means of gathering expert-insights into domain-specific requirements and also to identify the best possible way to solve the problem at hand while contributing to the body of knowledge through research. Due to the domain being new and the required technical knowledge being specific, interviews were identified to be the best-possible source of knowledge to gather requirements that align with the research gap. This method also allowed to get qualitative feedback on the proposed system making it possible to identify any drawbacks/ challengers that may have to be addressed while prototyping.

#### **Method 3: Survey**

As a means of conducting a survey, questionnaire was used as a tool to gather requirements and insights from potential users of the proposed system. This form of survey will aid the author in comprehending people's cognitive processes and the expectations they have for the prototype. It will also allow the author to clarify if the proposed solution would be helpful to intended users.

#### **Method 4: Prototyping**

Since the project was chosen to follow the *Agile* Software Development Life-cycle, prototyping would allow the author to recursively try out various alternative implementations to identify any areas of improvement while testing and evaluating the prototype.

## 2.5 Analysis of Data & Presentation of the Outcome through Elicitation Methodologies

The analysis of data gathered through the chosen means of requirement elicitation have been presented below.

#### 2.5.1 Literature Review

Table 2.3: Findings through Literature Review

Finding	Citation	
In completion of the review of literature, it was identified that a Rec-	(Naumov et al.,	
ommendations System for NFTs would benefit the majority of users to	2019; Vander-	
make purchase decisions as well as allow them to explore relevant items,	bilt, 2021)	
that would in return benefit the market places, creators & traders who are		
selling them as Recommendations Systems have proven to improve sales		
of e-commerce sites in the past.		
When exploring technologies that can be applied to achieve the required	(Choi et al.,	
outcome, it was understood that the use of Deep learning hasn't been able	2021)	
to improve the output of recommendations compared to other fields of		
applications, in most cases.		
It was identified that implementing a custom hybrid ensembled model with	(Ayushi and	
the injection of social media trends has not been explored in literature.	Prasad, 2018;	
	Cheng and Lin,	
	2020)	
The use of data from similar users' timelines for recommendations has	(Chen and	
been mentioned as possible future work.	Hendry, 2019)	
Pricing of NFTs & contract recognition data have not been considered for	(Theorem,	
any previous implementations of Recommender Systems	2020)	
The only study related to recommending NFTs only recommends NFT	(ibid.)	
collections that a user may be interested in, but not actual NFTs them-		
selves.		

#### 2.5.2 Interviews

In order to get opinions of technical as well as domain expertise, interviews were conducted with experts from the respective fields. Experts & researchers in ML, Recommendation Systems and Blockchain were chosen to be interviewed in order to establish project requirements. 3 Blockchain experts, 1 NFT Creator, 1 Senior Data Engineer, 2 PhD students in ML and a Data science engineer were interviewed. The outcome of interviews were processed to a **thematic analysis** based on the following themes.

Table 2.4: Thematic analysis of interview findings

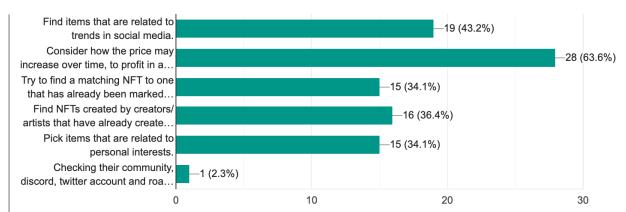
Theme	Analysis
Collection & pre-	As this is expected to be a Data science project, the main concern that
processing of avail-	all participants had was the availability of data. Clustering of avail-
able data.	able data was suggested to identify possible patterns by ML experts,
	while Blockchain experts suggested the use of publicly available data
	on the Blockchain such as details from Smart-Contracts to be used
	to improve the quality of recommendations.
Applicable Rec-	The opinion of majority of the interviewees was that this project
ommendation	would benefit more by the use of rule-based algorithmic recom-
Techniques	mendation models instead of DL models due to the constraint of .
	According to technical experts, having a specialized recommenda-
	tion model built using algorithms is very highly accepted in industrial
	applications. They seem to perform better in most new domains ac-
	cording to PhD researches. Even some of the biggest e-commerce
	organizations in the world seem to benefit a lot by custom-built rec-
	ommendations algorithms tailored to specified use-cases according
	to research & development experts in Recommendation Systems.
Integration of Opin-	Domain experts thought that integrating trends and other social opin-
ion Mining into Rec-	ion will add value to the recommendations. They were also interested
ommendation Sys-	in identifying a possibility of checking for the sentiment represented
tems	by the opinions as well. When considering social sentiment, Tweets/
	opinions of well-known influencers may play a bigger effect into the
	value of curtain NFTs.
Research gap &	The technological experts thought that the method that the author
scope	proposed was very innovative and that according to their knowledge,
	they haven't seen a similar integration to the suggested architecture
	in previous applications.

