

**GENERAL CONDITIONS OF CARRIAGE
FOR DOMESTIC PASSENGER AND BAGGAGE**

ASIANA AIRLINES

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CHAPTER 1. GENERAL

RULE 1. DEFINITIONS

As used in these conditions of carriage, terms shall be defined as follows;

1. “AAR” refers to Asiana Airlines Incorporated.
2. “Domestic Passenger Carriage” (hereinafter referred to as “carriage”) represents, irrespective of whether performed for compensation or gratuitously, a carriage of passenger and his/her baggage(s) in which, according to the contract of carriage, the place of departure, the place of destination and any other place(s) of landing are situated wholly within the territory of the Republic of Korea.
3. “Ticket” refers to a document, passenger coupon, flight coupon, or an Electronic Ticket issued by AAR or the deputy designated by AAR (hereinafter referred to as “Agent”) in accordance with the Conditions of Carriage, which provides for the carriage of passenger on AAR’s domestic route(s).
4. “Passenger Coupon” refers to the portions of the Passenger Ticket, which is given to passenger to prove the contract of carriage between passenger and AAR.
5. “Flight Coupon” refers to the portion of the Passenger Ticket that indicates particular places between which the coupon is good for carriage.
6. “Electronic Ticket” refers to an Itinerary/Receipt issued by AAR or on our behalf, the Electronic Coupons.
7. “Electronic coupon” refers to an Electronic Flight Coupon or other value document held in AAR’s database.
8. “Itinerary/Receipt” refers to a document or documents AAR issues to passengers traveling on Electronic Tickets that contains the passenger’s name, flight information and notices.
9. “Normal Fare” refers to the full fares, established by AAR, applicable to the domestic carriage of passenger.
10. “Discounted Fare” refers to the fares that allow up to 50% discount from the normal fare.
11. “Special Fare” refers to the fares that allow over 50% discount from the normal fare.
12. “Baggage”, which is equivalent to luggage, means such articles, effects and other personal property of a passenger as are necessary or appropriate for wear, use, comfort or convenience in connection with his/her trip. Unless otherwise specified, it includes both checked and uncheck baggage of the passenger. However, in the case of a more than reasonable quantity of the same article, it will be regarded that the articles are for commercial purpose and will not be considered baggage if there is no valid reason in the opinion of AAR.
13. “Checked Baggage”, which is also called “registered baggage”, refers to a baggage of which AAR

- takes sole custody and for which AAR has issued a baggage check and baggage (claim) tag(s).
- 14. “Unchecked Baggage”, which is equivalent to hand luggage, refers to a baggage other than checked baggage.
 - 15. “Excess Baggage” refers to a baggage in excess of the free baggage allowance of a passenger as permitted by AAR.
 - 16. “Baggage Tag” represents those portions of the ticket which provide for the carriage of passenger’s checked baggage and which are issued by AAR as a receipt for the passenger’s checked baggage.
 - 17. “Excess Baggage Tag” refers to a document issued by AAR for the carriage of excess baggage.
 - 18. “Group Passengers” refer to a party of ten or more passengers traveling together at the same time, provided that the reservations of all the passengers have been applied for in advance at the same time.
 - 19. “Adult” refers to a passenger who is 13 years of age or over at the time of commencement of travel.
 - 20. “Child” refers to, for a purpose of discounts for children, a passenger who is 2 years of age or over but under 13 years of age at the time of commencement of travel.
 - 21. “Infant” refers to, for a purpose of discounts for infants, a passenger who is under 2 years of age at the time of commencement of travel.
 - 22. “SDR” refers to the Special Drawing Rights as defined by the International Monetary Fund.
 - 23. “Refund Charge” refers to the charge that applies to a refund of the Passenger Ticket, depending on the fare types.
 - 24. “No-show penalty” refers to the charge that applies to a passenger who does not use the reserved space without notifying the AAR a cancellation by the scheduled departure time, or fails to use confirmed space after completing the check in procedures.
 - 25. “TARIFFS” refer to AAR’s fares, rates and charges for international carriage of passengers and baggage and related rules and regulations, which are made part of these Conditions of Carriage.
 - 26. “Valuation charge” refers to a charge imposed when declaring the value of goods that exceeds the amount covered under AAR’s limits of liability before any damage or loss of a checked baggage.
 - 27. "Individual discounted fares" represent the reduced fares that a passenger shall pay when he/she meets specific conditions set forth by AAR.

RULE 2. APPLICABILITY AND CHANGE OF CONDITIONS OF CARRIAGE

- 1. These Conditions of Carriage shall apply to domestic carriage of passenger and baggage including all services incidental thereto performed by AAR at fares, rates and charges published in connection with these Conditions of Carriage except where the Conditions of Carriage for International Passenger are applicable. AAR adheres to Fair Trade principles in compliance with consumer rights

and interests.

