SWE3033 Software Processes

Tutorial 5: Descriptive Process Models

1. What is multi-view process modeling?

2. How can we ensure internal consistency within role-specific views during the modeling step of multi-view process modeling?

3. Interview techniques is the most common technique used for requirement elicitation. Briefly explain the basic guidelines regarding how to conduct elicitation interview in a software organization.

4. How can you mitigate the risk of resistance from participants during descriptive process modeling efforts?

5. How to prevent inaccurate reporting in descriptive process modeling efforts?

You are required to share and present your findings to the whole class during the practical session.