



# American International University-Bangladesh (AIUB)

Department of Computer Science

Faculty of Science & Technology (FST)

Fall 22 23

Section: C

Software Quality Assurance and Testing

**Pick Up**

A Report submitted

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Company:

Sign:

Date:

# **Software Test Plan**

for

## **Pick Up**

Version 1.0 approved

Prepared by

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10.12.2022

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## REVISION HISTORY

Revision	Date	Updated By	Updated Comment
0.1	05-12-22	Rokon	1st Draft
0.2	05-12-22	Niloy	2nd Draft
0.3	06-12-22	Sayem	3rd Draft
0.4	07-12-22	Rabby	4th Draft
0.5	08-12-22	Rokon	5th Draft

0.6	09-12-22	Rabby	6th Draft
0.7	09-08-22	Niloy	7th Draft
0.8	18-08-22	Sayem	8th Draft

## **1. TEST PLAN IDENTIFIER:RS-MTP01.3**

## **2. REFERENCES**

- Software Requirement Engineering Document
- Software Quality And Testing Course PowerPoint Slides
- Selenium tool
- Postman Software

## **3. INTRODUCTION**

### **3.1 Background to the Program**

Many popular e-commerce websites are available. But the problem is when customers want a product that is not available in any e-commerce platform. Customers are not able to purchase those products sitting at home. Our system has two individual ways to purchase the product. One is as, like the other, sellers add their products customers can choose and buy. Another one is if customers can't find their expected product. They can purchase through the service provider. According to the product location, customers can send a request order to the service provider with details of the product. And Customers can get here products through the service provider. We are doing this project for helping people and many of us want products from a place where we have no familiar person to help. There is a high risk of an unknown person that they can deceive. So, through this system we can make it possible with enough credibility for the people.

## 3.2 Solution to the Program

This project is one that allows people to buy and sell physical goods, services, and digital products over the internet rather than at a brick-and-mortar location. Through this project, clients sell products and provide customer service properly and customers are able to buy their products. Using this website, user can pay their payments or they are able to pay cash on delivery (COD). And the purpose of this project is to maintain a business platform so peoples get their needed products by using this website in a few moments. And also, by using this project, people can easily interact with service providers and get products as soon as possible. By using this project, customer can easily do their shopping, clients can easily sell their products, and the company can earn money.

## 4. REQUIREMENT SPECIFICATION

### 4.1 System Features

Requirement ID	Requirement Description	Dependencies	Originator
FR-01	Two types of users: customer and client; store their credentials in the database.	Users need to have valid and unique email address, strong password as well as other valid information.	Junior Developer
FR-02	Authenticate validly of the users of the	Must be a registered user.	Junior Developer

	system and log them in.		
FR-03	Users can edit their profile.	Must be a registered user.	Junior Developer
FR-04	Products can be added, edited, and deleted by the client.	Must be a valid products.	Junior Developer
FR-05	Clients are able to track which customers have purchased their products.	Must be a valid client.	Senior Developer
FR-06	Customers can see all the products that have been added to the cart.	Must be a valid customer.	Junior Developer
FR-07	Customers can purchase products.	Customers must have valid payment details.	Senior Developer
FR-08	Customers can see which products were bought from which client.	Database	Senior Developer
FR-09	Customers can review the	Must have bought the product they	Junior Developer

	products on their experience.	are reviewing.	
FR-10	Admin can create client and customer.	Must be an authenticated admin.	Junior Developer
FR-11	Admin can see the statistical data of users, purchases	Must be an authenticated admin.	Senior Developer
FR-12	Admins can delete posts; block customers and clients.	Must be an authenticated admin.	Senior Developer

## 4.2 System Quality Attributes


Requirement ID	Date	Requirement Description	Dependencies	Originator
NF-0.R1	05-12-22	Security	Program	Software Engineer
NF-0.R2	06-12-22	Usability	Program	Junior Developer
NF-0.R3	07-12-22	Maintainability	Program	Senior Developer
NF-0.R4	08-12-22	Scalability	Program	Software Engineer
NF-0.R5	09-12-22	Performance	Program	Senior Developer

NF-0.R6	10-12-22	Reliability	Program	Senior Developer
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## 4.3 System Interface

### 4.3.1 Login Page

[Products](#) [Cart](#) [Empty Cart](#) [Customer Registration](#) [Client Registration](#) [Service Provider Registration](#) [Login](#)