Creating the bias for	While some of the interviewees suggested the use of a fixed weighted
a Hybrid Recom-	bias, others suggested a variable bias. The method applicable for
mendations Model	variable bias or the best-possible fixed bias can be tested via con-
	tinuous prototyping & evaluation. The use of user-input was also
	suggested to identify a possible expected bias.
Prototype features &	The Data science experts were very interested in seeing a Recommen-
suggestions	dations System built purely using custom algorithms with the help of
	vectorization functions that many ML libraries support. The use of
	transfer learning or pre-trained models were suggested for NLP parts
	of the implementation.
Understanding a	The value proposition was identified to be created by an external
buyer's decision	entity based on contract & token Ids stored on the blockchain. Due
making for automa-	to the difference in real world trust and blockchain trust, this may
tion	have to be inferred from the available data such as past contract data
	and social sentiment from trends.
The necessity of	As the first research study related to a Recommendations System for
NFT-RecSys &	NFTs, the interviewees thought that the contribution to the domain
contributions	will be of great value and also, since the hybrid architecture of the
	proposed system is novel, the contribution to the technological do-
	main would help the advancement of the quality of recommendations
	in future implementations. It was also understood that it's difficult
	to find specific NFTs based on tags/ characteristics. Furthermore, it
	was revealed that Sri Lanka does not have Machine Intelligence/ Data
	science driven Recommendation Systems in all local e-commerce
	stores.

## **2.5.3** Survey

Table 2.5: Analysis of replies to questionnaire

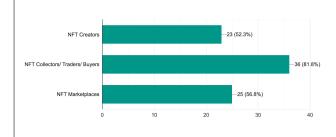
Question	How will you decide which NFT to purchase?	
Aim of question	To understand how a potential buyer would proceed to purchase an	
	NFT.	
Findings & Conclusion		



A majority of the participants thought that considering the price increase over time would be the primary factor of consideration when purchasing an NFT, while the second most impact to be considered was trends in social media. Finding NFTs that have been created by creators/ artists who have created valuable NFTs in the past, an NFT that is similar to what is already highly valuable and picking items related to personal interests saw similar weightings when making purchase decisions.

Question	Who do you think will be benefited from using this system?		
Aim of question	To identify the beneficiaries of the proposed system.		

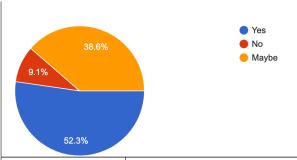
#### **Findings & Conclusions**



While more than 50% of participants aggreed that the proposed system would benefit the suggested beneficiaries, 81.8% thought that NFT collectors/ traders/ buyers would benefit. Since, they are the ultimate target users, it's satisfying to see such positive responses.

Question	Do you think that this system would benefit people who have no			
	expertise in Blockchain/ NFTs as well as people who have a decent			
	amount of expertise in Blockchain/ NFTs?			
Aim of question To identify how valuable the system would be to people of all levels o				
	expertise in Blockchain/ NFTs			

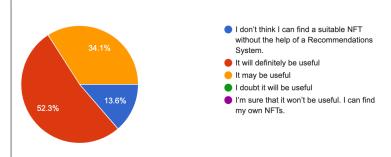
**Findings & Conclusion** 



With majority of the responses suggesting that people of all levels of expertise in Blockchain/ NFTs would benefit from the system depicts that the proposed system would be beneficial for above-average users as well.