2. Carriage of passengers and baggage performed pursuant to a charter agreement with AAR shall be preferably subject to such charter agreement, and any others not specifically provided in the charter agreement shall be subject to these Conditions of Carriage. The passenger, by accepting carriage pursuant to a charter agreement and a carriage is performed thereunder, shall be regarded as having agreed to said agreement and these Conditions of Carriage, whether or not he/she has concluded the charter agreement with AAR.
3. With respect to a gratuitous carriage, AAR shall reserve the right to exclude the application of all or part of these Conditions of Carriage.
4. Where a special agreement is made with respect to a certain rule in these Conditions of Carriage, such special agreement shall have the precedence over such rule.
5. The carriage of passenger and baggage shall be subject to these Conditions of Carriage and the rules and regulations established thereunder in effect on the date of commencement of travel.
6. These Conditions of Carriage and the rules and regulations established thereunder shall not be subject to change without previous notice except as otherwise specified under the specified law, government order or service improvement. The application for the changed rules and regulations depend upon the ticket issue date.
7. Code Shares
 - A. On some services AAR has arrangements with other carriers known as "Code Shares". This means that even if passengers have a reservation with AAR and hold a ticket where AAR's name or airline designator code(OZ) is indicated as the carrier, another carrier may operate the aircraft. If such arrangements apply AAR will advise passengers of the carrier operating the aircraft at the time passengers make a reservation.
 - B. All passengers and baggage carried on a Code Share flight AAR is indicated as the carrier shall be subject to the articles set forth in these Conditions of Carriage.
 - C. Notwithstanding Subparagraph B above, AAR Code Share partners may, in their discretion, apply different rules as to the following (including, but not limited to). In that case, AAR will advise passengers of the AAR Code Share partner's rules:
 - 1) Check-in times and procedures
 - 2) Carriage of passengers with connection flights
 - 3) Lounge service
 - 4) Carriage of unaccompanied children
 - 5) Free baggage allowance
 - 6) Excess baggage charge
 - 7) Special-equipment

8) Carriage of animals

D. Code Share partner

- 1) Air Busan (BX) <https://www.airbusan.com>
- 2) Air Seoul (RS) <https://flyairseoul.com>

RULE 3. PUBLIC NOTICE

Passenger fares, charges and Conditions of Carriage shall be displayed at visible place in AAR's offices for passengers.

RULE 4. PASSENGER'S CONSENT

It shall be presumed that a passenger has recognized and consented to these Conditions of Carriage and the rules and regulations established thereunder by purchasing a ticket.

RULE 5. APPLICABLE LAW AND JURISDICTION

1. These Conditions of Carriage shall be construed in accordance with the law of the Republic of Korea, and to any other matter that is not provided for herein shall apply the applicable laws of the Republic of Korea.
2. The jurisdiction of any action, concerning the carriage performed pursuant to these Conditions of Carriage, whoever the person entitled to claim for damages is or whatever the basis for such claim is, shall be subject to the courts of the Republic of Korea and the legal procedures of such action and shall be in accordance with the laws of the Republic of Korea.

RULE 6. INSTRUCTIONS BY CARRIER'S EMPLOYEE

A passenger shall observe the instruction or demand by AAR's employee with regard to emplaning, deplaning and any other acts or conducts at the airport and on board the aircraft, and to loading, unloading and custody of baggage.

RULE 7. CHANGE IN FLIGHT OPERATIONS

1. AAR may change any schedule of a flight without any prior notice and shall not be responsible for

any trouble with respect to connection of a passenger and/or his/her Baggage with any other flight because of such change. Provided that times shown in a timetable or elsewhere shall be just scheduled but not guaranteed and shall form no part of the contract of Carriage. AAR, moreover, shall not be responsible for differ between time shown in a timetable and elsewhere.

2. AAR may, without notice, change the scheduled time of or cancel, suspend or terminate any flight, change the place of departure or destination, make emergency landings, limit the number of passengers on board, unload all or part of loaded baggage, because of laws and regulations, government orders or request, strikes, labor disputes, weather condition, reason due to airports, flight connection, unforeseen maintenance for safety, riots, civil commotion, wars, a natural disaster and any other circumstances beyond AAR's control.
3. For any situation of the Paragraph 1 or Paragraph 2 of RULE 7, AAR contacts a passenger by post, e-mail, or SMS in order to notify the change of schedule of flight with responsibility. A passenger who gave his/her contact information to AAR would only be provided this notification. However, a passenger would not be notified by those methods as a flight departs in a very short time and just shall be informed by an airport notice. In the situation when a passenger does not accept change of schedule or AAR is not able to provide another aircraft to the point of the destination, AAR would not be liable for any damage caused as a result od the changes, except that AAR shall make refund for the applicable fare or charges for the unused portion of ticket in accordance with the provisions in Paragraph 3 of RULE 20.