  
**Have an account?**

Remember Me ☐ [Forgot Password](#)

[Login](#)

### 4.3.2 Registration Form of Client



### Client Registration

Name

Shop name

Email

Address

Mobile Number

Password

## 4.3.3 Registration Form of Customer

### Customer Registration

Name

Id

Password

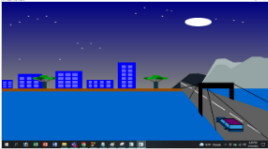
Email

Address


Phone Number

## 4.3.4 Product List


[Products](#) [Cart](#) [Empty Cart](#) [Customer Registration](#) [Client Registration](#) [Service Provider Registration](#) [Login](#)



Screenshot  
Price: BDT1000  
[Add to Cart](#)

 Card image cap

John Rambo  
Price: BDT1000  
[Add to Cart](#)

 Card image cap

John Rambo  
Price: [BDT1000](#)

## 4.3.5 My Orders

<a href="#">Products</a> <a href="#">Empty Cart</a> <a href="#">Cart</a> <a href="#">My Orders</a> <a href="#">Request Order to SP</a> <a href="#">DashBoard</a>			
Id	Status	Price	Details
<a href="#">2</a>	Ordered	1000	<a href="#">Details</a>


## 4.3.6 Order Details

## Order Details

Order Id: 2

Order By: rafi

Order Details

Name	Image	Unit Price	Qty
Screenshot		1000	1

### 4.3.7 Request Order to Service Provider

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## Request Order to Service Provider

Product Name

Quantity

Product Details

Address

Mobile Number

Email

[Request Order](#)

## 4.4 Project Budgets

Effort Estimation:

Our project is to develop a website named “**Pick Up**”.

Development Time = 1 Months

Required number of peoples = 4

Budget Estimation:

Duration in weeks = 4 weeks

Office days = 5 days

Working hours = 9 Hours

So Per week working hours is =  $(5*9)$  hours  
= 45 hours

So Total Working hours is =  $(45*4)$  hours  
= 180 hours.

Employee’s salary per hour is = 1200 Taka

Total Salary =  $(1200*180)$  Taka  
= 216,000 Taka

Total cost:

Expense	Amount
Salary for 4 employees	216,000 Taka
1 month office rent	15000
Electricity and other costs	4000 Taka
1 month Maintenance cost	10000
Travel Cost	5000
Total Cost	250,000 Taka

15% of the total cost(profit)	37,500 Taka
Now total budget is	287,500 Taka

## 5. FEATURES NOT TO BE TESTED

- Edit Admin Profile (Personal Information)
- Statistical data of users, purchases
- Networking Testing
- Language (Default language is English)

## 6. TESTING APPROACH

### 6.1 Testing Levels

**Unit Testing:** This level of testing is done by the developers to ensure that the functionality developed by the developers is working correctly according to the expectation. At this level, the lead developer approves the module, integrates it with the system level, and passes it to the SQA team. In this process, it only finds the defects for this particular unit and needs to work around them to make the unit functional and meet the expectation.

