

Jaylund Harris

Location: Milner, GA • Open to Remote & Relocation

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SUMMARY

Business Intelligence & Operations Analyst with experience building cloud-based reporting systems, dimensional models, and executive dashboards. Proven in translating operational and CRM data into SQL analytics layers and Power BI reports that support performance, capacity, and revenue decisions.

TECHNICAL SKILLS

Snowflake • SQL (Transformations, Views, Warehousing) • Power BI • DAX • Power Query • Python (Pandas, NumPy)
• Excel • Star Schema & Dimensional Modeling • KPI Development • GitHub • VS Code

PROJECT EXPERIENCE

Nexora Sales Analytics Platform — Snowflake, SQL, Power BI

- Designed and implemented a cloud data warehouse in Snowflake, transforming CRM data using SQL.
- Built a star schema with opportunity and stage-history fact tables and supporting dimensions.
- Created analytics views / marts for sales, reps, sources, funnel stages, and regions.
- Developed executive Power BI dashboards with company KPIs, regional drilldowns, funnel conversion, and time-series trends.
- Modeled relationships and measures to enable cross-filtering and drillthrough for leadership analysis.

Warehouse Operations Performance Analytics — Power BI, SQL, Python

- Designed a multi-layer analytics model to analyze warehouse throughput, labor efficiency, and execution risk.
- Built a star schema with fact and dimension tables to support scalable KPI reporting.
- Created SQL and Python transformation logic to standardize operational data.
- Developed DAX measures for planned vs actual throughput, units per labor hour, and labor variance.
- Built an Operational Risk Index combining error volume, error rate, and workload exposure.

Supply Chain Analytics Dashboard — SQL, Python, Power BI

- Designed SQL analytics views to consolidate inventory, fulfillment, and demand metrics.
- Built executive dashboards with drill-down analysis by location, product, and time.
- Enabled monitoring of cycle time, fulfillment rates, and bottlenecks.

E-Commerce Operations & Sales Analytics — SQL, Python

- Analyzed sales performance, product demand, and revenue trends using SQL and Python.
- Created standardized KPI definitions for conversion, revenue growth, and efficiency.
- Built reusable queries to support recurring reporting.

PROFESSIONAL EXPERIENCE

Dollar General Distribution Center — Operations Data Analyst (Warehouse Operations) | Oct 2025 – Present

- Support operational reporting accuracy in a high-volume distribution environment.
- Validate data consistency across throughput, labor, and error metrics.
- Assist with KPI tracking and performance monitoring.

The Home Depot RDC — Operations Reporting Analyst (Supply Chain) | Oct 2021 – Apr 2025

- Produced recurring inventory, labor, and equipment utilization reports.
- Performed data validation and reconciliation to ensure reporting accuracy.

- Provided reporting support for operational leaders.

EDUCATION

Hiram College — Coursework in Accounting & Computer Science

Lamar County High School — High School Diploma

CERTIFICATIONS

Google IT Support Professional Certificate — Coursera

Career Accelerator: AI-Assisted Job Search Certificate — Coursera