CHAPTER 2. TICKET

RULE 8. ISSUANCE OF TICKET

A ticket will not be issued and in any case AAR will not transport a passenger until the passenger has paid the applicable fare and/or charges, or has complied with all conditions for credit arrangements established by AAR.

RULE 9. EFFECTIVENESS OF TICKET

1. A passenger shall use his/her ticket as instructed or specified therein. Any ticket shall be invalid if any specification therein is erased or altered by other than AAR's agent or other person authorized by AAR to do so, or all or part thereof is mutilated, unless AAR specially admits its validity for carriage or refund.
2. Ticket shall be non-transferable.

3. AAR shall not be liable to a passenger or any other party for any damage caused as a result of improper or unauthorized use of a ticket, or false or incorrect information furnished by a passenger in a ticket.
4. The ticket issued at a fare, which limits the carriage to a specific period, shall be valid for passage only during such specific period and on the specific portion(s) to which the fare applies.
5. Booking class on the flight coupon shall be the same as booking class in PNR(Passenger Name Record). If booking classes are different from each other, a passenger holding such a ticket can be denied boarding a flight or be allowed to board paying the difference.

RULE 10. PERIOD OF TICKET VALIDITY

1. Except as otherwise specified, the period of ticket validity shall be 1 year from the date of commencement of travel, or if no portion of ticket is used, from the date of issuance of the ticket; provided that for the purpose of counting ticket validity, the day upon which the ticket is issued or travel is commenced shall not be included.
2. An expired ticket will not be accepted and extension of ticket validity is not permitted.

CHAPTER 3. FARES AND CHARGES

RULE 11. PASSENGER FARES AND CHARGES

1. Passenger fares and charges shall be those shown in AAR's tariffs.
2. The fares and charges shall apply only for carriage by air from the airport at the point of departure to the airport at the point of destination.
3. When collection fares or charges, an amount less than 10 Korean Won shall not be counted.
4. When the fares or charges collected are not the applicable fares or charges, the difference will be refunded to or collected from the passenger, as may be appropriate.

RULE 12. INFANT/CHILD FARES AND INDIVIDUAL DISCOUNTED FARES

1. An infant accompanied by an adult in the same compartment shall be carried free of charge provided that the infant does not occupy a seat.

2. The applicable fare for a child, an infant occupying a seat or any infant(s) in excess of one per accompanying adult shall be 75 % of the economy class applicable normal adult fare. However, business class shall be collected same amount as adult normal fare.
3. A passenger who meets specific conditions set forth by AAR shall be subject to a discount from the normal fares. The discount rates vary in accordance with each discount condition, and they are not combinable with each other. Moreover, the passenger must prove that he/she is an eligible person for the condition before boarding. Any discount cannot be applied retroactively after boarding.

RULE 13. FARES FOR PASSENGER OCCUPYING TWO OR MORE SEATS

Where a passenger applies for reservations to use two or more seats at the same time, the applicable normal adult fare between points which the passenger is to be transported shall be charged per each in excess of one.

RULE 14. TAX, FEE AND CHARGE

In addition to the applicable fare and/or charge, applicable taxes, fees, charges imposed by government or by airport authorities shall be collected from the passenger in accordance with the applicable laws and regulations.

CHAPTER 4. RESERVATIONS AND REROUTINGS

RULE 15. RESERVATIONS

1. A reservation for space on a given flight is valid when the availability and allocation of such space is confirmed by reservations agent of AAR and a record of the confirmed space is reflected in AAR's reservation system. Whenever a passenger fails to purchase a ticket for the reserved space by the time fixed by AAR, AAR will cancel the reservations at any time without notice.
2. Advanced seat assignment may be changed without notice due to unavoidable circumstances such as flight cancellation, delay or change in aircraft. AAR does not guarantee allocation of any particular space in the aircraft.
3. AAR may cancel a passenger's reservation in the following cases,
 - A. When a passenger who has a reservation with the normal fare tries to replace by the reservation with the discounted, special fare or award.

- B. When a passenger has more than one reservation that has the same flights on the same date.
 - C. Not only "A" and "B" above, but also the case that AAR decides that a passenger is not able to board all the flights on the reservation.
4. A passenger or his/her agent should recognize that personal data (name, telephone number, payment information, etc.) has been given to AAR for the purposes of: making a reservation, purchasing a ticket, obtaining ancillary services, facilitating immigration and entry procedures. For these purposes, the passenger authorizes AAR to retain and use such data and to transmit it to its own offices, authorized agents, other carriers, other affiliated companies, or the providers of the above-mentioned services, in whatever country they may be located. AAR may provide the passenger's personal data with the government authorities or other agencies concerned to comply with all laws, regulations, orders, demands of countries to be flown from, to or over.

