# Jayraj Radadiya

### **SKILLS**

**Technical Skills:** Machine Learning, Deep Learning, Artificial Intelligence, ETL, Data Cleaning, Data Visualization, Reporting, Business Intelligence, Statistical Analysis.

**Programming Languages and Tools:** Python, R, SQL, Excel, Tableau, Power BI, Google Analytics, GitHub, Google Cloud, Power Query, Microsoft Azure, JIRA, VADER.

Frameworks: Scikit-Learn, Keras, TensorFlow, NLTK.

## **EXPERIENCE**

# Business Data Analyst CloudExt Inc.

May 2023 - Present

- Collaborate with the marketing team to optimize advertising campaigns by analyzing click-through rates, conversion rates, and customer demographics, resulting in a 15% reduction in cost per acquisition.
- Worked on cross-functional project to develop a real-time dashboard that visualizes key performance indicators (KPIs), leading to improved decision-making and a 20% decrease in response time to critical issues.
- Assist the finance department in budget forecasting by providing data-driven insights, contributing to a 5% reduction in budget variances and more accurate financial planning.
- Conduct sentiment analysis on customer feedback data, enabling the company to proactively address
  potential issues and resulting in a 25% increase in customer satisfaction scores.
- Implement data quality checks and validation processes, reducing data entry errors by 18% and enhancing the overall reliability of reports.
- Collaborate with the HR team to analyze employee performance metrics and identify training needs, leading to a 12% improvement in overall team efficiency.
- Develop anomaly detection algorithms to identify unusual patterns in transaction data, contributing to a 30% reduction in fraudulent activities and improved data security.
- Present monthly insights on customer behavior and market trends to the executive team, aiding strategic planning and resulting in a 10% increase in alignment between business goals and data-driven strategies.
- Coordinate with external vendors to integrate third-party data sources, enriching internal data with external insights and broadening the scope of analysis possibilities.
- Play a key role in implementing data governance policies and procedures, ensuring compliance with industry regulations, and enhancing data privacy practices.

# Data Analyst Intern

# St. Clair College

- Leveraged SQL expertise within Google BigQuery to design optimized algorithms, reducing data processing time by 25%. Transformed raw data into structured datasets, enhancing accuracy and efficiency in analysis.
- Utilized Google Cloud Platform as an ETL platform, employing SQL in BigQuery, to create interrelated tables from a base dataset, resulting in improved data accuracy by 20% and streamlined analytical processes. Used Google Cloud Platform as ETL platform to get data into a defined structure.
- Successfully cleaned and prepared datasets for analysis, reducing data errors by 20% and improving data accuracy.
- Contributed to the identification of student problems, leading to a 30% improvement in retention rates after implementing support strategies.
- Introduced a novel data collection method, resulting in a 40% increase in data availability for strategic planning and decision-making.
- Suggested and implemented 2 Al-driven solutions, resulting in a 15% increase in operational efficiency within the existing processes.
- Created a centralized data repository, reducing data access time by 25% and eliminating duplicate data collection efforts.
- Gathered feedback from 50+ users, guiding iterative improvements that increased user satisfaction by 20%.
- Improved data analysis efficiency by implementing optimized algorithms, including those from Google Cloud's suite, resulting in a 25% reduction in processing time.

## Data Analyst Tatvasoft

**July 2020 – Nov 2021** 

- Worked with SQL querying techniques to extract and analyze data from the e-commerce platform's backend database, efficiently handling over 100,000 records with precision and accuracy.
- Assisted in executing 3 medium-sized data-driven projects concurrently, ensuring all projects were completed within the specified timeframes.
- Implemented data optimization strategies that resulted in a 40% improvement in data retrieval speed and overall system performance.
- Conducted in-depth data reviews, identifying, and resolving 50+ critical data anomalies, contributing to enhanced data integrity and reliability.
- Led the implementation of 2 data visualization dashboards using tools like PowerBI, providing actionable insights to stakeholders, and improving decision-making processes.
- Collaborated with a team of 8 cross-functional members to integrate data sources seamlessly, reducing data integration time by 20%.
- Successfully presented data analysis findings to clients, resulting in a 90% client satisfaction rate and positive feedback on the actionable insights provided.
- Actively contributed to the development of a comprehensive data analysis framework, streamlining data processing and analysis tasks by 25%.

## **EDUCATION**

#### **Data Analytics for Business**

January 2022-April 2023

St. Clair College, 3.8 GPA

Relevant Courses: Advance Statistics, Data Visualizations and Tools, Machine Learning, Deep Learning, Business Analytics & Decision Making with SQL.