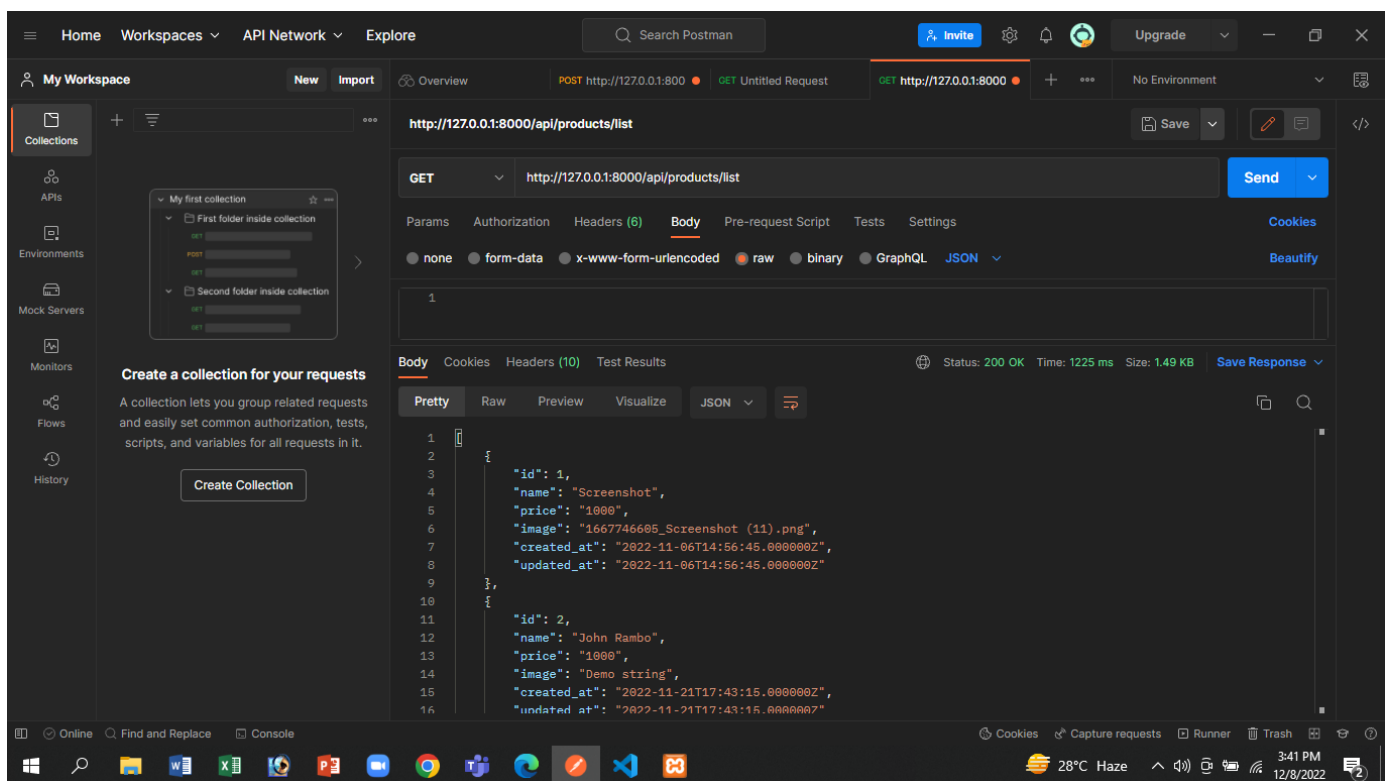
**System/ Integration Testing:** At this level, all the modules are integrated and a system-level test will be conducted by the test manager and SQA engineers to find out the existing bugs which were not able to detect on unit testing. This level of testing is time-consuming and expensive. By this level of testing, most of the major defects have been detected, and need to work around the application to remove the bug and make the system properly functional.

