

# Privacy Policy

Effective Date: 01/02/2025

## 1. Introduction

Welcome to Jaycode.co.uk ("we", "us", "our"). We are committed to protecting your privacy and handling your personal data responsibly. This Privacy Policy explains how we collect, use, and protect your personal data when you use our website.

## 2. Data Controller

Jaycode is the data controller responsible for your personal data collected via this website. If you have any questions about this policy, you can contact us at:

Email: [contact@jaycode.co.uk](mailto:contact@jaycode.co.uk)

## 3. What Personal Data We Collect

- **Contact Form Data:** When you submit a contact form, we collect your name, email address, and message.
- **Technical Data:** IP address, browser type, and access logs (collected automatically for security purposes but not actively monitored for user tracking).

## 4. How We Use Your Personal Data

We use your personal data for the following purposes:

- To respond to your inquiries submitted via our contact form and to resolve your query.
- To maintain website security and prevent fraudulent activities.
- To comply with legal obligations (e.g., responding to lawful requests from authorities).

## 5. How Your Data is Stored and Processed

- Contact form submissions are processed via the Gmail API and sent directly to our email inbox.
- We do not store your personal data in a database or on our servers.

- Our VPS is hosted by IONOS and secured with firewalls, encryption, and other security measures.
- SSL encryption is used to secure data transmissions.

## **6. Sharing of Your Data**

We do not sell, trade, or rent your personal data to third parties. However, we may disclose personal data when required by law, legal process, or governmental request.

## **7. Your Data Protection Rights**

Under UK GDPR, you have the following rights:

- **Right to Access:** You can request a copy of the personal data we hold about you.
- **Right to Rectification:** You can request corrections to inaccurate or incomplete data.
- **Right to Erasure:** You can request deletion of your personal data, subject to legal requirements.
- **Right to Restriction of Processing:** You can request limitations on how we use your data.
- **Right to Object:** You can object to data processing in certain circumstances.
- **Right to Data Portability:** You can request transfer of your data to another service provider.

To exercise these rights, contact us at [contact@jaycode.co.uk](mailto:contact@jaycode.co.uk).

## **8. Data Retention**

We only retain personal data for as long as necessary to fulfill the purposes outlined in this policy. Contact form messages are stored only for the time required to respond to and resolve your inquiry, after which they are deleted within 90 days, unless required for legal or business record-keeping purposes.

## **9. Security Measures**

We take security seriously and implement the following measures:

- Firewalls (UFW) and intrusion prevention systems (Fail2Ban) on our VPS.
- SSL encryption for secure data transmission.
- Regular security updates and system monitoring.

## **10. Third-Party Services**

**We use third-party services to enhance website security and performance:**

- **Cloudflare:** We use Cloudflare for DNS management, security enhancements, and DDoS protection. Cloudflare may process certain technical data, such as IP addresses, for security purposes. You can review their Privacy Policy [here](#).
- **VPS Hosting:** Our website is hosted on our VPS, which has its own privacy policy governing data processing and security. You can review it [here](#):
  - **VPS Hosting Privacy Policy**

**This policy does not apply to external websites, and we encourage you to review their privacy policies separately.**

## **11. Cookies and Tracking Technologies**

**We do not use cookies or tracking technologies for analytics or marketing purposes. If this changes in the future, we will update this policy and implement a cookie consent mechanism.**

## **12. Changes to This Privacy Policy**

**We may update this policy periodically. Any changes will be posted on this page with an updated effective date.**

## **13. Contact Us**

**If you have any concerns or requests regarding your personal data, please contact us at:**

**Email: [contact@jaycode.co.uk](mailto:contact@jaycode.co.uk)**

**By using our website, you agree to this Privacy Policy.**