John Jonah

IT Solutions Specialist

⌖ Fabijoniškių g. 59　📞 +370-617-03191　@ johnjonah0866@gmail.com

🔗 https://johnjonah.netlify.app/

Summary

Results-driven IT professional with a strong background in **IT operations automation**, **process optimization**, and **software development**. Proficient in **Python**, **PHP**, **JavaScript**, **Bash scripting**, and **automation tools** such as **Ansible** and **Jenkins**. Experienced in streamlining IT workflows, developing automation scripts, and managing systems to reduce manual tasks and improve efficiency. Adept at supporting fast-paced, global environments with a commitment to delivering robust IT solutions and operational excellence.

Experience

Pigu.lt
2024-02-04 - present

IT Operations and PHP Developer

- Successfully automated the **XML connection onboarding process for new sellers**, reducing setup time by 40% and ensuring seamless integration into the system.
- Resolved complex XML issues and optimized import processes using **Python** and **PHP**.
- Managed and optimized digital signage content delivery systems for facilities.
- Collaborated with cross-functional teams using tools like **Jira** and **Bitbucket** to enhance process tracking and implement automation improvements.

Spec Health Pharmacy
2019-05-22 - 2023-09-06

IT Consultant

- Designed and deployed automation solutions for inventory management, increasing operational efficiency by 25%.
- Provided tailored IT solutions to streamline processes and minimize manual interventions.
- Monitored system performance and delivered actionable insights to leadership teams.

Zenith Bank
2021-03-14 - 2023-08-21

IT Consultant

- Developed Python scripts to automate data validation processes, saving 30+ hours weekly in manual effort.
- Ensured seamless customer service by resolving technical escalations with advanced troubleshooting skills.
- Standardized and automated account management workflows to ensure compliance and data integrity.

Glodavour Gas
2019-01-22 - 2023-12-22

Software Developer/ Head of IT

- Deployed and managed remote IP camera systems with automated monitoring alerts.
- Improved retail operations by optimizing point-of-sale software and automating system updates.
- Troubleshot and resolved software and hardware issues, ensuring smooth system functionality and minimal downtime.

Education

University of Uyo
2013-07-01 - 2019-09-31

Computer Science　　　　　　　　　　　　　Bachelor's Degree

SMK University of Applied Sciences
2023-09-01 - present

Programming　　　　　　　　　　　　　　　Bachelor's Degree

References

Mrs. Glory Etim Akwanakak

CEO Glodavour Gas Limited | glodavourgas@gmail.com | +234-8037-029124

Skills

Programming Languages
● ● ● ● ●

C, HTML, CSS, PHP, JavaScript, Python, Bash

Automation Tools
● ● ● ● ●

Ansible, Jenkins

Database Management
● ● ● ● ●

MySQL, Design, Implementation, Maintenance

Operating Systems
● ● ● ● ●

Linux, Windows

Version Control
● ● ● ● ●

Git, Bitbucket, GitHub

Cloud & Virtualization
● ● ● ● ●

AWS, Docker, Kubernetes

Microsoft Office
● ● ● ● ●

Word, Excel

Inventory Management
● ● ● ● ●

Installation, Configuration, Maintenance