

Jaycode VPS Hosting Privacy Policy

Effective Date: 01/02/2025

1. Introduction

This Privacy Policy outlines how we handle data on our Virtual Private Server (VPS) hosting infrastructure. We take security and privacy seriously and comply with UK GDPR regulations.

2. Data Collected

Our VPS may process and store the following data:

- Website logs containing IP addresses, browser details, and timestamps (for security monitoring and troubleshooting).
- Temporary caching of website data to optimize performance.

3. Purpose of Data Processing

We process data solely for:

- Ensuring the security, stability, and functionality of hosted services.
- Monitoring and mitigating cybersecurity threats.
- Responding to technical support inquiries and troubleshooting issues.

4. Data Retention

- Website logs are stored for up to **90 days** and then securely deleted.
- Cached website data is periodically cleared to maintain optimal performance.

5. Security Measures

We implement the following security protocols to protect data:

- **Firewalls & Intrusion Prevention:** UFW firewall, Fail2Ban for SSH protection.
- **Encryption:** SSL/TLS via Let's Encrypt for secure data transmission.
- **Access Control:** Limited access to VPS administrative functions.
- **Regular Updates:** System patches and software updates to address security vulnerabilities.

6. Third-Party Services

Our VPS is hosted by **IONOS**. As a hosting provider, IONOS has its own privacy policies governing their data processing:

- **IONOS:** <https://www.ionos.co.uk/terms-gtc/privacy-policy>

7. Data Sharing and Disclosure

- We do not sell or share data with third parties unless required by law.
- In cases of suspected cybersecurity threats, we may share relevant logs with legal authorities.

8. Your Rights Under UK GDPR

As a data subject, you have rights including:

- **Right to Access:** Request a copy of stored personal data.
- **Right to Rectification:** Request corrections to inaccurate data.
- **Right to Erasure:** Request deletion of personal data (subject to security and compliance obligations).
- **Right to Restriction of Processing:** Limit how your data is processed.
- **Right to Object:** Object to data processing under certain circumstances.

To exercise these rights, contact us at **contact@jaycode.co.uk**.

9. Changes to This Privacy Policy

We may update this policy periodically. Changes will be posted with a revised effective date.

10. Contact Information

For any privacy-related inquiries, contact us at: **Email:** contact@jaycode.co.uk