Question	How much do you think that a Recommendations System would			
benefit you, if you ever plan on purchasing an NFT?				
Aim of question	To identify if the respondents think that the system would benefit them.			

#### **Findings & Conclusion**

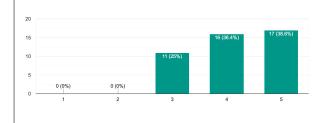


52.3% of users thought that a Recommendations System would definitely be useful to them if they plan on purchasing an NFT, while 34.1% thought that it may be useful. Meanwhile, 13.6% of users thought that

they don't think that they could find a suitable NFT without the help of a Recommendations System. 100% of the results were aligned towards seeing a possible benefit of the proposed system.

Question	How much would you expect a Recommendations System that considers social media trends to be beneficial for businesses to integrate into their online platforms?
Aim of question	To identify the importance of the technological contribution in the project

#### **Findings & Conclusion**

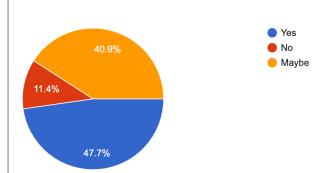


The results from this question suggests that the technological contribution that has been highlighted in this project, which addresses an advancement of development of Recommendation Systems is expected to be extremely beneficial

for business applications.

Question	Do you think that a user would benefit more if one platform provides recommendations that differ from another platform with the same dataset?
Aim of question	To identify if the proposed Recommendations System will benefit from
	implementing a Reinforcement Learning technique or a variable bias
	to adapt and suite different platforms.

#### **Findings & Conclusion**



A majority of participants thought that having varied recommendations in different platforms, using the same recommendations algorithm. This leads to the requirement of implementing a variable bias towards the factors considered for recommendations or implementing a reinforcement learning technique,

for the model to adjust based on user-inputs. Having a pre-configurable bias will also allow to achieve this, but the results from recommendations may not be optimum.

Question	What functionalities would you like to have in a Trading Recom-				
	mendations System for Non-fungible Tokens?				
Aim of question	To identify the non-function requirements of the system, that would				
	make the system as user-friendly as possible				

#### **Findings & Conclusion**

Most responses form the participants revolved around considering price-predictions when making recommendations. There were also suggestions to integrate trending crypto news to the system. Suggesting potential NFTs that suit a person's personal interests were also suggested to be integrated.

#### 2.5.4 Prototyping

Through iterative prototyping, there were many requirements & challengers that emerged. Firstly, there was no dataset. The data had to be pulled from an open Application Programming Interface (API) and filtered. The main challenge that was met here was the overwhelming amount of data that was received related to each NFT and rate limits of the API. The data received had to be filtered quite a lot and the most usable data points possible to be used for recommendations had to be identified & extracted. Not all NFTs contained usable content-

information. This had to be addressed with normalizing several fields and finding alternatives to map items using other available data.

The integration of social trends data brought in a new valid perspective that could be used for recommendations.

## 2.6 Summary of Findings

Table 2.6: Summary of Findings

Id	Finding				
	D	Literature Review	Interviews	Survey	Prototyping
1	The proposed system would benefit experienced & inexperienced	✓	✓	✓	
	users searching for NFTs as well as NFT creators, traders & market				
	places				
2	The limits of Recommendation Systems can be pushed without the	✓	✓		
	use of Deep learning, by the application of various hybrid ensemble				
	models				
3	The integration of social media trends would be beneficial to improve	✓	✓	✓	<b>✓</b>
	recommendations produced by a Recommendations System				
4	The identified research gap would contribute to both the Blockchain-	✓	✓	✓	
	NFT domain as well as the advancement of Recommendations Sys-				
	tems & ML				
5	Building custom use-case specific algorithms for the Recommen-		✓		
	dations System is prefered over the use of pre-built models from a				
	business application perspective				
6	Having a method of price-prediction & using the prediction data to		✓	✓	
	make decisions on recommendations would benefit users				
7	Using data-clustering techniques to identify contract-recognition &		✓		
	data tags are expected by advanced-users				
8	Personalized recommendations could be achieved by the use of infor-	✓	<b>✓</b>		
	mation extracted from the Blockchain with related to a user's public				
	key. Past purchases of NFTs made by users can be considered.				

