

# Jayraj Radadiya

+1(905) 781-2821    jayrajhradadiya@gmail.com    [linkedin.com/in/jayraj-radadiya/](https://www.linkedin.com/in/jayraj-radadiya/)    [jayrajradadiya.github.io](https://jayrajradadiya.github.io)

## EDUCATION

**Data Analytics for Business, April 2023**  
St. Clair College, 3.8 GPA

**Bachelor of Engineering in IT, June 2020**  
Gujarat Technological University, 7.90 CGPA

## EXPERIENCE

**Business Data Analyst**  
**CloudExt Inc.**

**May 2023 - Present**

- I enrich customer experiences and optimize business strategies by meticulously examining data from 500+ current clients, unveiling trends and patterns that lead to actionable insights.
- I expedite client support and issue resolution by leveraging the CRM dashboard, accessing 500+ client details.  
**Result:** Enhanced client satisfaction and ensure swift problem resolution, fostering stronger relationships.
- I enhance decision-making by crafting and managing 3+ dynamic dashboards via Power BI and Tableau, empowering stakeholders with actionable insights that amplify efficiency and inform choices.

**Data Analyst Intern**  
**St. Clair College**

**Jan 2023 – April 2023**

- Using Python and Big Query, the acquired data from more than 500 students was pre-processed & analyzed. This led to the identification of 3 major trends & the development of data transformation pipelines that significantly sped up processing time by 30%.
- Made our predictions sharper and performance better by putting 3+ machine learning models into action. I showed everyone how to use these models and added clever NLP tricks for understanding sentiments.
- Optimized decision-making by creating and managing 5 dynamic Tableau dashboards, providing invaluable insights that drove enhanced outcomes across operations.

**Data Analyst**  
**Tatvasoft**

**July 2020 – Nov 2021**

- I elevated data integrity by skillfully overseeing 100,000+ database entries, adeptly rectifying 50+ crucial irregularities. Boosted data retrieval speed by 40% through adept optimization techniques.
- I transformed decision-making with impactful Tableau dashboards, collaborating cross-functionally to slash data integration time by 20%, expediting insights delivery and enhancing team efficiency.
- I achieved a 90% client satisfaction rate and sparked positive feedback by skillfully delivering data analysis findings, translating complex insights into actionable strategies that resonated with clients' goals.

## CERTIFICATIONS

Tableau Desktop Certificate (2022) | Tableau    Data Analysis in Excel | Data Camp  
Creating Dashboards in Tableau | Data Camp    Intermediate SQL Queries | Data Camp

## SKILLS

### Technical Skills:

Machine Learning, Deep Learning, Artificial Intelligence, ETL, Data Cleaning, Data Visualization, Reporting, Business Intelligence, Statistical Analysis.

### Programming Languages and Tools:

Python, R, SQL, Excel, Tableau, Power BI, Google Analytics, GitHub, Google Cloud, Power Query, Microsoft Azure, JIRA.

### Operating Systems:

Windows, MacOS, Linux.