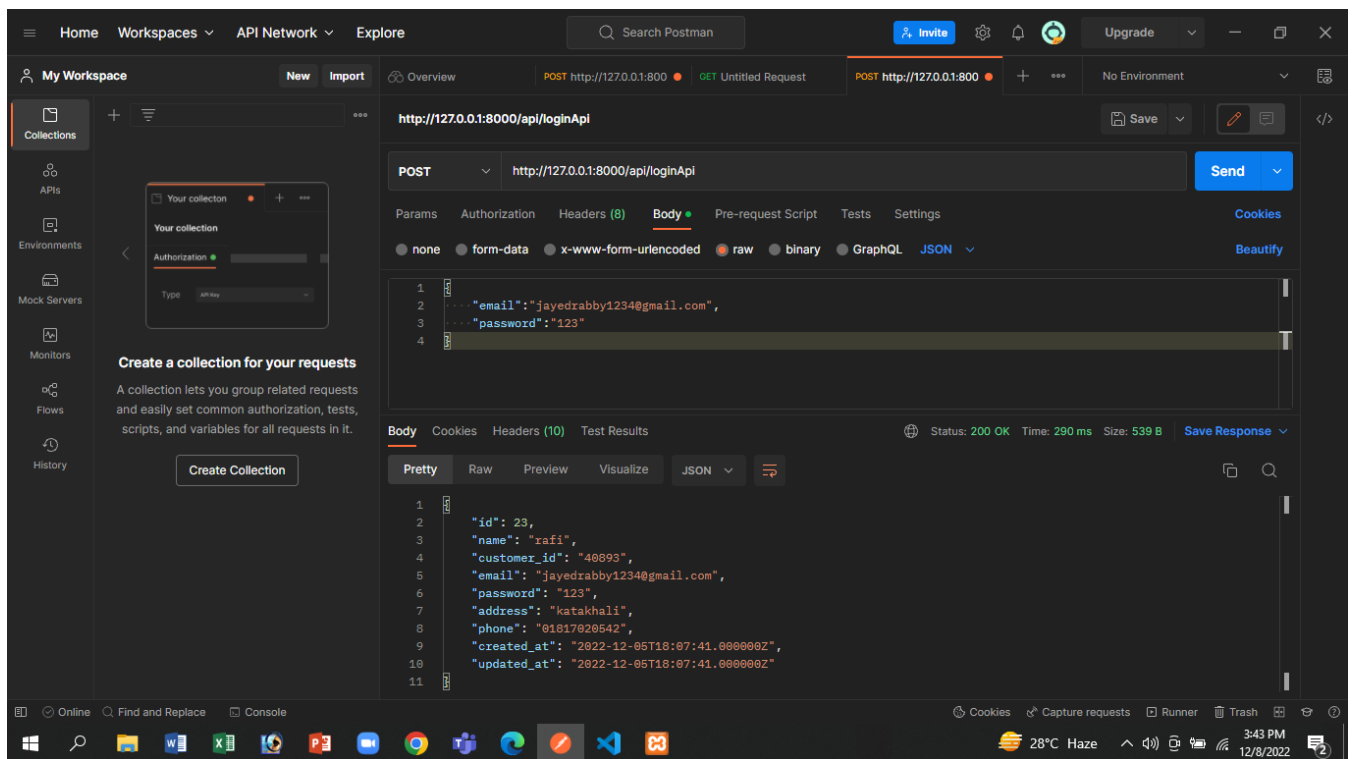
**Acceptance Testing:** This level of testing is done by some of the potential users, business personnel of the department, and the project lead to

ensure that the application meets the stockholders' expectations. This testing is conducted only to find defects rather than ensure that the application meets the acceptance criteria. After the System/Integration test is completed, the acceptance test will run in parallel with the existing creating user manuals and instructions processes for one month.

