Jayraj Radadiya

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EDUCATION

Data Analytics for Business, April 2023 St. Clair College, 3.8 GPA	**Bachelor of Engineering in IT, June 2020** Gujarat Technological University, 7.90 CGPA

EXPERIENCE

Business Data Analyst   **May 2023 - Present**
CloudExt Inc.

- I enriched customer experience and optimized business strategies by meticulously examining data from 500+ current clients, unveiling trends and patterns that led to actionable insights.
- I expedited client support and issue resolution by leveraging the CRM dashboard, accessing 500+ client details. Result: Enhanced client satisfaction and swift problem resolution, fostering stronger relationships.
- I enhanced decision-making by crafting and managing 3+ dynamic dashboards via Power BI and Tableau, empowering stakeholders with actionable insights that amplify efficiency and informed choices.

Data Analyst Intern   **Jan 2023 – April 2023**
St. Clair College

- Gained strategic insights by skillfully processing data using Python and BigQuery, culminating in 2 automated transformation pipelines on Google Cloud Platform, driving data-informed decisions.
- I made our predictions sharper and performance better by putting 3+ machine learning models into action. I showed everyone how to use these models and added clever NLP tricks for understanding sentiments. This led to much smarter insights and outcomes.
- I optimized decision-making by creating and managing 5 dynamic Tableau dashboards, providing invaluable insights that drove enhanced outcomes across operations.

Data Analyst   **July 2020 – Nov 2021**
Tatvasoft

- I elevated data integrity by skillfully overseeing 100,000+ database entries, adeptly rectifying 50+ crucial irregularities. Boosted data retrieval speed by 40% through adept optimization techniques.
- I transformed decision-making with impactful Tableau dashboards, collaborating cross-functionally to slash data integration time by 20%, expediting insights delivery and enhancing team efficiency.
- I achieved a 90% client satisfaction rate and sparked positive feedback by skillfully delivering data analysis findings, translating complex insights into actionable strategies that resonated with clients' goals.

CERTIFICATIONS

Tableau Desktop Certificate (2022) | Tableau	Data Analysis in Excel | Data Camp
Creating Dashboards in Tableau | Data Camp	Intermediate SQL Queries | Data Camp

SKILLS

Technical Skills:	**Programming Languages and Tools:**	**Operating Systems:**
Machine Learning, Deep Learning, Artificial Intelligence, ETL, Data Cleaning, Data Visualization, Reporting, Business Intelligence, Statistical Analysis.	Python, R, SQL, Excel, Tableau, Power BI, Google Analytics, GitHub, Google Cloud, Power Query, Microsoft Azure, JIRA.	Windows, MacOS, Linux.