9	It would be good to have a user-interface that allows the user to choose		✓		
	the bias/ his primary concerns when expecting a recommendation, to				
	provide the perfect recommendation for each user.				
9	Having a adaptable, variable Recommendations Model that allows		<b>✓</b>	<b>✓</b>	
	different platforms to have varied recommendations is preferred.				
10	Having a sufficient set of well-cleaned & pre-processed data would	<b>✓</b>	<b>✓</b>		<b>✓</b>
	be vital for the performance of the system				
11	Opinions of well-known influencers could have a bigger impact on		<b>√</b>		
	the decision-making process of a majority of users.				

## 2.7 Context Diagram

Prior to development, the system's boundaries and interactions should be determined. The system's context is depicted in the diagram below.

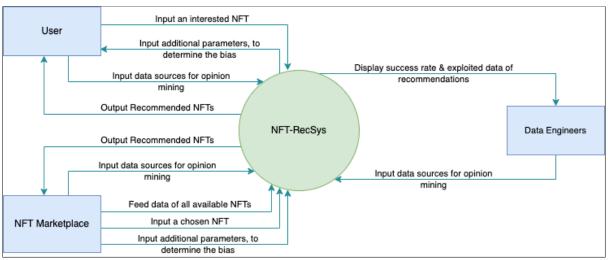


Figure 2.3: Context Diagram (self-composed)

## 2.8 Use Case Diagram

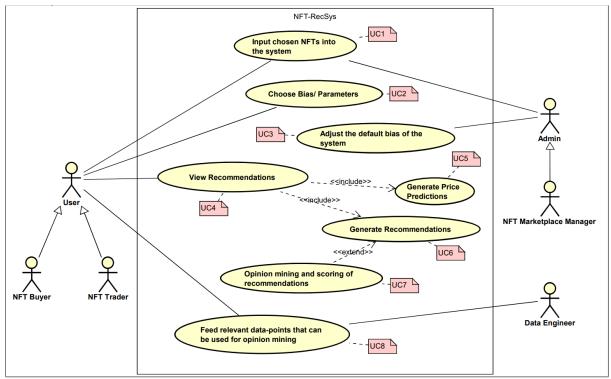


Figure 2.4: Use Case Diagram (self-composed)

## 2.9 Use Case Descriptions

Table 2.7: Use case description UC:04

Use Case	View Recommendations
Id	UC:04
Description	Display the most relevant NFT Recommendations based on the user's
	selection & available data in the system.
Primary Actor	User
Supporting Actors (if	none
any)	
Stakeholders and In-	Admins, NFT Traders, NFT creator
terests (if any)	
Pre-Conditions	The NFT data and trends data have to have been pre-processed. The
	recommendations have to have been generated.
Post Conditions	Success end condition: The user is presented with recommended NFTs.

Trigger	A user wishes to find similar NFTs to those that are currently being
	viewed or to explore possible interests based on past views.
Main Success Sce-	User chooses the option to view recommendations.
nario	System recognizes the user's preferred bias for recommendations.
	System filters out and diversifies recommendations based on the
	user-bias and general bias that has been set in the system.
	System displays the recommended NFTs.
Variations	A user can be presented with recommended NFTs based on past interests
	shown and views in a feed similar to a social network/e-commerce store.

## 2.10 Requirements

## 2.10.1 Functional Requirements

The MoSCoW technique was used to determine the priority levels of system needs based on their importance.

Table 2.8: Levels of priority according to the "MoSCoW" technique.

<b>Priority Level</b>	Description
Must have (M)	This level's requirement is a prototype's core functional requirement, and
	it must be implemented.
Should have (S)	Important requirements aren't absolutely necessary for the expected pro-
	totype to work, but they do add a lot of value.
Could have (C)	Desirable requirements that are optional and aren't deemed essential crit-
	ical to the project's scope.
Will not have (W)	The requirements that the system may not have and that are not considered
	a top priority at this time.

Table 2.9: Functional requirements

FR	Requirement	Priority	Use
ID	Requirement		Case
FR1	Users must be able to add a chosen NFT to be considered as the	M	UC1
	reference point to generating recommendations.		

