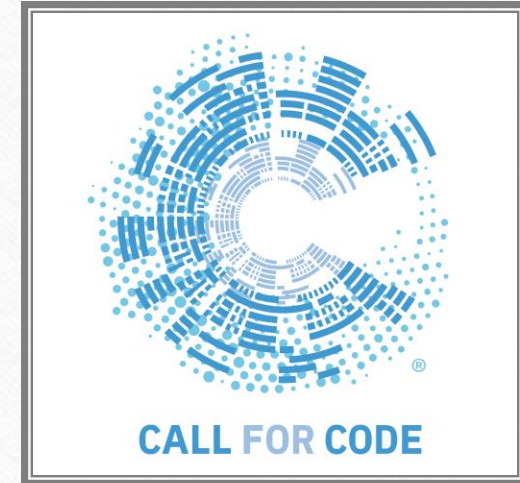


COVID ASSISTANT HELP



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(Affiliated to JNTU, Hyderabad, Approved by AICTE, New Delhi)

Accredited by NBA, Accredited by NAAC with 'A' Grade & Recognized Under section 2(f) & 12(B) of the UGC act, 1956

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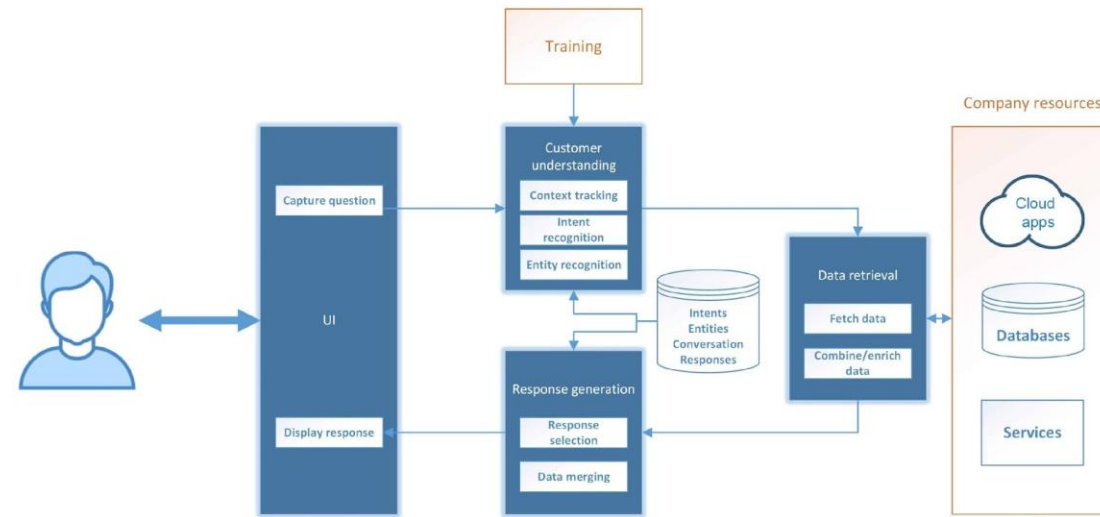
TECH CONNECT

TEAM MEMBERS:

