

## **Jaylund Harris**

**Location:** Milner, GA • Open to Remote & Relocation

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### **SUMMARY**

Business Intelligence & Operations Analyst with experience building cloud-based reporting systems, dimensional models, and executive dashboards. Proven in translating operational and CRM data into SQL analytics layers and Power BI reports that support performance, capacity, and revenue decisions.

### **TECHNICAL SKILLS**

Snowflake • SQL (Transformations, Views, Warehousing) • Power BI • DAX • Power Query • Python (Pandas, NumPy) • Excel • Star Schema & Dimensional Modeling • KPI Development • GitHub • VS Code

### **PROJECT EXPERIENCE**

#### **Nexora Sales Analytics Platform — Snowflake, SQL, Power BI**

- Designed and implemented a cloud data warehouse in Snowflake, transforming CRM data using SQL.
- Built a star schema with opportunity and stage-history fact tables and supporting dimensions.
- Created analytics views / marts for sales, reps, sources, funnel stages, and regions.
- Developed executive Power BI dashboards with company KPIs, regional drilldowns, funnel conversion, and time-series trends.
- Modeled relationships and measures to enable cross-filtering and drillthrough for leadership analysis.

#### **Warehouse Operations Performance Analytics — Power BI, SQL, Python**

- Designed a multi-layer analytics model to analyze warehouse throughput, labor efficiency, and execution risk.
- Built a star schema with fact and dimension tables to support scalable KPI reporting.
- Created SQL and Python transformation logic to standardize operational data.
- Developed DAX measures for planned vs actual throughput, units per labor hour, and labor variance.
- Built an Operational Risk Index combining error volume, error rate, and workload exposure.

#### **Supply Chain Analytics Dashboard — SQL, Python, Power BI**

- Designed SQL analytics views to consolidate inventory, fulfillment, and demand metrics.
- Built executive dashboards with drill-down analysis by location, product, and time.
- Enabled monitoring of cycle time, fulfillment rates, and bottlenecks.

#### **E-Commerce Operations & Sales Analytics — SQL, Python**

- Analyzed sales performance, product demand, and revenue trends using SQL and Python.
- Created standardized KPI definitions for conversion, revenue growth, and efficiency.
- Built reusable queries to support recurring reporting.

### **PROFESSIONAL EXPERIENCE**

#### **Dollar General Distribution Center — Operations Data Analyst (Warehouse Operations) | Oct 2025 – Present**

- Support operational reporting accuracy in a high-volume distribution environment.
- Validate data consistency across throughput, labor, and error metrics.
- Assist with KPI tracking and performance monitoring.

#### **The Home Depot RDC — Operations Reporting Analyst (Supply Chain) | Oct 2021 – Apr 2025**

- Produced recurring inventory, labor, and equipment utilization reports.
- Performed data validation and reconciliation to ensure reporting accuracy.

- Provided reporting support for operational leaders.

## **EDUCATION**

Hiram College — Coursework in Accounting & Computer Science

Lamar County High School — High School Diploma

## **CERTIFICATIONS**

Google IT Support Professional Certificate — Coursera

Career Accelerator: AI-Assisted Job Search Certificate — Coursera