

GARPAC / Omega Support – Weekly Status Dashboard

May 08th to May 14th, 2023



Overall Status



SLA Response



Resources

of Jobs Monitored

1101

of Jobs Successful

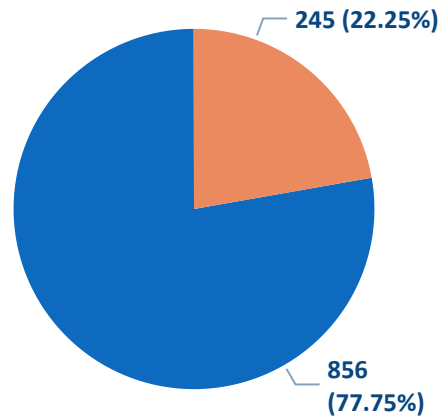
1098

of Jobs Failed & Recovered

1

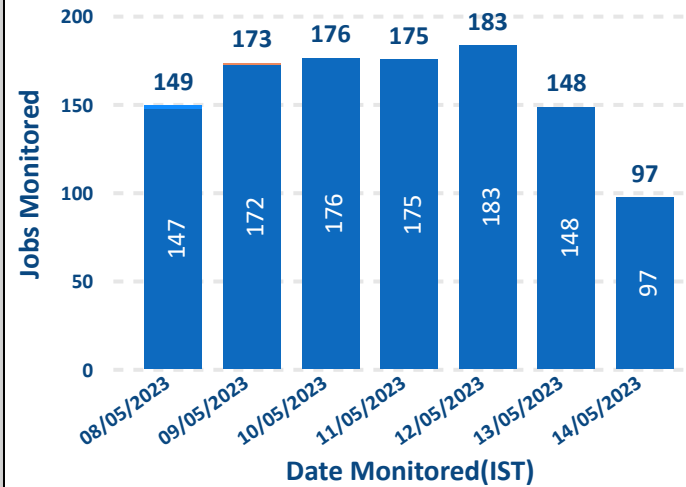
Total Jobs Monitored

Type ● Weekday ● Weekend



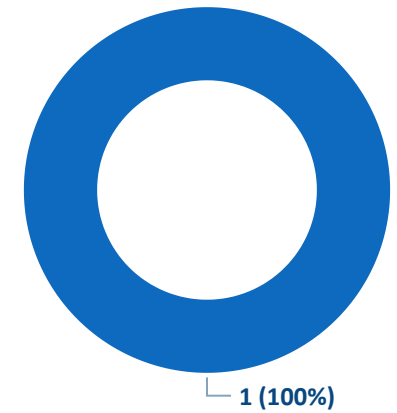
Total Successful / Failed Jobs

Job Status ● Completed ● Failed ● Failed and Recov...



Jobs recovered by Criticality

Criticality ● 1



Highlights:

- P_i8out.sh (LTA) failed
- Introduction to Web Catalog was shared during the weekly status call.

BOOMI Integration Support – Weekly Status Dashboard
May 08th to May 14th, 2023



Overall Status



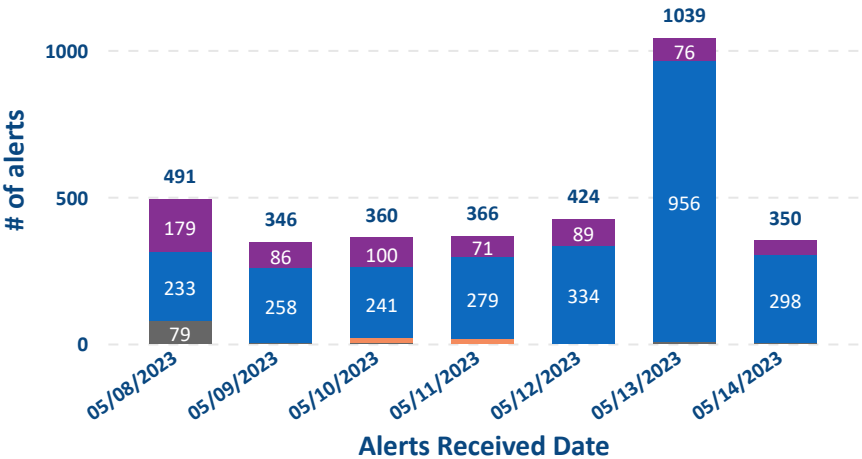
SLA Response



Resources

Number of alerts monitored

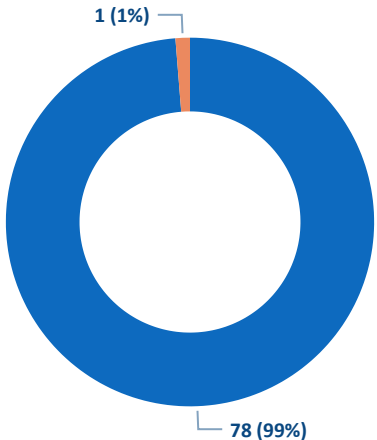
Folder ● DOM ● HR ● POS ● SVC



Received Date(PST)	Sum of Occurence
05/08/2023	491
05/09/2023	346
05/10/2023	360
05/11/2023	366
05/12/2023	424
05/13/2023	1039
05/14/2023	350
Total	3376

Alerts monitored vs Action taken

Action Taken ● Email ● Rerun



Highlights:

- Received Datadog alerts (**PROD Molecule Node - Atom Status Problem**) for 7 nodes , recovery email received within 10 minutes. This was due to the production cluster reboot to increase the runner heap size from 6GB to 10GB
- Received an alert for **POS208** , recovered by the support team
- Due to Aptos downtime, the long running processes (**POS027,POS025, POS024**) were identified and notified via Teams/Pager
- Received Datadog alert (**PROD Molecule Node: Usable Memory Decrease**) for the 2nd node. This was due to multiple processes were running on that particular node.
- No alerts were received during **Boomi Maintenance(USA East Hub and Canada Hub Clouds)** from 12:00 AM to 01:00 AM PST
- Identified and shared the list of alerts/process failures to be added to the Process monitoring playbook - In Progress.