RULE 16. REROUTINGS

- 1. At the passenger's request, AAR may, subject to the availability of space, effect a change in the date, flight, portion or destination in accordance with these Conditions of carriage and the rules and regulations established thereunder; provided that such a request must be made to AAR's office or Agent where ticket has been purchased prior to the scheduled departure time of the flight.
- 2. In the event that by other reasons than request from the passenger AAR cancels the flight, fails to provide the previously confirmed space of the passenger, delays or postpones the scheduled departure time of the flight or omits a scheduled stop as shown in the passenger's ticket or fails to operate the flight reasonably according to schedule, AAR will either:
 - A. Carry the passenger and baggage to the point of destination on another aircraft or other means of transportation on which space is available, without additional collection; or
 - B. Change the date of travel, flight or routing upon request from the passenger; or
 - C. Make refund for the fare and/or charge, if any, in accordance with the provisions in Paragraph 3 of RULE 20 and other related rules and regulations.

CHAPTER 5. PASSENGER'S TRANSPORTATION

RULE 17. PASSENGER'S ARRIVAL AT AIRPORT

- 1. A passenger must arrive at the airport sufficiently in advance of the flight departure time to permit completion of government formalities and departure procedures. AAR reserves the right to refuse to carry a passenger who fails to complete the check in procedures at least 30 minutes before the

scheduled departure time of flight.

2. Departure will not be delayed for a passenger who fails to arrive in time to complete the procedures and AAR shall not be liable to the passenger who fails to comply with this provision for loss or expense except for a refund, if any, in accordance with the provisions in Paragraph 2 of RULE 20

RULE 18. LIMITATIONS OF CARRIAGE

1. Refusal, Cancellations or Removal

- A. AAR, in the exercise of its reasonable discretion, may refuse to carry a passenger or his/her baggage, if it has notified him/her in writing that it would not at any time after the date of such notice carry such a passenger on its flights.
- B. AAR may refuse to carry, cancel the reserved space of, or remove en route any passenger when, in the exercise of its reasonable discretion:
 - 1) Such action is necessary for reason of safety;
 - 2) The conduct, age or mental or physical condition of the passenger is such as to;
 - a. require special assistance of AAR
 - b. cause discomfort or make himself objectionable to other passenger, or
 - c. involve any hazard or risk to himself or to other persons or to property
 - 3) The passenger refuses on request to produce positive identification;
 - 4) The passenger refuses to permit search of his/her person or property for explosives or a concealed, deadly or dangerous weapon or articles; or
 - 5) The carriage of passenger or baggage may endanger or affect the safety, health, or materially affect the comfort of other passenger or crew;
 - 6) The passenger has committed misconduct on a previous flight, and AAR has reason to believe that such conduct may be repeated;
 - 7) The passenger presents a ticket that has been acquired unlawfully, has been purchased from an entity other than AAR or its authorized agent, or has been reported as being lost or stolen, or is a counterfeit;
- C. If question arises of any aircraft being overloaded due to AAR's fault, AAR shall induce a passenger to give up his/her seats voluntarily. Despite of AAR's efforts to minimize passengers who are given up involuntary, if there is no volunteer, AAR shall decide which passengers will be carried in accordance with a specified rules that AAR has established. This rule does not apply to the transportation vulnerable such as a passenger with an infant, pregnant woman, and

disable person. AAR shall compensate a passenger for involuntary abandonment in accordance with Consumer Dispute Resolution standards of Fair Trade Commission.

2. Conditional Acceptance for Carriage

- A. If a passenger whose status, age, or mental or physical condition is such as to involve any hazard or risk to himself is carried, it is on the express condition that AAR shall not be liable for any injury, illness or disability or any aggravation or consequences thereof, including death, caused by such status, age, or mental or physical condition and that the conditions for his/her carriage shall be subject to the applicable tariffs and the requirements of AAR's regulations.
- B. Acceptance for carriage of pregnant women, people with illness, unaccompanied children or others requiring special assistance is subject to prior arrangement with AAR.
- C. A disabled passenger who has informed AAR of his/her disability and any special requirements in advance and been accepted by AAR, shall not consequently be refused carriage on the basis of such disability or special requirements.

