Jaydon Grant Goodrich

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SUMMARY

I have received an associates of science from Utah Valley University. I am an outgoing worker that likes to learn and has a passion for web development. I am currently enrolled in a 6 month coding bootcamp through the University of Utah that will further my skills with both back end and front end systems.

SKILLS

Leadership - I have refined my leadership skills through coordinating 20 volunteer representatives and empowering them to accomplish their goals.

Communication - Interacting with people on a daily basis, Listening, and always trying help. Bilingual in English and Spanish.

Training - Mentoring and training new volunteers to succeed in their given endeavors.

EDUCATION

Herriman HIgh School, Herriman, UT - *High School Diploma*

August 2012 - June 2015

Graduated in 2015

Utah Valley University, Orem, UT - *Associate of Science - University Studies*

January 2018 - June 2020

EXPERIENCE

StubHub - Contracted Catalog Associate(AWS)

November 2019 - May 2020

- Used various forms of research and data to update and manage the catalog.
- Created training material, and was involved in the hiring process of multiple associates.

Simply Mac - *iOS Technician/ Operation Manager*

June 2019 - November 2019

- Worked to repair various iOS/Mac devices
- Received certifications (ACTM, ACIT, Apple Service Fundamentals)
- Ran the day to day operations of inventory.

StubHub - *Customer Service Expert*

Nov 2017 - April 2019

- Ability to work with people to resolve their concerns and needs.
- Ability to communicate and de escalate situations that were frustrating for the fan.
- Worked quickly and efficiently to find solutions that met the needs of the fan.