- 1.Sambangi Jayashankar
- 2.Chenna Aruna

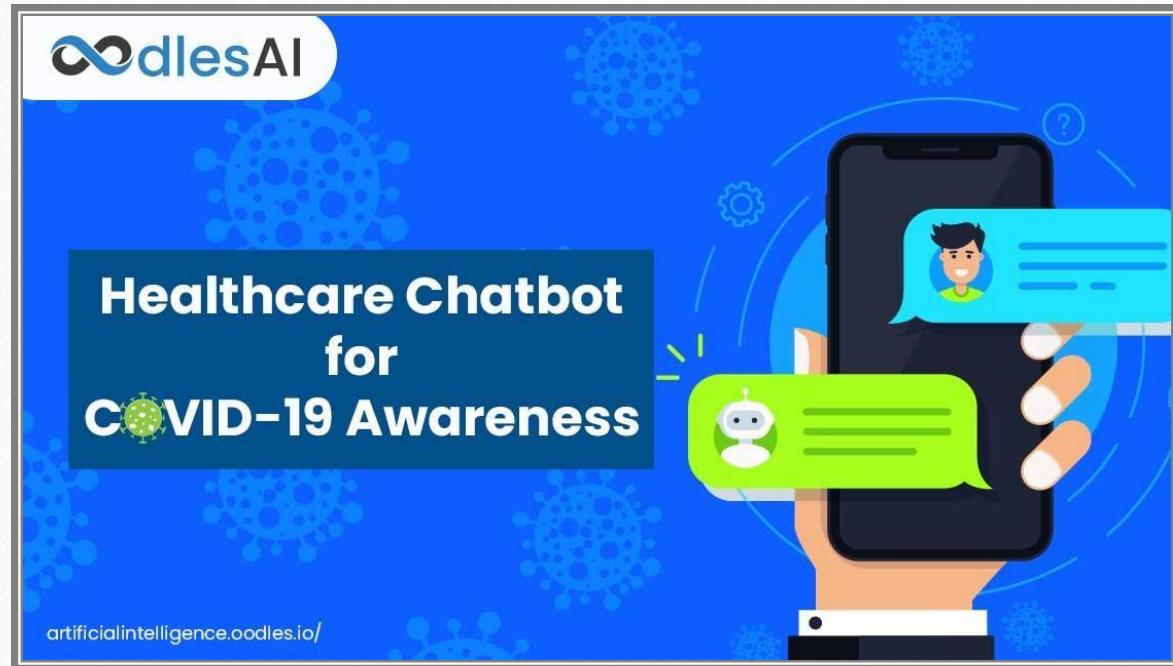
PROJECT NAME:

COVID-19 HELP ASSITANCE CHATBOT



CHATBOT ARCHITECTURE

CHATBOT ASSISTANT AWARENESS



Build your own assistant using IBM Watson Assistant

Assistant preview

19 transmitted through food or food packaging.

wearing mask

Everyone need not wear a mask. It is important to understand that if you have a cough and cold, you should wear a mask so that you don't transmit the infection to others. If you are a healthcare worker looking after patients, it's worthwhile to wear a mask. Otherwise, a common person going out for day-to-day work or is at home or even going out for some time need not wear a mask, it does not protect you. Sometimes it can be harmful because you might end up touching your face to re-adjust the mask and end up transmitting disease from an infected surface on to your face using your hands.

thank you

| Your are welcome!

Type something...



Build your own assistant using IBM Watson Assistant

Assistant preview

Hello,Welcome to covid-19 assistance. How can I help you?

hi

Hi, Welcome to COVID-19 Assistance

covid-19

| COVID-19 is the infectious disease caused by the most recently discovered coronavirus. This new virus and disease were unknown before the outbreak began in Wuhan, China, in December 2019. COVID-19 is now a pandemic affecting many countries globally.

|Type something...



As life has changed during the pandemic, many people are getting worried about COVID-19 and the new normal life. Call centers and hospitals have been receiving so many queries related to the lockdown, symptoms of the virus, transportation, work, etc.. which kept call centers busy with common questions.

How the Assistant Works?

The three main components of Watson Assistant are **Intents**, **Entities**, and **Dialog**. Intents are sets of user examples to train Watson Assistant. They represent the questions that a user might ask. Entities are dictionaries of keywords and patterns, and the Dialog is the flow of the conversation, where we can build nodes and link them to our intents and entities to design and handle the conversation. Each assistant has its intents and entities, and we trained the assistant using common words among different dialects to make it understand questions.

SOURCE CODE

<https://web-chat.global.assistant.watson.cloud.ibm.com/preview.html?region=eu-gb&integrationID=39335427-8b9c-447c-b679-7fb57d30a196&serviceInstanceID=41fb879b-8455-4b17-88e3-738f6b58f49e>