3. Conducts Aboard Aircraft

- A. If a passenger conducts himself/herself aboard the aircraft one of the following, AAR may take such measures as it deems necessary to prevent continuation of such conduct, including restraint. Such a passenger may be disembarked and refused onward carriage at any point, and may be prosecuted for offences committed on board the aircraft;
 - 1) Ruckus behaviors like using abusive language, singing loudly
 - 2) Smoking
 - 3) Endangers to any person after drinking alcohol or drug consumption
 - 4) Behavior that cause sexual humiliation to any person
 - 5) Using any electronic device(s) in violation of 「Republic of Korea, Aviation safety Act」 Article 73 or using any electronic device(s) that may affect safe navigation
 - 6) Attempt to get in to flight deck without permission of Captain
 - 7) Disturbance to Aircrew's work as using deceptive plan or power
 - 8) Endangers the aircraft or any person or property on board
 - 9) Behavior, except above actions, which would disturb the safety in flight operation judging by the Aircrew.
- B. The passenger shall be liable for any damages incurred as result of any of the conducts referred to in Paragraph A above.

4. Electronic Devices

For safety reasons, AAR may forbid or limit operation aboard the aircraft of electronic equipment, including, but not limited to, cellular phones, portable televisions, laptop computers, portable recorders, portable radios, CD players, electronic games or transmitting devices including radio controlled toys and walkie-talkies.

RULE 19. UNAUTHORIZED PASSAGE

Where a passenger has been carried with an invalid or forged ticket, a ticket issued in the name of someone other than the passenger, or other passenger's lost ticket, or carried at a special discount of fare falsely representing him/her as the eligible for the individual discounted fares established by AAR, such conducts shall be considered to constitute unauthorized passage and the passenger shall be charged at least twice of the normal adult fare applicable to the portion of the involved passage.

CHAPTER 6. REFUNDS, REFUND CHARGES AND NO-SHOW PENALTY

RULE 20. REFUNDS AND REFUND CHARGES

1. Refund for an unused ticket or portion thereof shall be made in accordance with the following provisions:
 - A. An application for refund shall be made during the period of validity of the ticket.
 - B. A person who requests a refund for an unused ticket must surrender to AAR or Agent where ticket has been purchased all flight coupon(s) and passenger coupon of the ticket. In the case of Electronic ticket, he/she must notify AAR's office.
 - C. Except as provided below, refund will be made to the person named on the ticket or any other person whom AAR specially admits to be entitled to the refund.
 - 1) Refund of tickets issued against a commercial credit card or debit card will be made only to the commercial credit card or debit card account of the person to whom such credit card or debit card had been issued
 - 2) Refund of tickets issued against a Government Transportation Request will be made to the government agency which issued the Government Transportation Request
 - D. Refund made in accordance with this rule to a person named or designated in the document presented for refund will be a valid refund and AAR will not be liable to the true owner of the ticket for another refund.
2. Voluntary Refunds

The amount of voluntary refund will be the amount of fare paid, less any service charges and/or no-show penalty as set forth in paragraph 4 of RULE 20 and RULE 21 in the case of entirely unused ticket, or will be the difference, if any, between the full amounts of fare paid and the amount of fare applicable between the points where the ticket has been used in case of partially used ticket, less any service charges or no-show penalty as set forth in Paragraph 4 of RULE 20 and RULE 21.

3. Involuntary Refunds

As involuntary refund will be made either when AAR cancels the flight, fails to provide previously confirmed space of the passenger, causes a misconnection, delays or postpones the scheduled departure time of the flight or omits a scheduled stop as shown in the passenger's ticket, or when a refund is necessary under the circumstances as set forth in RULE 7, and Paragraph 1 and 2 of RULE 18. However, the AAR could compensate a passenger for the loss except otherwise specified by the Paragraph 1 of RULE 7 and RULE 18 in accordance with Consumer Dispute Resolution standards of Fair Trade Commission.

- A. The full amount of fare and/or charge paid by a passenger shall be refunded in case of entirely unused ticket.
- B. In the event that the flight is interrupted after commencement of travel at a point between the point of departure and the point of stopover or destination as specified in the passenger's ticket, the amount of fare and/or charges in effect on the date of flight between the interruption point and the point of stopover or destination shall be refunded.

4. Refund Charge

- A. Refund charge shall be collected at each direction in case of paragraph 1 and 2 above.
- B. As provided below, Refund charge will be waived
 - 1) Involuntary refund
 - 2) Refund occurring purchase and refund through the office where a ticket issued at the same day
 - 3) Domestic ticket which is connected to International itinerary
 - 4) Change the Form of Payment through the office where a ticket issued (Normal fare only)

RULE 21. RESERVATION CANCELLATION AND NO-SHOW PENALTY

1. Cancellation of reservation by passengers

- A. A passenger who wishes to cancel his/her confirmed seat must notify AAR of the cancellation before the scheduled departure time of the flight.

