

NAME: Jayaramani Jayasamy

Email id: jayaramani0389@gmail.com

Phone no: 9715996990

<https://www.linkedin.com/in/jayaramani-jayasamy-79a75b294/>

PROFESSIONAL SUMMARY:

- Possessing 4.2 years of extensive experience in Manual and Mainframe testing encompassing Web-based applications and Product Information Management projects.
- Demonstrated domain expertise in Retail and Healthcare industries.
- Duly certified as an ISTQB Software Tester.
- Proficient in Quality Control (QC) with a strong track record in requirement mapping, Test Plan development, creation of Test Scenarios and Test Cases, as well as their successful execution.
- Well-versed in Quality Assurance (QA) methodologies and terminology, with hands-on proficiency in Functional, Regression, Integration, and System Integration Testing. Proficient in using HP QC 10.0 and STIBO STEP.
- Familiarity with the QTP tool.
- Engaged in all phases of the Software Testing Life Cycle (STLC), including requirement analysis, testing, defect management, test closure, and comprehensive documentation.
- Possessing practical experience in crafting and executing SQL Queries.
- Distinguished by excellent communication skills, as well as strong analytical, logical, and problem-solving abilities. Demonstrated ability to work cohesively and effectively within a team environment.

KEY ACCOMPLISHMENTS:

- Actively engaged in both the Software Development Life Cycle (SDLC) and the Software Testing Life Cycle (STLC).
- Proficient in all aspects of the Test Life Cycle, including test planning, defect tracking, and comprehensive defect life cycle management.
- Demonstrated competence in crafting Test Plans and Test Strategies, with expertise in Black Box, Functional, Integration, and Regression Testing.
- Adept in Test Case Design, Test Execution, and the meticulous tracking and management of defects.
- Experienced in the preparation of Detailed Level Test Plans (DLTP) and the creation of Test Result Summary Reports (TRSR).
- Possesses a strong foundation in Oracle SQL.

CERTIFICATION:

- **Fundamentals of Digital Marketing – 2023** (Demonstrating expertise in online advertising, search engine optimization, and data-driven marketing strategies)
- **ISTQB – Foundation Level Certification.**

TECHNICAL SKILLS:

Languages	Python
Test Management Tool	Quality Centre (HP 10.0), QTP
Product Management Tool	STIBO – STEP
Testing Skills	Manual and Mainframe Testing

PROFESSIONAL EXPERIENCE:**Client: CIGNA Corporation, USA****Sep 2013 - Jan 2015****Project Name: CIGNA Eligibility and Enrolment Service****Role: Test Analyst / Test Lead****Project Description:**

CIGNA is one of the nation's leading providers of healthcare, disability, life, and accident insurance benefits, which makes them able to help companies succeed by helping to improve the productivity and quality of life of their employees. They are the only health benefits company with their own pharmacy, behavioural, dental, vision and disability businesses, so they are able to provide industry-leading services that treat the whole person.

Responsibilities:

- Led a team of 8 QA Testers.
- Demonstrated expertise in Mainframe technologies, including JCL and DB2.
- Conducted daily monitoring of online database jobs.
- Proficiently perform requirement analysis, impact analysis, and effort estimation.
- Held accountability for ensuring the overall quality and timely delivery of project deliverables.
- Conducted data validation and mainframe testing within an interactive mainframe environment.
- Facilitated client communication to gather and document requirements.
- Performed impact analysis and effort estimation in collaboration with Cigna.
- Proactively addressed and clarified queries with the business team to ensure unambiguous requirement gathering.
- Coordinated with onsite counterparts to ensure the on-time delivery of work items with the highest quality standards.

Client: Marks and Spencer, UK

May 2012 – Aug 2013

Project Name: STIBO-STEP Release 1.5 Product

Role: Test Analyst / Test Lead

Project Description:

Marks and Spencer is a leading UK Retailer. As part of the Multichannel Foundation Programme, existing PIM XTENS - Item Content manager managing Products for Amazon website is replaced with STIBO – STEP a java-based PIM Solution. PIM as an application is responsible for managing M&S' current and growing product catalogue and providing capability to support multiple Countries, languages, and Channels.

Role Description:

- Led a team consisting of 7 QA Testers.
- Played a pivotal role during the blueprint phase of M&S - MCFP.
- Collaborated closely with M&S Business and IT teams to gain a deep understanding of the requirements for the new PIM solution to be integrated into MCFP.
- Produced comprehensive test estimates for the entire release phase.
- Formulated Test Strategies to effectively test the implemented PIM solution.
- Crafted both high-level and low-level Test plans.
- Conducted defect triage and provided defect walkthroughs to all stakeholders.
- Prepared and disseminated test execution reports.
- Facilitated regular team meetings and walkthrough sessions with Business Analysts and Architects to enhance system functionality comprehension and testing quality.
- Provided support for Product Information Management (STIBO – STEP) and Sterling Commerce (Order Management System) applications during my tenure.

Highlights:

Received Customer Recognition awards for the contribution in Quality Assurance. The product Implementation went live successfully.

Client: The Home Depot, USA

Feb 2011 – Feb 2012

Project: THD QA Ranches Off

Role: Tester

Description:

The Home Depot® is the world's largest home improvement specialty retailer and the second largest retailer in the United States, with fiscal 2004 sales of \$73.1 billion. The company employs approximately 325,000 associates and has 1,912 stores in 50 states, the District of Columbia. Home Depot has been recognized by Fortune as the No. 1 Most Admired Specialty Retailer for 2005.

Responsibilities:

- Collaborated with cross-functional teams to ensure test cases aligned with project requirements and goals.
- Conducted root cause analysis for identified defects, facilitating their prompt resolution and optimizing overall product quality.
- Managed test data and environments to create robust testing conditions, ensuring comprehensive coverage.
- Provided mentorship and training to junior team members, contributing to their professional growth and the team's overall efficiency.
- Demonstrated adaptability by working on a variety of projects and technologies, showcasing a versatile skill set.
- Designed and developed test scenarios, test cases, and meticulously documented test results.
- Actively participated in the preparation of test cases and test scenarios.
- Executed test cases and conducted thorough reviews of test results.
- Demonstrated a proactive approach in assuming project responsibilities.
- Proficient in using the Test Management tool, HP Quality Center.
- Contributed to the execution of automated test cases.

Education:

Bachelor's Degree : **V.S.B Engineering College**, affiliated with Anna University, Karur.

B.E. in Computer Science and Engineering in 2010 with an aggregate of 81%

Higher Secondary : **Pallapatti Higher Secondary School** , Pallapatti, Karur.

Biology with an aggregate of 76%