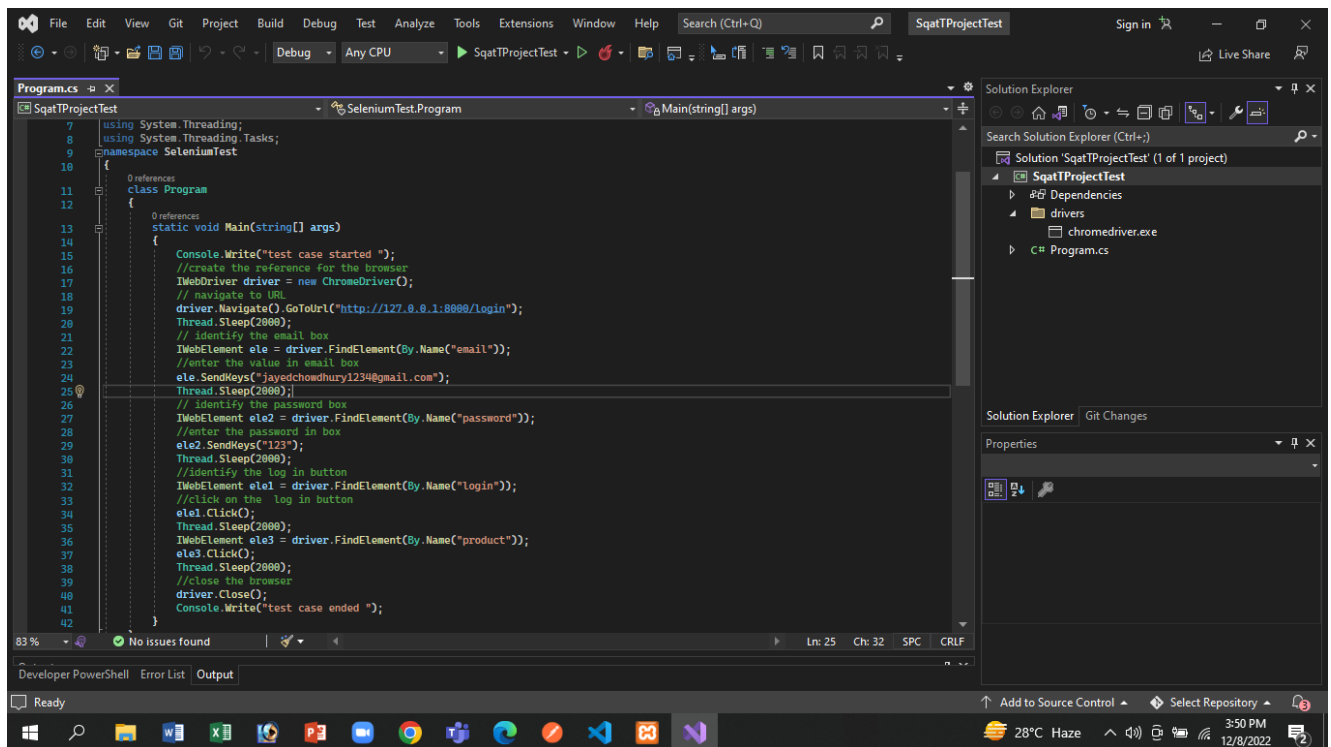
## 6.2 Test Tool

### 6.2.1 Postman





## 6.2.1 Selenium



## 6.3 Meetings

Meeting Date	Meeting Criteria	Object
01.12.2022	Checking of system features and quality attributes	<ul style="list-style-type: none"><li>● Check the Functional &amp; Nonfunctional requirements</li><li>● System's working process</li></ul>
05.12.2022	Error & Bug Solving	<ul style="list-style-type: none"><li>● After detecting bugs list them down</li><li>● Solve the bugs</li><li>● Preparation for safety</li></ul>
10.12.2022	Conclusive	<ul style="list-style-type: none"><li>● Check the listed documentation</li><li>● Recheck the requirements</li><li>● Run the full system</li></ul>



## 7. TEST CASES/TEST ITEMS

### Test Case 1: Client Registration

Project Name: Pick Up		Test Designed by: Easinul Abedin Sayem		
Test Case ID: Registration Client_01		Test Designed date: 08-12-2022		
Test Priority (Low, Medium, High): High		Test Executed by: Easinul Abedin Sayem		
Module Name: Registration		Test Execution date: 08-12-2022		
Test Title: Verifying registration client module				
Description: Test the Pick Up Registration Client website registration session				
Precondition (If any): 1. Need to use a username,shopname,email,address,phone number,password (Doesn't present in the system Database)				
Test Steps	Test Data	Expected Results	Actual Results	Status (Pass/Fail)
1.Go to the site registration page.  2.Fill up the information.	Uname:Easnul  shopname:SK  Email: abc@gmail.com  Address: Dhaka	Successful Registration	Pass registration for valid email	Pass

3. Click on the "Sign Up" button.	PhoneNumber: Password:12345			
<b>Post Condition:</b> User will go back to the login page.				

## **Test Case 2: Customer Registration**

<b>Project Name:</b> Pick Up	<b>Test Designed by:</b> Easinul Abedin Sayem
<b>Test Case ID:</b> Registration Customer_02	<b>Test Designed date:</b> 08-12-2022
<b>Test Priority (Low, Medium, High):</b> <b>High</b>	<b>Test Executed by:</b> Easinul Abedin Sayem
<b>Module Name:</b> Registration Customer	<b>Test Execution date:</b> 08-12-2022
<b>Test Title:</b> Verifying registration Customer module	
<b>Description:</b> Test the Pick Up Registration Customer website registration session	

**Precondition (If any):** 1 Need to use a username, id,password,email,address,phone number (Doesn't present in the system Database)

Test Steps	Test Data	Expected Results	Actual Results	Status (Pass/Fail)
3.Go to the site registration page  4.Fill up the information       3. Click on the "Sign Up" button	Uname:eufi Id:123 Password:1234 Email: abc@gmail.com  Address: Dhaka  Phone: 01856894644	Successful Registration	Pass registration for valid email	Pass
<b>Post Condition:</b> User will go back to the login page.				

