

Jay Ambaliya

computer systems technician

A dual diploma holder with expertise in both networking and troubleshooting, a talented technical Analyst with a knack for understanding the demands of both business and residential users. Configuring/Troubleshooting network server on Windows server, Linux. Proven ability to compete with Challenging problems.

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📍 Toronto, Canada

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📞 6476083004

📄 jaypatel0067.github.io/Portfolio_Jay_Ambaliya/

🐙 github.com/Jaypatel0067

EDUCATION

Computer Systems Technician

Loyalist College of Applied Arts And Technology

01/2021 - 08/2022

Toronto, Canada

Courses

- GPA: 3/4

Computer Engineering

Uka Tarsadia University

07/2015 - 06/2019

Gujarat, India

Courses

- CGPA: 76/100

WORK EXPERIENCE

Front End Developer

Hopeleaf Technology

09/2019 - 12/2020

Surat, India

Achievements/Tasks

- Collaborated with stakeholders during development processes to confirm creative proposals and design best practices.
- Followed SDLC best practices within Agile environment to produce rapid iterations for clients.
- Advocated for well-tested and documented, high quality code.
- Made recommendations for new technology integration based on suitability and alignment to business goals.
- Work on Agile Methodology to meet timelines with quality deliverables. Participate in user requirement sessions to gather business requirements.
- Worked on fully Responsive Static Websites and Dynamic Websites/Applications.
- Develop high performance web applications, landing pages and admin Panel using PHP and other libraries.
- Experience with relational databases and/or NoSQL databases.

SKILLS

Knowledge of Networking protocols such as TCP/IP, UDP, DHCP, MPLS, etc., network structure, and routing protocols such as RIP, IS-IS, BGP, OSPF. Working knowledge with Wireshark and Cisco Packet Tracer

Desktop support

Technical issues

Software diagnosis

Network or Computer Issue Troubleshooting

User credential management

Analysis Technical equipment inspection or Hardware upgrades

Wireless area networking and Operating system management

Backup and recovery

Complaint resolution

Working with Active Directory on windows server

Ticket support system management

ACADEMIC & PERSONAL PROJECTS

E-commerce Website

- <https://ecommerce-react-redux-app.herokuapp.com/>

Portfolio website - React.js

- [JayAmbaliya | Portfolio \(jaypatel0067.github.io\)](https://JayAmbaliya.github.io/Portfolio)

LANGUAGES

English

Full Professional Proficiency

Hindi

Native or Bilingual Proficiency

Gujarati

Native or Bilingual Proficiency