JAYLUND HARRIS

Operations & Data Analyst

Milner, GA (Open to Relocation / Remote)

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PROFESSIONAL SUMMARY

Operations-focused Data Analyst with experience analyzing KPIs, identifying workflow inefficiencies, and supporting decision-making with clear, actionable insights. Strong skills in SQL, Python, Excel, and Power BI combined with hands-on warehouse operations experience.

CORE SKILLS

• SQL • Python (Pandas) • Excel (Pivot Tables, Lookups) • Power BI

• Operational & Business Analytics

• Workflow & Process Mapping

• KPI Tracking & Performance Reporting

• Trend Analysis & Root Cause Analysis

• Data Cleaning & ETL Processes

• Communication Across Technical & Non-Technical Teams

PROJECTS

Sports Betting Analytics — SQL • Python • Power BI

- Cleaned and analyzed large datasets using Python.

- Built SQL queries for trends and pattern recognition.

- Developed Power BI dashboards visualizing KPIs and insights.

Airline Customer Engagement Analysis — Customer Insights

- Analyzed customer behavior to identify churn indicators.

- Built dashboards summarizing engagement insights.

E-Commerce Operational Analytics — Database & KPI Development

- Built database schema for operational analytics.

- Designed SQL queries to identify workflow inefficiencies.

- Developed KPIs for operational performance.

PROFESSIONAL EXPERIENCE

Order Selector — Distribution Operations

Dollar General Distribution Center — McDonough, GA (2025 – Present)

- Execute outbound order selection and support operations.

- Maintain productivity KPIs and accuracy.

Warehouse Associate — General Warehouse Operations

The Home Depot RDC — Locust Grove, GA (2021 – 2024)

- Managed workflow coordination, pallet stacking, and movement.

- Contributed to inbound/outbound logistics processes.

CERTIFICATIONS

Google IT Support Professional Certificate — Coursera

TOOLS & TECHNOLOGIES

SQL • Python • Power BI • Excel • GitHub • Jupyter Notebook • Power Query • Tableau (Intro)

WHY I'M A STRONG FIT FOR NIKE

• Strong analytical tools (SQL, Python, Power BI, Excel)

• Real-world operational experience

• Ability to translate complex data into actionable insights

• Strong communication and problem-solving skills