Jayraj Radadiya

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EDUCATION

Data Analytics for Business, April 2023
St. Clair College, 3.8 GPA

Bachelor of Engineering in IT, June 2020
Gujarat Technological University, 7.90 CGPA

EXPERIENCE

Business Data Analyst   **May 2023 - Present**
CloudExt Inc.

- Gather and analyze data from multiple sources to identify trends and patterns, including data from 500+ current customers, gaining insights to enhance customer experience and business strategies.
- Utilize existing CRM dashboard to access 500+ client details and support requests. Also Address client inquiries and resolve issues promptly and effectively.
- Created and maintaining 3+ interactive dashboards using Power BI and Tableau for stakeholders and present data findings to stakeholders and facilitate decision-making.

Data Analyst Intern   **Jan 2023 – April 2023**
St. Clair College

- Cleaned, prepared, and analyzed the collected data using Python and Big Query to uncover valuable insights -and created 2 automated data transformation pipelines.
- Implemented and trained 3+ machine learning models, incorporating NLP techniques for sentiment analysis, enhancing prediction accuracy, and performance.
- Utilising the data visualisation platform Tableau, developed, and maintained 5 interactive dashboards to help making better decisions.

Data Analyst   **July 2020 – Nov 2021**
Tatvasoft

- Managed 100,000+ database records with precision, resolving 50+ critical anomalies. Enhanced data retrieval speed by 40% through effective optimization strategies.
- Built impactful Tableau dashboards, delivering actionable insights to stakeholders. Collaborated with cross-functional team, reducing data integration time by 20%.
- Successfully presented data analysis findings to clients, resulting in a 90% client satisfaction rate and positive feedback on the actionable insights provided.

CERTIFICATIONS

Tableau Desktop Certificate (2022) | Tableau
Agile Foundations | LinkedIn

Data Analysis in Excel | Data Camp
Intermediate SQL Queries | Data Camp

SKILLS

Technical Skills:
Machine Learning, Deep Learning, Artificial Intelligence, ETL, Data Cleaning, Data Visualization, Reporting, Business Intelligence, Statistical Analysis.

Programming Languages and Tools:
Python, R, SQL, Excel, Tableau, Power BI, Google Analytics, GitHub, Google Cloud, Power Query, Microsoft Azure, JIRA.

Operating Systems:
Windows, Apple, Linux.