FR2	Admins should be able to add a collection of NFT to be used as	S	UC1
	recommendations.		
FR3	The system could be able to fetch relevant data of the NFT using an	C	UC1
	entered token Id.		
FR4	Users must be able to set/adjust the bias and parameters to be used	M	UC2
	by the Recommendations System using parametric selections prior		
	to generating recommendations.		
FR5	Admins should be able to adjust the default bias of the Recommen-	S	UC3
	dations System.		
FR6	Users must be able to view recommendations with the click of a	M	UC4
	button.		
FR7	The prototype could have an option to receive user feedback regard-	С	UC4
	ing the satisfaction level of the generated recommendations by the		
	system.		
FR8	The system could show the reasons for recommending each item to	C	UC4
	users.		
FR9	The system should generate price predictions and consider the results	S	UC5
	for recommendations.		
FR10	Opinion mining trends data must be used to generate NFT recom-	M	UC7
	mendations.		
FR11	A user could be allowed to feed data-points such as interested public	C	UC8
	figures, websites to use as opinion mining data for recommendations.		
FR12	Admins should be able to feed data-points such as interested public	S	UC8
	figures, websites to use as opinion mining data for recommendations.		
FR13	User-input could be aggregated and used as a reinforcement learning	С	
	bias for the Recommendations Model.		
FR14	The system will not act as a decentralized system.	W	

#### 2.10.2 Non-functional Requirements

Table 2.10: Non-functional requirements

NFR ID	Requirement	Description	<b>Priority Level</b>
1	Performance	Although recommendations should be provided	Desirable
		upon user-input; the recommendations matrix &	
		opinion-mining data can be pre-processed and	
		stored in-memory to be used. Real-time pro-	
		cessing isn't essential.	
2	Quality of Output	The quality of the output should be of the highest	Important
		possible level, utilizing all the available data.	
3	Security	The application should prevent any attackers	Desirable
		from manipulating results and extracting user-	
		inputs. Security could be assured by means of	
		testing.	
4	Usability	Since the purpose of the system is to automate	Important
		and make it easy for the user to explore NFTs,	
		the usability of the system must be easy for users	
		of all levels of expertise.	
5	Scalability	The prototype may open up for testing for many	Desirable
		users. Considering the hype around NFTs and	
		the interest in the project, the system may have	
		to support many concurrent user-requests.	

## 2.11 Chapter Summary

In this chapter, a Rich Picture Diagram was drawn to illustrate how the system connects with the society to understand the stakeholders of the system. Saunder's Onion model was used to represent the stakeholders with the flow of influence of each stakeholder. Requirement gathering techniques were utilized to gather all the required data and opinions of possible stakeholders of the system. Lastly, the system's use cases, functional, and non-functional requirements were specified based on the insights derived from the requirement elicitation techniques.

## **CHAPTER 3: INITIAL DESIGN**

## 3.1 Chapter Overview

This chapter consists of the design decisions made to come up with a suitable architecture for implementation, based on the gathered requirements. High-level design, low-level design, design diagrams, UI wireframes have been used to convey how the design goals are expected to be achieved while discussing the reasoning for chosen design decisions.

#### 3.2 Design Goals

Table 3.1: Design Goals of the proposed system

<b>Design Goal</b>	Description
Performance	The recommendations matrix & opinion-mining data can be pre-processed
	and stored in-memory to be used for recommendations. Since ensembled
	models are expected to be utilized, concurrency would be ideal to get the
	output from multiple models at the same time. This could cut down the
	processing time by 4-5 times (based on the number of models that are required
	to provide recommendations for the given input).
Correctness	The correctness & quality of the output should be of the highest possible
	level, utilizing all the available data. By explaining why a user is getting the
	proposed recommendation will ensure that the user isn't mislead into wrong
	purchase decisions.
Usability	Since the purpose of the system is to automate and make it easy for the user to
	explore NFTs, the usability of the system must be easy for users of all levels
	of expertise.
Scalability	The system may have to support many concurrent user-requests in a production
	environment. The backend should be able to handle this. New data should be
	able to be added to the system with minimum effort.
Adaptability	Since the utilized Recommendation models may have to be altered based on
	the available data and user-requirements in the future, these models should be
	able to be easily swapped out for new models while ensuring that the system
	won't break in the process of upgrading, with minimum changes.