- B. As a passenger fails to use his/her confirmed space without cancellation notice before the scheduled departure time of the flight, or a passenger does not take the flight after he/she completes the check in procedures, AAR will collect a no-show penalty at each direction.
- C. As provided below, No-show penalty will be waived
 - 1) Involuntary cancellation
 - 2) Domestic ticket which is connected to International itinerary

CHAPTER 7. BAGGAGE

RULE 22. MOVEMENT OF BAGGAGE

A checked baggage will be carried on the same flight as a passenger; however when the carriage is deemed impracticable because of aircraft loading status or other reasons beyond AAR's control, the baggage will be carried on another flight on which space is available, with the consent of the passenger.

RULE 23. INSPECTION OF BAGGAGE

AAR may inspect the contents of a passenger's baggage in the presence of the passenger or a third party designated by the passenger, whenever he/she deems it necessary to do so for the purpose of security or any other reason.

RULE 24. RESTRICTED BAGGAGE

1. Except as otherwise permitted by AAR, the articles listed below shall not be accepted for carriage as a passenger's baggage:
 - A. Any article the loading on aircraft or transferring of which is "prohibited" by laws or government orders or request:
 - B. Any article which is likely to endanger or cause inconvenience to the aircraft, persons or property: or
 - C. Any fragile or improperly packed article.
2. Currency, banknotes, securities, stamps, jewelry, art works, curios, samples, documents or other high-valued articles shall not be accepted for carriage as checked baggage.

RULE 25. FREE BAGGAGE ALLOWANCE

1. A passenger paying applicable adult fare shall be granted the free baggage allowance of 20 kg (44 pounds) for economy class or 30 kg (66 pounds) for business class as checked baggage.
2. A passenger may carry a hand baggage without additional charges that is suitable for placing in closed overhead rack or under the passenger's seat with maximum three dimensions (the sum of the three dimensions of all such carry on items) not more than 115 cm (40 cm, 55 cm, 23 cm) and weight of not more than 10kgs (22pounds), only when they are placed in the passenger's sole custody. A baggage exceeding such maximum dimensions and/or weight will be carried as a

checked baggage.

3. The provisions in Paragraph 1,2 above and RULE 26 will also apply to infant or child paying 75 % of the applicable adult fare.
4. The provisions in Paragraph 1, 2 above and RULE 26 will not apply to the infant specified in Paragraph 1 of RULE 12. But one fully collapsible stroller/push-chair or infant's carrying basket or infant's car seat may be carried as a checked baggage.
5. As more than two passengers travelling as one group to a common destination or point of stopover by the same flight, if they request, the passengers shall be permitted a total free baggage allowance equal to the combination of their individual free baggage allowance. Baggage weight in excess of the combined free baggage allowance shall be subject to excess baggage charges.

RULE 26. FREE ARTICLES CARRIED IN CABIN

1. Articles listed below may be carried in cabin by a passenger when retained in the passenger's custody.
 - A. A small handbag, purse, briefcase
 - B. Reasonable amount of reading materials
 - C. An overcoat, wrap or blanket
 - D. A small camera, a pair of binoculars
 - E. Infant's food for consumption in flight
 - F. An umbrella or a walking stick
 - G. A fully collapsible wheelchair, a pair of crutches, braces and other prosthetic devices for the passengers with disabilities' use; provided that the passenger is fully dependent upon them.
 - H. Infant's carrying basket or bassinet
 - I. A small, fully collapsible stroller
 - J. Laptop computer
2. Any of other articles than Paragraph 1 above shall not be carried in cabin, unless otherwise permitted by applicable laws, government orders or AAR's rules and regulations.

RULE 27. EXCESS BAGGAGE CHARGES

1. Any weight of a passenger's baggage in excess of the allowable weight limit as provided in RULE 25 shall be subject to excess baggage charge established by AAR, upon issuing an excess baggage ticket therefore.
2. When determining total weight of excess baggage, a weight of 0.5 kilogram or more shall be rounded up to 1 kilogram, and a weight less than 0.5 kilogram shall not be counted.

RULE 28. REFUND OF EXCESS BAGGAGE CHARGES

1. If a passenger cancels the carriage of baggage before the scheduled departure time of the flight, the full amount of excess baggage charge paid will be refunded.
2. If a passenger cancels the carriage of baggage after the limit provided above AAR shall be under no obligation to refund the excess baggage charge paid, except where AAR fails to fulfill part or the entire contract of carriage with the passenger.