#### Bachelor of Engineering in IT,

August 2016 - June 2020

Gujarat Technological University, 3.3 GPA

Relevant Courses: Data Structures, Big Data Analytics, Data Mining & Business Intelligence, Python Programming.

### **PROJECTS**

### Hotel insights Analysis.

#### SSMS, PowerBI.

- Leveraged SQL Server Management Studio to clean and transform hotel data, ensuring its suitability for comprehensive visualization.
- Integrated refined data into a SQL database, seamlessly connecting it with Power BI to create 2 dynamic dashboards. One spotlighted the trajectory of hotel revenue, while the other illuminated trends within the customer base.

### Nykaa Google PlayStore Review Sentimental Analysis

Python: Pandas, NumPy, NLP: Nltk, ML: Scikit-Learn.

- Used Python to clean & transform over 150k records of reviews from Google play store. Performed Sentimental Analysis using Natural Language Processing Toolkit (NLTK).
- Compared K Nearest Neighbour, Support Vector Machine, Decision Tree & Random Forest.
   Result: Random Forest with 87% Validation Accuracy.

## **Cognizant CTSH: Financial Analytics.**

#### CAPM, Monte Carlo Simulation, Python: FB Prophet.

- With data of Cognizant Stock (2018-2022) from Yahoo Finance in Python using yfinance. Calculated Expected Return & Stock Valuation using Capital Asset Pricing model and Dividend Growth model. Result: Expected Return Rate = 9.417% And Stock Valuation = \$71.715.
- Performed Monte-Carlo simulations on the data to simulate stock prices for Jan 1, 2023, to Dec 31, 2023, which predicted. Standard Deviation: 1.25.
- Created Buy-Sell signals in Stock market using Moving Average. Used Facebook prophet to forecast Future Trends and pattern.

#### Air Quality USA between 1980-2020.

#### Microsoft Excel, Power Query, Tableau, Forecasting.

- Transformed the data into proper Time Series Data and a pre-defined Structure using Power Query.
- Developed a Tableau Story of 3 Dashboards to analyze the air Quality Index throughout the time period.
- Using Tableau analytics Forecasted the Average AQI of USA and its States getting better by almost 7% in current ongoing decade.

### Bike Sales in Europe Analysis.

#### Tableau Prep, Tableau, Forecasting.

- Utilized Tableau Prep to meticulously cleanse, transform, and structure the data into the desired target format, ensuring its optimal suitability for subsequent analytical endeavors.
- Crafted a comprehensive tableau narrative encompassing the 3 pivotal domains of the industry, adeptly weaving together their intricate threads to provide a holistic and insightful perspective.

## Indian Consumer Price Index Avg Growth Rate Dashboard.

#### Python, Power Query, PowerBI.

- Utilized both Python and Power Query to proficiently process and restructure the data, ensuring its successful transformation.
- I have successfully designed an interactive Power BI dashboard with a primary emphasis on analyzing the Compound Annual Growth Rate (CAGR) of the Consumer Price Index (CPI) across distinct sectors within the Indian economy. The dashboard facilitates a comprehensive visualization of the growth trajectories, enabling informed insights into the evolving trends and patterns of CPI expansion across various sectors.

## Analyzing Academic Behavior in Relation to Student Background.

#### Google Cloud, BigQuery, SQL, Tableau, Scikit-Learn, Keras, TensorFlow, SciPy Stats, VADER.

- Created 2 Fully Automated Pipeline with ETL on Google Cloud Platform with BigQuery as Load destination.
- Performed BoxCox Transformation, T-test, Anova & Welch's Test on the Students data to explore the Statistical impacts of Student's Background on their Academic Performance.
- Developed and compared ML models and Neural Network using 2 approaches. **Result:** FFNN Classifier was able to achieve 45% accuracy on real data.
- Used VADER to determine the sentiment of each student's feedback. **Result:** Majority of Feedback was having positive sentiment score.
- Created Interactive dashboards analyzing Student's Demographic, Employment, & their College Experience.
- Also created 2 Dashboards to monitor students' responses to the survey and its Analysis. Resulting into Optimized Dashboard showing Areas that need special attention using KPI's.

## **CERTIFICATIONS**

Google Analytics 1 | Google Analytics Academy Relational data in SQL | Data Camp Data Analysis in Excel | Data Camp Intermediate SQL Queries | Data Camp Database Design | Data Camp