#### 3.3 High-Level Design

#### 3.3.1 Tiered Architecture

The system's architecture is depicted in the diagram below. The data, logic, and presentation layers are organized in a three-tier architecture.

The research contribution in this system lies in data preprocessing of the *data tier*, recommendations models and in the recommendations diversifier of the *logic tier*.

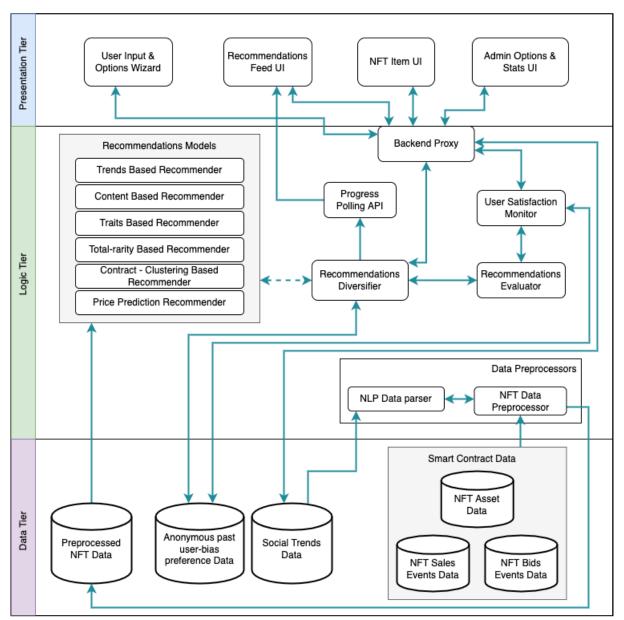


Figure 3.1: Three Tiered Architecture (self-composed)

While the entire architecture is represented in a modular approach for ease of understanding, several backend services are expected to work together in the fashion of a distributed microservices architecture when it comes to implementating the proposed architecture.

The reason for following a microservices architecture is to allow the system to scale while

ensuring that points of failure can be easily recognized and taken care of seperately. The distributed nature of the system is expected to be seen in the connection between the numerous Recommendations Models and the Recommendations Diversifier. These combined together through output-pipelines, will act as an Ensebled Recommendations System. Although the system will be capable of distributing the load at this point, the expectation with the prototype is to run this in a single machine.

The purpose of each module that is represented in the above architecture are described below.

#### **Data Tier**

- Smart Contract Data Data that is retrieved from Blockchain Smart Contracts. For convenience purposes, the data is fetched from the OpenSea API. Contains all the available data of each NFT.
  - (a) NFT Asset Data All the content of each NFT.
  - (b) NFT Sales Events Data Past sales data from NFT trading.
  - (c) NFT Bids Events Data All the current bids of each NFT.
- 2. Social Trends Data Data gathered from social trends sites (Twitter, news sites, etc.)
- 3. Anonymous past user-bias preference Data Each user's preferred bias stored anonymously. This can be identified by a user's selection based on their requirement or based on the feedback received for each recommendation. This can be a temporary data-store that can be cleared once the user-session has ended.

#### **Logic Tier**

- 1. Data Preprocessors The preprocessing code required to modify/ extract required data that is usable for recommendations from all the available data.
  - (a) NLP Data parser Responsible for extracting all the required data from what was collected through data mining techniques.
  - (b) NFT Data Preprocessor Used to modify and separate data that can be utilized from smart contracts and processed trends data.
- 2. Recommendations Models The various models that are used to provide recommendations based on identified diverse data-points.
- 3. Recommendations Diversifier The module that combines the recommendations produced by all the Recommendations Models, considering the bias.
- 4. User Satisfaction Monitor The feedback received by user's will be filtered and updated through this module, to update the moving bias while preserving user-anonymity,

- 5. Recommendations Evaluator The module that evaluates the user's satisfaction with the recommendations produced, to separately identify under-performing & high-performing models.
- 6. Progress Polling API The web-polling API that will be used to update the progress of recommendations generation in the frontend.
- 7. Backend Proxy The interface that exposes the backend services to the frontend.

