Jayant Indalia

• jayant041@gmail.com • +91-9971672123 • Gurugram
• www.linkedin.com/in/jayant-indalia-59156953 • https://github.com/JayyantIndallia66

CAREER OBJECTIVE

Operational Executive with 15 years of experience in Cargo & Logistics, specializing in reporting, MIS, and predictive analytics. Handled export courier, import courier, staff duty allocations, sorting of discrepancies, tonnage reports, inventory reports, and liaising with Custom's Officer. Booking of shipments, monitoring of flight check, loading and unloading of cargo, liaison with load control, handled dangerous goods and courier, perishable cargo, and valuable cargo. Proficient in SQL, Python, and Power BI for building interactive dashboards, automating reports, and performing advanced statistical analysis. Skilled in customer behavior analytics, database management, and delivering actionable insights to drive strategic business decisions and improve operational efficiency.

KEY SKILLS

Programming Languages: SQL | Python (NumPy, Pandas)

Data Visualization & Reporting: Matplotlib | Seaborn | Plotly | Power BI | Excel

Database Management: MS SQL Server

Statistical Analysis: Hypothesis Testing | Correlation | Time Series Forecasting

Soft Skills: Teamwork & Collaboration | Problem-Solving | Critical Thinking

PROFESSIONAL DEVELOPMENT

Intellipaat | Remote   Oct '24 - Present

Data Analyst

- Assisted in building and deploying machine learning models for real-world business use cases, including data preprocessing, feature engineering, and model evaluation using **Python and Scikit-learn**
- Developed interactive dashboards and visualizations using **Power BI and Matplotlib** to communicate insights and trends from complex datasets

WORK EXPERIENCE

Express Industry Council Of India   Aug '15 – July '19

Operation Officer

- Handling of export courier, import courier, staff duty allocations.

- Sorting of discrepancies, tonnage reports, inventory reports, and liaising with Custom's Officer.

ECOM Express Pvt Ltd   June '15 - Aug '15

DC Head

- Handled multiple jobs including receipt and opening of load, sorting of shipments.
- Planning for delivery, briefing of staffs, out scanning and bagging of shipments, cash tally, and RTO of shipments.

INDIGO Airlines Ltd   April '12 – July '14

Sr Cargo Agent

- Handling of inbound and outbound shipments, booking of shipments.

- Monitoring of flight check, loading and unloading of cargo, liaison with load control, handling dangerous goods, customer queries, and courier, perishable cargo, and valuable cargo.

KINGFISHER Airlines Ltd   June '11 – April '12

Sr Cargo Agent

- Handling of import and export cargo, flight planning, monitoring of flight check.

- Import and export documentation, updating airway bill execution, handling dangerous goods, handling customer queries, cargo build up and break up activity and liaison with load control.

BLUE DART Express Ltd   Feb '03 – Nov '10

Sr Operation Staff

- Handled inbound and outbound shipments, connection of shipments to respective destinations, handling customer queries, resolving discrepancies, and managing team members.

- Sending daily mis reports to manager, keep the project manager informed of task accomplishment, issues and status.

PROJECTS

Project 1: Netflix Movie Recommendation System

Tools & Tech: Python | Pandas | NumPy | SQL | Scikit-learn | Surprise | Matplotlib | Seaborn | Jupyter Notebook

- **Built a personalized movie recommender** using collaborative filtering (SVD) based on user ratings. Handled missing data and applied preprocessing to improve prediction accuracy

- Implemented model-based filtering, evaluated with **RMSE, MAE, Precision, and Recall** to ensure recommendation effectiveness

Project 2: CS:GO Round Winner Prediction

Tools & Tech: Python | NumPy | Pandas | Matplotlib | Seaborn | Jupyter Notebook

- Developed classification models (**Logistic Regression, Decision Tree, Random Forest**) to predict round winners using match snapshot data

- Applied LDA for dimensionality reduction **Random Forest achieved highest performance** based on Accuracy, Precision, Recall, F1-score, and Confusion Matrix

CERTIFICATIONS

- Advanced Certification in **Advanced Certification in Data Analytics** by iHUB DivyaSampark IIT Roorkee & Intellipaat.

EDUCATION

ICFAI University   Aug '23

BBA