RULE 29. CARRIAGE OF SPECIFIC ANIMALS

1. In addition to passenger's free baggage allowance, a seeing-eye dog accompanied by a blind passenger or hearing dog accompanied by a deaf passenger may be carried in cabin free of charge, subject to following conditions :
 - A. Such animal must not occupy a seat ;
 - B. Such animal must not cause discomfort, inconvenience or hazard to other passenger ;
 - C. AAR shall not be liable for any damage caused by the death, wounding or illness of such animals, unless it is proved that the damage was caused by the willful misconduct or other wrongful act of AAR ; and
 - D. The passenger accompanying such animal shall be liable for any damage to other passenger or property caused by the animal.
2. Pets accompanied by a passenger will be carried as baggage, subject to the following conditions :
 - A. Pet (s) accepted for carriage shall be limited to such domestic animals as small dogs, cats and birds;
 - B. The pet must be retained in the container at the time of delivery for carriage and during the flight; and
 - C. The total weight of pet(except a seeing-eye dog accompanied by a blind passenger) and its container shall be subject to the excess baggage charges, irrespective of the passenger's free baggage allowance.

RULE 30. EXCESS VALUE CHARGES

1. A passenger may declare in advance the value of baggage and other property in excess of the limit of liability as listed in Paragraph 5 of RULE 37.
2. When such declaration is made, an excess value charge for the value in excess of the limit of liability shall be assessed at the rate of 50 WON (exclusive of value added tax) per each 10,000 WON or

fraction thereof, mentioned in Paragraph 5 of RULE 37.

However, any baggage or other property whose value so declared exceeds 2,500,000 WON per passenger shall not be accepted for carriage unless advance arrangements have been made with AAR.

RULE 31. REFUND OF EXCESS VALUE CHARGES

1. When AAR fails to fulfill all or part of the contract of carriage, or a passenger cancels his/her confirmed space before the departure time of the flight, the full amount of excess value charge paid will be refunded
2. When a passenger cancels his/her travel after the departure of flight, no excess value charge paid will be refunded

RULE 32. DELIVERY OF CHECKED BAGGAGE

1. Checked baggage shall be delivered to the bearer of such tag upon presenting to AAR the baggage (claim) tag issued by AAR for the carriage of the baggage.
2. Delivery of baggage shall be made only at the point of destination specified in the baggage (claim) tag. However, upon request from the bearer of baggage (claim) tag, AAR may deliver checked baggage at the place of departure unless time and other circumstances don't permit.
3. AAR shall be under no obligation to ascertain whether the bearer of baggage (claim) tag is the person entitled to delivery of such baggage, and shall not be liable for any damage caused to the passenger by AAR's failure so to ascertain.
4. At the time of baggage delivery by AAR in accordance with the above provisions, acceptance of baggage by the bearer of the baggage (claim) tag without written complaint is presumptive evidence that the baggage has been delivered in good condition and in accordance with the contract of carriage.

RULE 33. LOST BAGGAGE (CLAIM) TAG

In the event that a passenger has lost baggage (claim) tag, AAR may deliver the baggage only on condition that such person establishes to AAR's satisfaction his/her right thereto and that such person shall furnish adequate security to indemnify AAR and be liable for any damage incurred by AAR as a result of such delivery.

RULE 34. DISPOSAL OF UNDELIVERED BAGGAGE

In the event that baggage is unclaimed within one week after its arrival at the destination, AAR may dispose of the baggage as it considers appropriate; provided that fish or other perishables may be disposed of if unclaimed within 48 hours after its arrival at the destination.

CHAPTER 8. LIABILITY FOR COMPENSATION

RULE 35. LIABILITY OF CARRIER

1. AAR is liable for damage sustained in case of death or bodily injury of a passenger upon condition only that accident which caused the death or injury took place on board the aircraft or in the course of any of the operations of embarking or disembarking.
2. AAR is liable for damage occasioned by delay in the carriage of a passenger. Nevertheless, AAR shall not be liable for damage if it proves that it and its servants and agents took all measures that could reasonably be required to avoid the damage or that it was impossible for it or them to take such measures.
3. AAR is liable for damage sustained in case of destruction or loss of, or of damage to, checked baggage upon condition only that the event which caused the destruction, loss or damage took place on board the aircraft or during any period within which the checked baggage was in the charge of AAR. However, AAR is not liable if and to the extent that the damage resulted from the inherent defect, quality or vice of the baggage.
4. AAR is liable for loss of or damage of unchecked baggage, including personal items, only in case such damages are proved to have been caused by the negligence or willful misconduct of AAR or its servant or agents.
5. AAR is liable for damage occasioned by delay in the carriage of a passenger's baggage. Nevertheless, AAR shall not be liable for damage if it proves that it and its servants and agents took all measures that could reasonably be required to avoid the damage or that it was impossible for it or them to take such measures.
6. AAR is not liable for bodily injury or damage to a passenger's baggage caused by property contained in the passenger's baggage. Any passenger whose property caused bodily injury or damage to another passenger's baggage or the property of AAR shall indemnify the passenger or AAR for all losses and expenses incurred by the passenger or AAR as a result thereof.
7. Any exclusion or limitation of liability of AAR under these Conditions of Carriage and applicable tariffs shall apply to agents, servants or representatives of AAR acting within the scope of their

- employment and also to any person whose aircraft is used by AAR for carriage and his/her agent, servants or representatives acting within the scope of their employment.
8. AAR shall compensate a passenger for the loss or damage of his/her baggage, and cancellation or change in aircraft in accordance with Consumer Dispute Resolution standards of Fair Trade Commission.