### **Test Case 3: Login**

Project Name: Pick Up		Test Designed by: Easinul Abedin Sayem		
Test Case ID: Login_01		Test Designed date: 08-12-2022		
Test Priority (Low, Medium, High): High		Test Executed by: Easinul Abedin Sayem		
Module Name: Login		Test Execution date: 08-12-2022		
Test Title: Verifying login module				
Description: Test the Pick Up Customer website login session				
Precondition (If any): 1. User need to register into the system				
Test Steps	Test Data	Expected Results	Actual Results	Status (Pass/Fail)
1. Go to the site login page 2. Fill up the information 3. Click on the “login” button.	Uname:Easnul Pass: 123456	Successful Login	Successful	Pass
Post Condition: User will go into the Home page.				

## **Test Case 4: Logout**

<b>Project Name:</b> Pick Up		<b>Test Designed by:</b> Easinul Abedin Sayem		
<b>Test Case ID:</b> Logout_01		<b>Test Designed date:</b> 08-12-2022		
<b>Test Priority (Low, Medium, High):</b> High		<b>Test Executed by:</b> Easinul Abedin Sayem		
<b>Module Name:</b> Logout		<b>Test Execution date:</b> 08-12-2022		
<b>Test Title:</b> Verifying logout module				
<b>Description:</b> Test the Pick Up website logout session.				
<b>Precondition (If any):</b> 1. User need to login into the system				
Test Steps	Test Data	Expected Results	Actual Results	Status (Pass/Fail)
1. Go to the site's Dashboard page. 2. Click on the “logout” button.	N/A	Successful  Logout	Successful	Pass
<b>Post Condition:</b> User will go back to the login page.				

## **Test Case 5: Add Product**

<b>Project Name:</b> Pick Up		<b>Test Designed by:</b> Easinul Abedin Sayem		
<b>Test Case ID:</b> Add Product _01		<b>Test Designed date:</b> 08-12-2022		
<b>Test Priority (Low, Medium, High):</b> Medium		<b>Test Executed by:</b> Easinul Abedin Sayem		
<b>Module Name:</b> Add Product		<b>Test Execution date:</b> 08-12-2022		
<b>Test Title:</b> Verifying Add Product module				
<b>Description:</b> Test the Pick Up website Add Product session				
<b>Precondition (If any):</b> 1. User need to login as a client into the system.				
Test Steps	Test Data	Expected Results	Actual Results	Status (Pass/Fail)
1.Go to the site add product page  2.Input product name as well as product price and picture of A product	Product Name: Chips  Price:100  Image:xyz.jpg	Successful Update Profile	Successful	Pass

3.Press on “Upload” button				
<b>Post Condition:</b> User will go into the product list page.				

## **Test Case 6: Add Product to cart**

<b>Project Name:</b> Pick Up		<b>Test Designed by:</b> Easinul Abedin Sayem		
<b>Test Case ID:</b> Add Product to Cart _01		<b>Test Designed date:</b> 08-12-2022		
<b>Test Priority (Low, Medium, High):</b> Medium		<b>Test Executed by:</b> Easinul Abedin Sayem		
<b>Module Name:</b> Add Product to Cart		<b>Test Execution date:</b> 08-12-2022		
<b>Test Title:</b> Verifying Add Product to Cart module				
<b>Description:</b> Test the Pick Up website Add Product to Cart session				
<b>Precondition (If any):</b> 1. User need to login into the system				
<b>Test Steps</b>	<b>Test Data</b>	<b>Expected Results</b>	<b>Actual Results</b>	<b>Status (Pass/Fail)</b>
1. Go to the site list	N/A	Successful	Successful	Pass

of product page		Add to cart		
2.Click on the “add to cart” button				
<b>Post Condition:</b> User will go into the Home page.				

## **Test Case 7: Product Buy**

<b>Project Name:</b> Pick Up	<b>Test Designed by:</b> Easinul Abedin Sayem
<b>Test Case ID:</b> Product Buy _01	<b>Test Designed date:</b> 08-12-2022
<b>Test Priority (Low, Medium, High):</b> Medium	<b>Test Executed by:</b> Easinul Abedin Sayem
<b>Module Name:</b> Product Buy	<b>Test Execution date:</b> 08-12-2022
<b>Test Title:</b> Verifying Product Buy module	
<b>Description:</b> Test the Pick Up website Product Buy session	
<b>Precondition (If any):</b> 1. User need to login and add to cart into the system.	



