

## **Atomic Slush Terms and Conditions**

**Reservation Policy:** A signed contract, 25% deposit, number of machine rentals, and mix/puree order must be confirmed 7 days before your event. We make all our mixes & purees fresh in-house, so we ask that all orders be placed a week prior for appropriate preparation. Atomic Slush cannot legally provide any liquor and all our freshly made mixes are non-alcoholic. The required alcohol must be on-site at the time of delivery to ensure proper setup by one of our employees.

**Fees:** There will be a 10% Delivery Fee, 4% Admin Fee, and 8.25% Sales Tax from the Subtotal added to all rentals. Additional Gratuity can be added on per customers discretion.

**Deposit & Payment Policy:** A 25% deposit from the final total will be taken at the time of booking for all rentals. The card on file will be charged for the remaining balance 1 day prior to the event. The customer will have the choice to make the full payment or 25% deposit at the time of booking. If Tripleseat Direct is utilized, then the guest can choose to make the 25% deposit or pay the full total on the card on file once the booking has been accepted by Atomic Slush. Personal checks and cash are not accepted.

**Cancellation & Refund Policy:** All cancellations must be made 72 hours in advance to receive a full refund of any payments made.

**Delivery & Setup Policy:** We kindly ask that the alcohol required is provided during delivery to ensure proper setup and functionality of the machines. The host or named person of contact must be available upon delivery of the margarita machine rental. All Single Header Machine rentals will be set up on a 4FT Table with black linen tablecloth, and all Double Header Machines will be set up on a 6 FT Table with black linen tablecloth. Our mixes can take around 2 hours to reach a good frozen slush consistency, so set up should be completed at least 2 hours before the start time of the event. Please notify us in advance if stairs will need to be taken for delivery. These machines are heavy, and more than 1 delivery person may be needed. Deliveries will not be made after 4 PM.

**Cleaning Policy:** The guest is responsible for cleaning the machine and provided equipment before pick-up. The machine is to be properly turned off, drained of any beverage/liquid, and ran through once more with water at the end of the event. As part of our service, we don't expect our guests to thoroughly clean the machine, but we do ask with respect that as much residue is removed. An additional \$50 fee may be applied to the card on file if the machine, equipment, or table is returned unclean.

**Pickup Policy:** All rentals must be picked up the following morning before noon at the original drop-off address. The customer is not permitted to move the machine to another address under any circumstance. An official pick-up time will be set at booking. The host or a named point of contact must be present upon pickup. A quick inspection of the machine will be made at pickup to ensure the machine is in good condition and clean.

**Damage & liability Policy:** A set \$75 fee will be charged to the card on file if any accessory of the machine or table has been damaged due to misuse or neglect. (EX: Handle, tray, lid, stirrer, bucket, cord, or legs.) The customer agrees to supervise the operation of the machine and further agrees that if the item is damaged that they will reimburse Atomic Slush for the full price to fix the damage and/or the full replacement value of the machine. Atomic Slush accepts no liability for damage or injury resulting from the improper use of our machines or product by the customer. The customer assumes complete financial responsibility for the machine and equipment including liability for misuse and payment for repair in the event the machine is damaged through neglect or misuse.