

Interview Transcript

Intro

Hi <name> I'm <xxxx> and this is <xxxx>. We are conducting a study because we want to learn from people about discovering ways in which people and their families are currently accessing social aid post-incarceration. You can help us the most by giving us honest feedback on our questions. This interview can be recorded with your consent and is totally anonymous. If you don't remember or don't simply know the answer to a question, please just say so. And again, thank you so much for helping us with this study.

- What is your *age*?
- What is your *gender*?
- What is the *highest level of education* you have attained?
- How much *work experience* do you have?
- What is your *professional background*?

Questions

Obj 1: As a user researcher I want to understand the user's need for this kind of service

Do you have any background knowledge of social services related to aiding incarcerated individuals?

Have you or anyone close to you ever been incarcerated?

Did you or that person experience difficulties reenter society post-incarceration?

Was it difficult to find job opportunities?

Do you think that mental health plays a role in a person's ability to successfully deal with stressful situations?

Obj. 2: I want to understand how a user goes about finding ways to get the help and support they or their loved one's needs

What types of support do you feel are most important for an individual leaving prison? Please List

Can you identify some ways in which a prior convicted individual can re-establish themselves in the community?

What do you feel would be the hardest thing to overcome as a convicted criminal once released?

Obj 3: I want to understand how a user feels about programs aimed at helping felons post-incarceration

Do you think prison re-entry planning is important for society?

What is your reasoning behind the previous answer?

Do you think these types of programs should be funded by the local government? Please explain

Should ex-felons be able to access public assistance after prison?