Test Steps	Test Data	Expected Results	Actual Results	Status (Pass/Fail)
1.Go to the site cart page 2.Click on the “checkout” button	N/A	Successful product buy	Successful	Pass
<b>Post Condition:</b> User will go into the page and show the confirm message				

### **Test Case 8: Delete Product**

<b>Project Name:</b> Pick Up	<b>Test Designed by:</b> Easinul Abedin Sayem
<b>Test Case ID:</b> Delete Product _01	<b>Test Designed date:</b> 08-12-2022
<b>Test Priority (Low, Medium, High):</b> Medium	<b>Test Executed by:</b> Easinul Abedin Sayem
<b>Module Name:</b> Delete Product	<b>Test Execution date:</b> 08-12-2022
<b>Test Title:</b> Verifying Delete Product module	

<b>Description:</b> Test the Pick Up website Delete Product session				
<b>Precondition (If any):</b> 1. User need to login as a client into the system.				
Test Steps	Test Data	Expected Results	Actual Results	Status (Pass/Fail)
1.Go to the site products list page 2.Click on the “delete” button	N/A	Successful Delete product	Successful	Pass
<b>Post Condition:</b> User will stay in products list page.				

## **Test Case 9: View Product**

<b>Project Name:</b> Pick Up	<b>Test Designed by:</b> Easinul Abedin Sayem
<b>Test Case ID:</b> View Product _01	<b>Test Designed date:</b> 08-12-2022
<b>Test Priority (Low, Medium, High):</b> Medium	<b>Test Executed by:</b> Easinul Abedin Sayem

<b>Module Name:</b> View Product		<b>Test Execution date:</b> 08-12-2022		
<b>Test Title:</b> Verifying View Product module				
<b>Description:</b> Test the Pick Up website View Product session				
<b>Precondition (If any):</b> N/A				
Test Steps	Test Data	Expected Results	Actual Results	Status (Pass/Fail)
1.Go to the site  2.Go to the product list	N/A	Successful View product	Successful	Pass
<b>Post Condition:</b> User stay in products list page.				

## 8. ITEM PASS/FAIL CRITERIA

- With valid information, the registration should be done.
- The user/customers profile, client profile & service provider profile should be created.
- A valid user name and password should be given.
- Users/customers should be able to add to cart their products and remove their products.
- Clients add products and delete products which is properly done in the system.
- There is no error when a customer orders products and confirms products.
- Service Provider accepts the request from the customer which functionality smoothly works.
- The test cases should be properly documented.
- All reports should be maintained.
- All problem documents should be viewed by the valid user account.
- Item pass/fail criteria depends on Test Cases. 100% defect free system is not possible.
- If 98% or above 98% test cases are passed then the system is passed.
- If below 98% test cases are passed then the system is failed.

Here we have implemented a total of 9 test cases. At first, when applied the test case to the system, 60% of the test cases were passed successfully and 40% failed. The test cases were failing due to some logical errors and query related issues on the database. When the test case was applied after solving query related problem, all the test cases passed successfully.

## **9. TEST DELIVERABLES**

- Test Documentation
- Test Plan
- Test Strategy
- Test Scenario
- Test Designs
- Test Cases
- Test data
- Test Results
- Errors
- Bug report
- Test Summary Report
- Test Status report
- Test Scripts

## **10. STAFFING AND TRAINING NEEDS**

Depending on the project, different methods will be used for staffing and training. If this section is a component of a Master Test Plan, it should specify the stages of the project lifecycle at which various staffing levels and skill sets are required. Where one full time tester assigned for the project for the system/integration and acceptance testing phases of the project. If this is an iteration test plan, the primary attention should be on the potential training locations and activities. The EDI interface's fundamental functions will need to be taught to the developers and testers. The project manager assumed that for the

project needs the developers and testers are hire and properly give training to done the project.

The test team frequently needs the assistance and expertise of other team members who are not formally a part of the test team. System administrators, database administrators, and developers must be scheduled appropriately in the plan in order to support the testing activities.