#### **Presentation Tier (Client Tier)**

- 1. User Input & Options Wizard The UI that is presented to the user to enter the desired NFT(s) to be considered to recommendations as well as desired parameters and data-points (for advanced users).
- 2. Recommendations Feed UI The UI that will show all the recommendations generated for a user. This will be similar to a home page on Youtube/ any other social network.
- 3. NFT Item UI The UI that will show a chosen NFT with it's data and explained recommendations.
- 4. Admin Options & Stats UI The UI that will be exposed to a system Admin, allowing him to view the stats such as the general bias of the system. This will have options to defined the data-sources to be used for trends based recommendations and to adjust the bias.

#### 3.3.2 Component Diagram

» Component Diagram figure comes here

#### 3.4 System Design

#### 3.4.1 Choice of the Design Paradigm

Although the author was very tempted to use OOAD (Object Oriented Analysis and Design) to build the prototype due to the ease of extendability and further development of the system, the decision was made to use **SSADM** (**Structured Systems Analysis and Design Method**) based on the following factors.

- The project's core research component being inclined towards Data science. Therefore, it doesn't gain a noticeable benefit by using Object Oriented approaches.
- The programming languages that are expected to be used for implementation don't support
   OOP by nature.
- Ease of implementation of a MVP (Minimum Viable Product) for demonstrating the research application using the prototype.
- The time constraint of having to implement & document a research within the time span of 10 months.

- 3.4.2 Data Flow Diagram
- 3.4.3 Algorithm Design
- 3.4.4 UI Design
- **3.4.5** System Process Flow Chart
- 3.5 Chapter Summary

The design, architectural aspects and the flow of the project were documented in this chapter followed by the expected UI wireframes to be implemented for the end-user's interaction with the system.

#### **CHAPTER 4: INITIAL IMPLEMENTATION**

#### 4.1 Chapter Overview

This chapter explains the core implementation of the research prototype together with the technologies, languages & supporting tools used for development of the prototype, with reasoning to the choice of each selection.

- 4.2 Technology Selection
- 4.2.1 Technology Stack
- 4.2.2 Data Selection
- 4.2.3 Selection of development framework
- 4.2.4 Programming language
- 4.2.5 Libraries Utilized 4.2.6 IDE's Utilized
- 4.2.7 Summary of Technology selection
- **4.3** Implementation of core functionalities
- 4.4 Self-Reflection
- 4.5 Video Demo

The link to the demo video presenting the current implementation progress can be found here:

https://www.youtube.com

#### 4.6 Chapter Summary

The chapter comprised of the technologies, languages & supporting tools utilized to implement the prototype developed as part of the research. Discussions accompany the code snippets and algorithms produced as part of core functionality. Finally, the author's self-reflection of the developed prototype was presented.

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## **APPENDIX A - CONCEPT MAP**

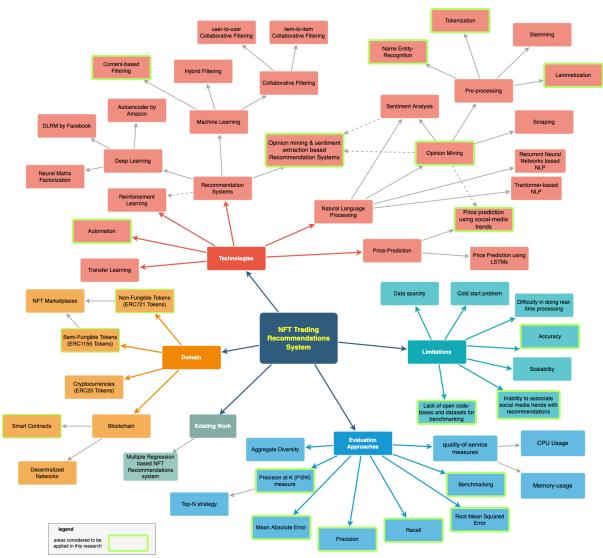


Figure 1: Concept Map (self-composed)