Jayraj Radadiya

Phone +1 905 781 2821 • **E-MAIL** jayrajhradadiya@gmail.com
LinkedIn https://www.linkedin.com/in/jayraj-radadiya
Tableau Profile - jayraj.radadiya | Tableau Public
GitHub jayrajradadiya.github.io

Experience

Business Data Analyst   **May 2023**

CloudExt Inc. , Windsor, Ontario

• Gather and analyze data from multiple sources to identify trends and patterns, including data from 500+ current customers, gaining insights to enhance customer experience and business strategies.

• Collaborate with team of 7 cross-functional members to provide actionable insights through data visualizations.

• Monitor key metrics for client support and ensure high-quality service delivery.

• Utilize existing CRM dashboard to access 500+ client details and support requests.

• Address client inquiries and resolve issues promptly and effectively.

• Create and maintain interactive dashboards using Power BI and Grafana for stakeholders.

• Present data findings to stakeholders and facilitate decision-making.

• Stay updated with data visualization and analysis tools for continuous improvement.

Data Analyst   **July 2020 – Nov 2021**

Tatvasoft , Ahmedabad, Gujarat

- Extracted and analyzed data from the e-commerce platform's backend database, handling over 100,000 records with precision and accuracy.

- Assisted in executing 3 medium-sized data-driven projects concurrently, ensuring all projects were completed within the specified timeframes.

- Implemented data optimization strategies that resulted in a 40% improvement in data retrieval speed and overall system performance.

- Conducted in-depth data reviews, identifying and resolving 50+ critical data anomalies, contributing to enhanced data integrity and reliability.

- Led the implementation of 2 data visualization dashboards using tools like Tableau, providing actionable insights to stakeholders and improving decision-making processes.

- Collaborated with a team of 8 cross-functional members to integrate data sources seamlessly, reducing data integration time by 20%.

- Successfully presented data analysis findings to clients, resulting in a 90% client satisfaction rate and positive feedback on the actionable insights provided.

- Actively contributed to the development of a comprehensive data analysis framework, streamlining data processing and analysis tasks by 25%.

Skills

Technical Skills:

- Machine Learning, Deep Learning, Artificial Intelligence, ETL, Data Cleaning, Data Visualization, Reporting, Business Intelligence, Statistical Analysis.

Programming Languages and Tools:

- Python, R, SQL, Excel, Tableau, Power BI, Google Analytics, GitHub, Google Cloud, Power Query.

Operating Systems:

- Windows, Apple, Linux.

Education

Data analytics for Business : 3.85 GPA   **January 2022 – May 2023**

St. Clair College ,Windsor, ON

Bachelor of Engineering in Information Technology   **August 2016 – July 2021**

Gandhinagar Institute of Technology, Gujarat Technological University

Certifications

Tableau Desktop Certificate (2022) | Tableau
Agile Foundations | LinkedIn
Data Analysis in Excel | Data Camp
Intermediate SQL Queries | Data Camp