## 11. RESPONSIBILITIES

Name	Role	Responsibility
MD Rokon Islam Emon	Project Manager	<ol style="list-style-type: none"><li>1. Ensure the completion of the Project in due time.</li><li>2. Conduct required interactions with customers.</li><li>3. Manage the whole project and team.</li><li>4. Match the completed project with the requirements.</li></ol>

H.M. Jayed Chowdhury Rabby	Senior Developer	<ol style="list-style-type: none"> <li>1. Research, design, implement and manage software programs.</li> <li>2. Write and implement efficient code.</li> <li>3. Deploy software tools, processes, and metrics.</li> </ol>
MD Bakhtiar azim niloy	Lead Quality Assurance Engineer	<ol style="list-style-type: none"> <li>1. Create test plans, test forms, test cases, and test information.</li> <li>2. Develop test cases and prioritize testing activities.</li> <li>3. Prepare all reports related to program testing carried out.</li> </ol>

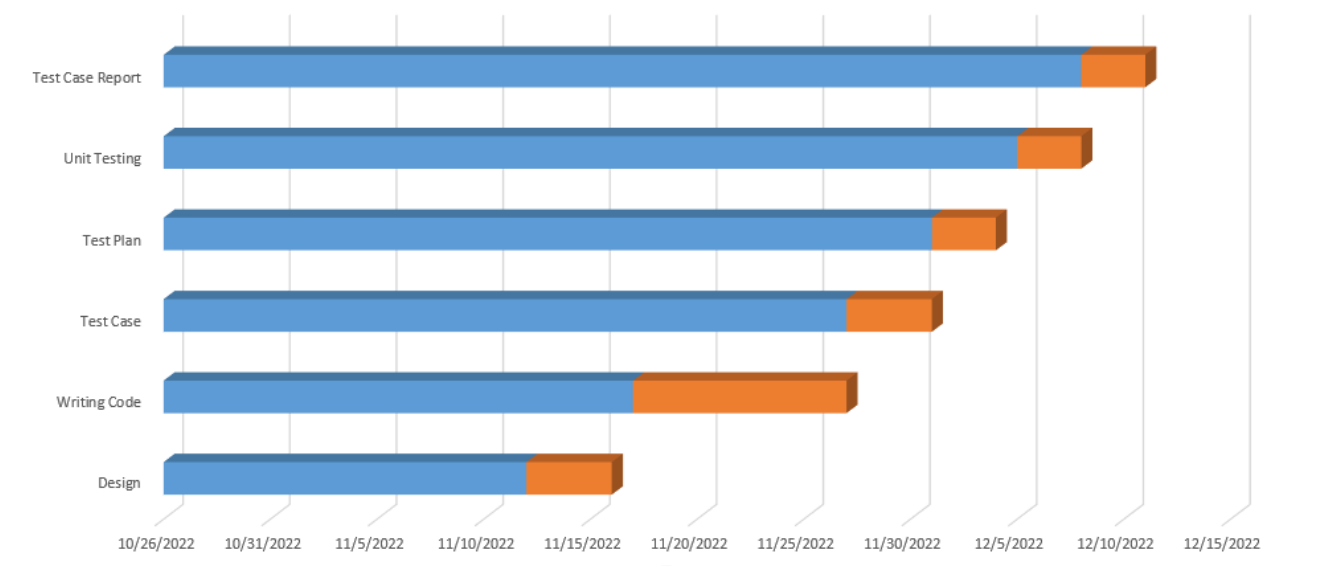
Easinul Abedin Sayem	Lead Quality Control Engineer	<ol style="list-style-type: none"> <li>1. Characterize the testing activities of test planning.</li> <li>2. Check if all the tools and fundamental assets are available to execute the test cases.</li> <li>3. Execute all the test cases and report defects.</li> </ol>
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## 12. Testing Schedule

Task Name	Duration	Responsible
Design	4	Project Manager & Senior Developer
Writing Code	10	Senior Developer
Test Plan	3	Lead Quality Assurance Engineer & Project Manager
Unit testing	3	Senior Developer, Junior Developer



Test Case	4	Lead Quality Control Engineer
Test Case Report	3	Test Engineer



## 13. PLANNING RISKS AND CONTINGENCIES

Risk	Probability	Impact	Mitigation
Error in function execution	Medium	Medium	Test the web app frequently and maintain daily backup.
Error due to invalid input	High	Low	Train user to use right data type in each input field.

Loss of encrypted data(password)	Medium	High	Maintain security check and backup
Database query execution error	Low	High	Recheck the queries and logics.

## 14. APPROVALS

Position	Assigned
Project Manager	Development Plan
Development Management	Integration test
Design Manager	Interface
Test Team Lead	Test Plan
Test Engineer	Functionality test
QA Manager	Review Test Case
Client	Acceptance Testing

