

Jayraj Radadiya

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EDUCATION

Data Analytics for Business

St. Clair College, 3.8 GPA

Bachelor of Engineering in IT

Gujarat Technological University, 7.90 CGPA

EXPERIENCE

Business Data Analyst

May 2023 - Present

CloudExt Inc.

Gather and analyze data from multiple sources to identify trends and patterns, including data from 500+ current customers, gaining insights to enhance customer experience and business strategies.

Utilize existing CRM dashboard to access 500+ client details and support requests. Also Address client inquiries and resolve issues promptly and effectively.

Create and maintain interactive dashboards using Power BI and Tableau for stakeholders and present data findings to stakeholders and facilitate decision-making.

Data Analyst Intern

Jan 2023 – April 2023

St. Clair College

Cleaned, prepared, and analyzed the collected data using Python and Big Query to uncover valuable insights -and create data transformation pipelines.

Developed and trained machine learning models, incorporating NLP techniques for sentiment analysis, enhancing prediction accuracy, and performance.

Created and maintained interactive data visualization tools, crafting engaging dashboards and reports to facilitate effective communication and decision-making.

Data Analyst

July 2020 – Nov 2021

Tatvasoft

Managed 100,000+ database records with precision, resolving 50+ critical anomalies. Enhanced data retrieval speed by 40% through effective optimization strategies.

Developed impactful Tableau dashboards, delivering actionable insights to stakeholders. Collaborated with cross-functional team, reducing data integration time by 20%.

Successfully presented data analysis findings to clients, resulting in a 90% client satisfaction rate and positive feedback on the actionable insights provided.

CERTIFICATIONS

Tableau Desktop Certificate (2022) | Tableau
Agile Foundations | LinkedIn

Data Analysis in Excel | Data Camp
Intermediate SQL Queries | Data Camp

SKILLS

Technical Skills:

Machine Learning, Deep Learning,
Artificial Intelligence, ETL, Data Cleaning,
Data Visualization, Reporting, Business
Intelligence, Statistical Analysis.

Programming Languages and Tools:

Python, R, SQL, Excel, Tableau, Power BI,
Google Analytics, GitHub, Google Cloud,
Power Query, Microsoft Azure, JIRA.

Operating Systems:

Windows, Apple, Linux.