Jaylund Harris

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SUMMARY

Operations-focused Business Intelligence / Data Analyst with hands-on experience designing multi-page Power BI dashboards, building star-schema data models, and developing DAX measures to support executive and operational decision-making. Strong background in warehouse and supply chain environments, translating operational data into insights on throughput, labor efficiency, and execution risk.

TECHNICAL SKILLS

Power BI, DAX, Power Query, SQL (SQLite), Python (Pandas, NumPy), Excel, Star Schema Data Modeling, KPI Development, Executive Reporting, GitHub, VS Code

PROJECT EXPERIENCE

Warehouse Operations Performance Analytics — Power BI, DAX, SQL, Python

• Designed and built a multi-page Power BI report analyzing warehouse throughput, labor efficiency, and operational risk across multiple distribution centers
• Modeled a star-schema data model with fact and dimension tables to support accurate aggregation and filter context
• Created DAX measures for planned vs actual throughput, movement attainment %, units per labor hour, and labor variance
• Developed an Operational Risk Index combining error volume, error rate, and workload exposure with conditional formatting to flag execution risk
• Delivered executive, labor efficiency, and error breakdown dashboards to support operational decision-making

Supply Chain Analytics Dashboard — SQL, Python, Power BI

• Built SQL-based analytical views to simulate recurring weekly operational and executive reporting workflows
• Designed Power BI dashboards with executive summary views and drill-down analysis
• Defined KPIs aligned to common supply chain reporting standards to identify bottlenecks and trends

E-Commerce Operations & Sales Analytics — SQL, Python

• Analyzed sales performance, product demand, and revenue trends using SQL and Python
• Created standardized operational KPIs to support repeatable business reporting
• Focused on operational efficiency rather than customer-level marketing metrics

Airline Loyalty & Customer Engagement Analytics — Python, Power BI

• Developed interactive dashboards analyzing customer segmentation and loyalty tier performance
• Translated complex engagement metrics into clear, stakeholder-ready insights

PROFESSIONAL EXPERIENCE

Dollar General Distribution Center — Order Selector (Oct 2025 – Present)

• Support operational accuracy and reporting reliability in a high-volume distribution environment

The Home Depot RDC — General Warehouse Associate (Oct 2021 – Apr 2025)

• Produced and maintained weekly inventory and equipment usage reports in Excel
• Supported reporting accuracy through consistent data validation and reconciliation
• Gained firsthand exposure to warehouse systems, labor tracking, and operational KPIs

EDUCATION & CERTIFICATIONS

Google IT Support Professional Certificate — Coursera
Career Accelerator: AI-Assisted Job Search Certificate — Coursera
Self-directed, project-based study in SQL, Python, Power BI, and Business Intelligence