Jaymarc Lazaro

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WORK EXPERIENCE

DSWD

Administrative Aide IV, DSWD (IT)   *Jul 2024 - Dec 2024*

- Provided comprehensive technical support for software, hardware, and network-related issues, ensuring uninterrupted operations across departments.
- Designed, developed, and integrated an API-driven KPI monitoring system to enhance real-time data tracking and reporting.
- Engineered and optimized web applications by writing clean, efficient, and scalable code while troubleshooting issues and implementing performance improvements.
- Researched and applied emerging technologies to streamline IT operations, boost efficiency, and drive continuous improvements in system functionality.

Concentrix

On-the-Job Training   *Sep 2023 - Mar 2024*

- Delivered frontline IT support by diagnosing and troubleshooting hardware and software issues, minimizing downtime for end users.
- Managed and deployed system units across production teams, ensuring seamless integration and optimal performance.
- Assisted in IT asset management, including hardware inventory, component sorting, and responsible disposal of outdated equipment.
- Collaborated with cross-functional teams to improve IT infrastructure reliability and streamline support processes.

SUMMARY

Technically Proficient IT Graduate with experience in software development, database management, and IT support. Capable in programming, development, integration, and system deployment. Seeking an opportunity to apply my technical expertise and problem-solving abilities to drive efficiency and innovation in a dynamic environment.

EDUCATION

Quezon City University

Bachelor of Science in Information Technology   *Graduation Date: Jun 2024*

San Jose Litex Senior High School

Academic Track - Information and Communications Technology (ICT)   *Graduation Date: Jun 2020*

SKILLS & INTERESTS

Skills:
- Programming and Web Development: Php, Java, Js, Css, Phyton, C#, and C++.
- IT Intern and knowledgeable in Software & Hardware.
- Database Management (MySQL, SQL Server)
- Productivity Tools: Proficient in MS Excel, MS Word, MS PowerPoint.

CERTIFICATIONS

- Introduction to Cybersecurity - Cisco Networking Academy, July 2024;
- Guardians of Cybersecurity: A Basic Setup and Troubleshooting of Firewalls, December 2023;
- Information Security Awareness - Fortinet, March 2023;
- Safer Internet Day: Together for a Better Internet, February 2023