Jason Z. Jacobs

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PROFESSIONAL SUMMARY

Ambitious and detail-oriented full-stack software developer with a strong foundation in front-end and back-end technologies. Adept at crafting seamless user experiences and developing scalable applications. Passionate about robotics, automation, and innovative problem-solving.

TECHNICAL SKILLS

- **Programming Languages**: Java, TypeScript, Python, C++, SQL, JavaScript
- **Frameworks & Tools**: Angular, Ionic, Spring Boot, .NET Core
- **Databases**: MySQL, PostgreSQL, MongoDB
- **Infrastructure**: AWS, Docker, Kubernetes, CI/CD pipelines
- **Other Skills**: Agile/Scrum methodologies, Git version control, RESTful API development

PROFESSIONAL EXPERIENCE

Software Developer
Savvato Software — Remote
Jan 2023 – Present

- Developed and maintained front-end features using Angular and Ionic frameworks.
- Built and optimized back-end services with Java Spring Boot, ensuring database efficiency with MySQL.
- Collaborated in Agile teams, contributing to project sprints and resolving complex technical challenges.
- Implemented secure authentication systems and API integrations to enhance user functionality.

Technical Support Representative
T-Mobile — Remote
Oct 2023 – Dec 2024

- Delivered technical support to resolve customer issues effectively, improving customer satisfaction scores.
- Used Jira to manage and prioritize support tickets, ensuring timely issue resolution.

Support Coordinator
Comcast — Colorado Springs, CO
Oct 2013 – Nov 2023

- Optimized internal workflow processes, reducing resolution times for service requests.
- Enhanced internal tools to improve operational efficiency across multiple teams.

EDUCATION

Bachelor of Science in Cybersecurity / Information Security
University of Arizona Global Campus | May 2020 – July 2024

- Graduated Magna Cum Laude | GPA: 3.81

FEATURED PROJECTS

Personal Portfolio Website

- Designed and deployed a responsive portfolio website using HTML, CSS, and JavaScript.
- Showcases projects such as a scientific calculator app, a rock-paper-scissors game, and *Karen,* a 2D video game.
- Continuously updated to reflect skills and ongoing work.

Karen – 2D Video Game

- Developed a fully playable Level 1 using Python and Pygame.
- Features animations, a boss battle, and engaging mechanics.

Scientific Calculator App

- Created an advanced calculator with a user-friendly interface and robust functionality.

CERTIFICATIONS

- Certified in Cybersecurity (CC) | ISC2 – Completed December 2024

ADDITIONAL INFORMATION

- **Work Authorization**: U.S. Citizen