RULE 36. TIME LIMITATIONS ON CLAIMS WITH RESPECT TO BAGGAGE

1. Any complaint relating to damage to checked baggage or other articles of a passenger that AAR has taken in charge shall be made in writing or electronically and submitted to AAR at the latest within 7 days from the date of receipt.
2. In the case of delay or loss, unless the complaint is made at the latest within 21 days from the date on which the baggage has been placed at his/her disposal (in the case of delay) or should have been placed at his/her disposal (in the case of loss).
3. If there is no such notice of Paragraph 1 or complaint of Paragraph 2, it is presumed that the checked baggage has been delivered to a passenger without loss or damage.
4. If no notice or complaint is made within the times aforesaid, no action shall lie against AAR.

RULE 37. SCOPE OF LIABILITY

1. Carriage hereunder is subject to the rules relating to liability and limitations established by the Korean Commercial Law. If AAR proves that the damage, including, but not limited to, terms set out in Paragraph 3, was caused or contributed to by the negligence or other wrongful act or omission of the person claiming compensation, AAR shall be wholly or partly exonerated from its liability to the claimant to the extent that such negligence or wrongful act or omission caused or contributed to the damage.
2. For damages arising under Paragraph 1 of Rule 35 above not exceeding 113,100 SDRs for each passenger, AAR shall not be able to exclude or limit its liability.
3. AAR shall not be liable for damages arising under Paragraph 1 of Rule 35 above to the extent that they exceed for each passenger 113,100 SDRs if AAR proves that such damage was not due to the negligence or other wrongful act or omission of AAR or its servants or agents or such damage was solely due to the negligence or other wrongful act or omission of a third party
4. For damages under Paragraph 2 of Rule 35, the AAR's liability shall not exceed 1,000 SDRs for each passenger. But this provision shall not apply if it is proved that the damage resulted from an act or omission of AAR, its servants or agents, done with intent to cause damage or recklessly and

with knowledge that damage would probably result.

5. For damages under Paragraph 3 of Rule 35, the AAR's liability shall not exceed 1,131 SDRs for each passenger. However, if the passenger has declared in advance a higher value for such baggage the liability of AAR shall be limited to such higher declared value unless it proves that the value is greater than the passenger's actual interest in delivery at destination. Also this provision shall not apply if it is proved that the damage resulted from an act or omission of AAR, its servants or agents, done with intent to cause damage or recklessly and with knowledge that damage would probably result.
6. In no case AAR's liability shall not exceed the amount of proven damage. All claims are subject to proof of actual loss suffered by the passenger.
7. In the event of misdelivery or damage of part but not all of his/her checked baggage, the liability of AAR with respect to the undelivered or damaged portion shall be measured proportionately in accordance with these Condition of Carriage, the rules and regulations.
8. Conversion of SDR into national currencies shall, in case of judicial proceedings, be made according to the exchange rate of such currencies applicable on the date of final judgment by the court, or, in case of other than judicial proceedings, according to the exchange rate of such currencies applicable on the date when the damages to be paid is agreed upon.
9. Where AAR is found liable for any damage under the above provisions, the place of any payment shall be Seoul, the Republic of Korea.

RULE 38. PASSENGER LIABILITY TO CARRIER

Any passenger, who caused damage to AAR by his/her negligence or willful misconduct, or by his/her failure to comply with these Conditions of Carriage and the rules and regulations established thereunder, shall be liable to AAR for such damage.

RULE 39. TIME LIMITATION ON ACTIONS

Any right to damage against AAR shall be extinguished if an action is not brought within 2 years reckoned from the date of arrival at the destination, or from the date on which the aircraft ought to have arrived, or from the date on which the carriage stopped.

RULE 40. ORIGINAL COPIES OF CONDITIONS OF CARRIAGE

The original copies of AAR's Conditions of Carriage for Domestic Passenger and Baggage shall be

those published in Korean language.

RULE 41. MARGINAL HEADINGS

Marginal headings of each RULE in these Conditions of Carriage are for the purpose of reference only and shall not constitute a part of these Conditions of Carriage.